West Chester University: 
Proudly Educating the Next Generation of Public Service Leaders

wcupa.edu/mpa
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2021 ASPA ANNUAL CONFERENCE
ONLINE | APRIL 9-15, 2021

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www.aspanet.org/aspa2021
www.aspanet.org/annualconference
2020-21 Tested Us Like We Never Imagined

In a difficult year, we are grateful for lasting lessons

WE ARE STRONGER TOGETHER.
OUR FACULTY CAN MOVE MOUNTAINS.
Open and honest leadership matters.
ELECTIONS MATTER.
Public service is a higher purpose.
We stand against hate.
We stand in solidarity with our Black, Brown, LGBTQ+, Asian, and Asian American colleagues and condemn these senseless acts of hate and violence.
Camera angles matter.
Empathy and compassion are teaching superpowers.

#CITEBLACKWOMEN
We are in the best place to continue to question and challenge the overwhelming systemic racism in our country.

#PAbakes is a yummy hashtag.
We will sacrifice to keep our community whole.

We look out for each other.
WE ARE BEST WHEN WE UNITE AGAINST HATE.

Lead with intention.
Why did we ever blow out candles on a birthday cake?
Child care matters.
ALWAYS UNMUTE YOURSELF.

We stand together in our shared grief, anguish, and frustration to support action that will bring about change.

Our purpose trumps our plans.
The "pandemic 20" is the new "freshman 15."

DO THE WORK.
Pivot with grace as we fulfill a classic mission in a brand-new context.

Well-trained and mentored PhD students can succeed in any market.

Our students are incredibly resilient.
Learn from one another in the classroom.

Our students still answer the call to public service.

Handshakes are overrated (but we miss them).

#TRUST SCIENCE.

The truth is not subjective.

TikTok dances are hard.

IN A CHANGING WORLD, THERE IS VALUE IN CONSISTENCY.

Telework is here to stay.
Academic twitter is a great community.

Some of the COVID-caused changes were good.

We were physically distanced, but socially close.

We were physically distanced, but socially close.

We were physically distanced, but socially close.

Not everyone has access to a good internet connection.

We miss going to conferences.

Listen with intention.

HEED BLACK VOICES.

We accept, with reluctance and sadness, that these events represent who we were on January 6, 2021.

We stand in solidarity with our Black, Brown, LGBTQ+, Asian, and Asian American colleagues and condemn these senseless acts of hate and violence.

We miss going to conferences.

The "pandemic 20" is the new "freshman 15."

Grading assignments online is hard.

The truth is not subjective.

We miss going to conferences.
ASPA OFFICERS AND THE NATIONAL COUNCIL

Welcome You to the 2021 Annual Conference

Kendra Stewart
President

Allan Rosenbaum
President-Elect

Paul Danczyk
Immediate Past President

William Shields, Jr.
Executive Director

NATIONAL COUNCIL

District I
Michael Ahn
Maria D’Agostino
Joshua Osowski

District II
Jonathan Del Collo
Diane Disney
Myung Jin

District III
Thomas Barth
Akhlaque Haque
Kim Hoffman

District IV
J. Paul Blake
Stephen Kleinschmit
Zhirong Zhao

District V
Galia Cohen
Rex Facer, II
Aziza Zemrani

International Director
Pan Suk Kim

Student Representative
Abdul Samad

COMPA Representative
James Agbodzakey
Accessing the 2021 Annual Conference

All conference events will take place via our conference portal, “Picking Up the Pieces,” a website to which attendees will be provided a web link and login details for access. This is a separate website from any other ASPA site.

Only those who are registered for the conference will receive access details for “Picking Up the Pieces.” If you have recorded a session presentation but have not registered for the event, you will not receive access information. Please register as soon as possible; contact aspaconference@aspanet.org for assistance.

Please note: This website cannot be accessed via Internet Explorer and functions best in Chrome and Firefox.

It is possible email messages from the website will initially go to your junk mail folder. Please make sure you label them as “not junk” so you receive all conference messages from Picking Up the Pieces in a timely fashion. Contact your personal IT help desk if you need assistance.

Watch the Welcome Video!

Once you have entered the “Picking Up the Pieces” site and have completed your personal profile with as many details as you would like to share, please watch our welcome video and see more about all of the features this site provides. There are numerous fun elements of this site; the welcome video will help you make the most of them. Help chats are available throughout the site to assist you, as well.

Connect with Fellow Attendees!

“Picking Up the Pieces” will have a number of ways attendees can connect with each other, share information, chat and more including: Q&A/chat during the sessions; messaging within the “Picking Up the Pieces” site; chat boxes throughout the site; email access with fellow attendees; and more. The welcome video will show you some; find others on your own and make the most of these opportunities to connect with each other!

Play Games!

ASPA’s Friday night Welcome Reception will feature some fun, interactive (short!) games you can play but that’s only the beginning. “Picking Up the Pieces” also features numerous ways you can earn points for your participation, including attending sessions, viewing resources, visiting the exhibit hall, chatting, messaging, updating your profile and more. The more you do, the more points you will earn! Check out who is winning in the Attendee Lounge and play bumper-cars with each other as you rise to the top! Prizes will be awarded for first, second and third place finishes (multiples of each!) so have a good time jockeying with each other throughout the event!

Thank you to Baruch College for sponsoring our games and leaderboard competition!
**Finding Sessions and Panels**

Use the top navigation of the “Picking Up the Pieces” site to find all of the content you need for this event!

**PLENARIES AND PRESIDENTIAL PANELS:** Where all of our high-level sessions will take place. View the schedule for each by clicking on button for these scheduled events.

**SESSIONS:** Where all of our concurrent sessions are listed. Click on the button for these events to select your day of choice; click on the day to see everything scheduled there and enter sessions.

**EXHIBIT HALL:** Where you’ll find our exhibiting universities and other organizations. Make sure you check out their booths, chat with your friends and colleagues, view videos and attend fun presentations as scheduled! Points are available for the time you spend there, so make sure you check out the hall!

**SPONSORS:** Where we list our valuable supporters. This event would not be possible without them. View the list and make sure to thank their representatives when you see them in your sessions!

**RESOURCES:** Where you will find hundreds of resources, from presentations to videos to programs and more. Browse through this extensive collection and download what you need.

Thank you to The Bush School at Texas A&M University for sponsoring the Resource Center.

**Create Your Own Schedule**

ASPA’s 2021 Annual Conference is as big as it is in person; it may be challenging to remember everything you want to see and do while you are here. As you find sessions you want to attend and resources you want to use, you will see stars next to them. Click on those stars and they will turn yellow. Click on your profile picture and then “Following” in the drop-down menu to find your list of everything you have starred. Make the most of this feature to stay organized and see everything this event offers. (You can come back after the event is over and find things that you may have missed, too.)

**View Content After It Happens**

Remember: All content and resources are available to view after they have played live—through the end of June 2021. Play the videos, view the chats and find resources so you don’t miss a thing!

**They Gave Us So Much**

ASPA honors those members, colleagues and friends we have lost since our last annual conference. Please take a few minutes and visit the *In Memoria* “rooms” during our Business Meeting and Networking times. View a slide show and leave notes and memories for those who have meant so much to us. ASPA will forward messages to family members once the conference has concluded.
The College of Charleston MPA Program and the Riley Center for Livable Communities celebrates Kendra Stewart, President of ASPA

Maren Trochmann, Bureau Men and Settlement Women: A Feminist Critique of the Housing Bureaucracy in the United States

Stewart is the director of the Joseph P. Riley, Jr. Center for Livable Communities as well as a professor of political science and public administration at the College of Charleston.

Judith Millesen & Haley Schanne
Institutional Barriers to Civic Participation: A Case Study of a Neighborhood Association’s Fight for Standing
ASPA 2020-2021 PRESIDENT  
Kendra Stewart

Kendra Stewart is professor of political science and public administration and director of the Joseph P. Riley, Jr., Center for Livable Communities at the College of Charleston. She has spent her career working in government and academia and currently does both, in addition to assisting nonprofits. Her research interests include nonprofit management, government public relations, state and local government and food policy. She was able to use her professional training, along with her academic and applied research, to co-edit an ASPA series book, The Practice of Government Public Relations. Prior to her position at the College of Charleston, where she also has served as MPA program director, she was a faculty member and MPA director at Eastern Kentucky University and worked for the State of South Carolina Budget and Control Board.

In addition to her service in state government, Stewart has worked with the South Carolina and Kentucky City/County Management Associations. She serves on a variety of nonprofit boards in her community and was recently elected as a fellow of the National Academy of Public Administration. One of her most significant career opportunities was serving on a USAID project in Lahore, Pakistan, assisting a prestigious university in developing academic and professional training programs to professionalize public administration in their country. She conducts political analysis for a variety of print, radio and television media, including Good Morning America, NPR, BBC, Fox News Channel, the Associated Press and The New Yorker. She holds two bachelor’s degrees from the University of Central Florida and an MPA and PhD from the University of South Carolina. Stewart resides in Charleston, South Carolina with her husband and their five children.

ASPA 2021 ANNUAL CONFERENCE  
CO-CHAIRS  
Galia Cohen

Galia Cohen is director of the Division of Public Administration and assistant professor at Tarleton State University. She specializes in organizational development and human resource management, with more than 10 years of experience in teaching, training and consulting in the public sector.

She develops and conducts leadership development workshops and programs for government employees across the United States on topics including negotiation and conflict management; employee engagement; ethical use of power; effective communication and public speaking; professional writing skills; collaborative leadership; managing multigenerational and diverse workforces; and more. She also teaches academic courses at the Master of Public Administration program at Tarleton State University.

Cohen is an affiliated faculty member with the Institute for Law Enforcement Administration in Plano, Texas; the Law Enforcement Executive Program in Raleigh, North Carolina; and the USC Price Executive Leadership Development Program in Los Angeles, California. She serves on multiple advisory boards including the Institute for Law Enforcement Administration and the Richardson Police Department Training Academy. She also is an elected District V Representative on ASPA’s National Council and the book review editor for Public Administration Review (PAR).

Cohen holds a PhD in public administration from the University of Texas at Dallas and received her BA and MA in organizational sociology from Bar-Ilan University, Israel. She has published peer reviewed articles and book chapters; her research interests include law enforcement collaboration, strategic human resource management, organizational culture and public safety administration.

Aaron Wachhaus

Aaron Wachhaus is associate professor at the University of Baltimore’s (UB) College of Public Affairs. He is the director of UB’s Doctor in Public Affairs program and is tremendously proud of the work these students are doing to better governance. He specializes in governance theory, anarchism and the theory and practice of social networks in public administration. At heart, he is interested in how communities develop, in the ways that people and organizations behave when no one is in charge and in the stress and failure points of collaborative arrangements.

His work has appeared in the American Review of Public Administration, Administration & Society, Administrative Theory & Praxis, International Journal of Public Administration and Public Administration Review, among others. He is president of the Southern Public Administration Education Foundation. Since 2006, he has served as the editor of Public Administration Quarterly.
# SCHEDULE AT-A-GLANCE

**A Note About Time Zones:** Digital conferences can be tricky when planning across time zones. Our schedules below will be listed in Eastern Daylight, Pacific Daylight and Chinese Time. (Please note that much of the world is following Daylight Savings Time, though not all countries observe the time change.)

At 9:00 a.m. Eastern Daylight Time, in Washington, DC, it is:
- 11:00 p.m. in Melbourne Australia
- 10:00 p.m. in South Korea
- 9:00 p.m. in China
- 3:00 p.m. in Cape Town, South Africa
- 3:00 p.m. in Germany
- 2:00 p.m. in Greenwich, London
- 6:00 a.m. in California
- 3:00 a.m. in Hawaii

## FRIDAY, APRIL 9

**Conference Hours:** 9:00 a.m. - 6:15 p.m. EDT
(6:00 a.m. PDT / 9:00 p.m. China)

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>China Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 a.m. - 6:00 p.m. EDT</td>
<td>ASPA Conference Help Desk Open</td>
<td>Midnight</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Concurrent Panels</td>
<td>1:00 a.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Concurrent Panels</td>
<td>11:00 p.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Concurrent Panels</td>
<td>10:00 p.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Concurrent Panels</td>
<td>9:00 p.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 3:30 p.m.</td>
<td>Deil Wright Symposium</td>
<td>2:30 a.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 5:00 p.m.</td>
<td>Marc Holzer Public Performance Symposium</td>
<td>4:00 a.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 5:00 p.m.</td>
<td>Marc Holzer Public Performance Symposium</td>
<td>2:30 a.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 5:00 p.m.</td>
<td>Marc Holzer Public Performance Symposium</td>
<td>1:30 a.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 5:00 p.m.</td>
<td>Marc Holzer Public Performance Symposium</td>
<td>11:30 a.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 5:00 p.m.</td>
<td>SAPA Symposium</td>
<td>11:45 a.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 6:00 p.m.</td>
<td>Concurrent Panels</td>
<td>3:00 p.m.</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Concurrent Panels</td>
<td>10:00 p.m.</td>
</tr>
<tr>
<td>10:15 a.m. - 10:30 a.m.</td>
<td>Exhibit Hall Roaming</td>
<td>11:15 a.m.</td>
</tr>
<tr>
<td>10:30 a.m. - 11:30 a.m.</td>
<td>Concurrent Panels</td>
<td>11:30 a.m.</td>
</tr>
<tr>
<td>11:45 a.m. - 12:45 p.m.</td>
<td>Fred Riggs Symposium</td>
<td>12:45 p.m.</td>
</tr>
</tbody>
</table>

## FRIDAY, APRIL 9 cont.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>China Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Noon - 1:15 p.m.</td>
<td>Opening and Public Service</td>
<td>Midnight</td>
</tr>
<tr>
<td>Noon - 1:15 p.m.</td>
<td>Plenary Featuring Lisa Garrett</td>
<td>1:15 a.m.</td>
</tr>
<tr>
<td>1:30 p.m. - 2:30 p.m.</td>
<td>Concurrent Panels</td>
<td>2:30 a.m.</td>
</tr>
<tr>
<td>1:30 p.m. - 2:30 p.m.</td>
<td>Concurrent Panels</td>
<td>1:30 a.m.</td>
</tr>
<tr>
<td>2:30 p.m. - 2:45 p.m.</td>
<td>Exhibit Hall Roaming</td>
<td>2:30 a.m.</td>
</tr>
<tr>
<td>2:30 p.m. - 2:45 p.m.</td>
<td>Exhibit Hall Roaming</td>
<td>2:45 a.m.</td>
</tr>
<tr>
<td>2:30 p.m. - 3:30 p.m.</td>
<td>Fred Riggs Symposium</td>
<td>2:30 a.m.</td>
</tr>
<tr>
<td>2:30 p.m. - 3:30 p.m.</td>
<td>Fred Riggs Symposium</td>
<td>3:00 a.m.</td>
</tr>
<tr>
<td>2:45 p.m. - 3:45 p.m.</td>
<td>Concurrent Panels</td>
<td>2:45 a.m.</td>
</tr>
<tr>
<td>4:00 p.m. - 5:00 p.m.</td>
<td>Presidential Panel: SECMS Professional Response to COVID-19: An Administrative Study</td>
<td>4:00 a.m.</td>
</tr>
<tr>
<td>4:00 p.m. - 5:00 p.m.</td>
<td>Concurrent Panels</td>
<td>5:00 a.m.</td>
</tr>
<tr>
<td>5:00 p.m. - 6:15 p.m.</td>
<td>Welcome Reception</td>
<td>5:00 a.m.</td>
</tr>
</tbody>
</table>
### SATURDAY, APRIL 10

**Conference Hours:** 9:00 a.m. - 4:45 p.m. EDT
(6:00 a.m. PDT / 9:00 p.m. China)

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>9:00 a.m. - 4:45 p.m.</strong></td>
<td>ASPA Conference Help Desk Open</td>
</tr>
<tr>
<td><strong>9:00 a.m. - 10:00 a.m.</strong></td>
<td>Concurrent Panels</td>
</tr>
<tr>
<td><strong>9:00 a.m. - 10:00 a.m.</strong></td>
<td>Fred Riggs Symposium</td>
</tr>
<tr>
<td><strong>9:30 a.m. - 11:30 a.m.</strong></td>
<td>SHARE Workshop</td>
</tr>
<tr>
<td><strong>10:00 a.m. - 10:15 a.m.</strong></td>
<td>Exhibit Hall Roaming</td>
</tr>
<tr>
<td><strong>10:15 a.m. - 11:15 a.m.</strong></td>
<td>Founders’ Fellows Panel I</td>
</tr>
<tr>
<td><strong>10:15 a.m. - 11:15 a.m.</strong></td>
<td>Concurrent Panels</td>
</tr>
<tr>
<td><strong>11:00 a.m. - 1:00 p.m.</strong></td>
<td>Texas Certified Public Manager/Good Governance Symposium</td>
</tr>
<tr>
<td><strong>11:30 a.m. - 12:45 p.m.</strong></td>
<td>Presidential Panel: Left Behind: The Future of ALICE in a Post-Pandemic World</td>
</tr>
</tbody>
</table>

### SATURDAY, APRIL 10 cont.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>12:45 p.m. - 1:00 p.m.</strong></td>
<td>Exhibit Hall Roaming</td>
</tr>
<tr>
<td><strong>1:00 p.m. - 2:00 p.m.</strong></td>
<td>Concurrent Panels</td>
</tr>
<tr>
<td><strong>1:00 p.m. - 2:00 p.m.</strong></td>
<td>Fred Riggs Symposium</td>
</tr>
<tr>
<td><strong>1:00 p.m. - 3:00 p.m.</strong></td>
<td>Social Equity, Diversity and Inclusion [SEDI] Workshop, Part I</td>
</tr>
<tr>
<td><strong>2:15 p.m. - 3:30 p.m.</strong></td>
<td>Presidential Panel: Localizing the United Nations’ Sustainable Development Goals: Experiences across the Continents</td>
</tr>
<tr>
<td><strong>3:45 p.m. - 4:45 p.m.</strong></td>
<td>Business Meetings and Networking Events</td>
</tr>
<tr>
<td><strong>3:45 p.m. - 4:45 p.m.</strong></td>
<td>President’s Reception (By Invitation Only)</td>
</tr>
<tr>
<td><strong>3:45 p.m. - 4:45 p.m.</strong></td>
<td>Networking Reception Sponsored by Baruch College, CUNY</td>
</tr>
</tbody>
</table>
# Schedule at-a-Glance

## Sunday, April 11

**Conference Hours: 9:00 a.m. - 3:30 p.m. EDT**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>9:00 a.m. - 3:30 p.m.</td>
<td>ASAPA Conference Help Desk Open</td>
<td>6:00 a.m. PDT</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Concurrent Panels</td>
<td>6:00 a.m. PDT</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Fred Riggs Symposium</td>
<td>6:00 a.m. PDT</td>
</tr>
<tr>
<td>10:00 a.m. - 11:45 a.m.</td>
<td>Exhibit Hall Roaming</td>
<td>7:00 a.m. PDT</td>
</tr>
<tr>
<td>11:45 a.m. - 12:45 p.m.</td>
<td>Concurrent Panels</td>
<td>8:45 a.m. PDT</td>
</tr>
<tr>
<td>Noon - 2:00 p.m.</td>
<td>Social Equity, Diversity and Inclusion (SEDI) Workshop, Part II</td>
<td>9:00 a.m. PDT</td>
</tr>
<tr>
<td>12:45 p.m. - 1:00 p.m.</td>
<td>Exhibit Hall Roaming</td>
<td>10:00 a.m. PDT</td>
</tr>
<tr>
<td>1:00 p.m. - 2:00 p.m.</td>
<td>Presidential Panel: Getting “Shots in Arms”—Equitably</td>
<td>9:00 a.m. PDT</td>
</tr>
<tr>
<td>1:00 p.m. - 2:00 p.m.</td>
<td>Concurrent Panels</td>
<td>10:00 a.m. PDT</td>
</tr>
<tr>
<td>2:15 p.m. - 3:30 p.m.</td>
<td>Gloria Hobson Nordin Social Equity Lecture Featuring Terryl Ross</td>
<td>11:15 a.m. PDT</td>
</tr>
</tbody>
</table>

## Monday, April 12

**Conference Hours: 7:00 a.m. - 4:00 p.m. EDT**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 a.m. - 4:00 p.m.</td>
<td>ASAPA Conference Help Desk Open</td>
<td>4:00 a.m. PDT</td>
</tr>
<tr>
<td>7:00 a.m. - 8:00 a.m.</td>
<td>Concurrent Panels</td>
<td>4:00 a.m. PDT</td>
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<tr>
<td>8:15 a.m. - 9:15 a.m.</td>
<td>Concurrent Panels</td>
<td>5:15 a.m. PDT</td>
</tr>
<tr>
<td>9:15 a.m. - 9:30 a.m.</td>
<td>Exhibit Hall Roaming</td>
<td>6:15 a.m. PDT</td>
</tr>
<tr>
<td>9:30 a.m. - 10:45 a.m.</td>
<td>Global Plenary Featuring Jason DeParle</td>
<td>6:30 a.m. PDT</td>
</tr>
<tr>
<td>11:00 a.m. - Noon</td>
<td>Business Meetings and Networking Events</td>
<td>8:00 a.m. PDT</td>
</tr>
<tr>
<td>11:00 a.m. - 12:30 p.m.</td>
<td>Section for Women in Public Administration (SWPA) “Brunch”</td>
<td>11:00 a.m. PDT</td>
</tr>
<tr>
<td>12:45 p.m. - 1:00 p.m.</td>
<td>Concurrent Panels</td>
<td>12:45 a.m.</td>
</tr>
<tr>
<td>12:45 p.m. - 1:15 p.m.</td>
<td>Founders’ Fellows Panels II</td>
<td>1:15 a.m. PDT</td>
</tr>
<tr>
<td>1:30 p.m. - 2:45 p.m.</td>
<td>Nesta M. Gallas Lecture Featuring Secretary Leon Panetta</td>
<td>10:30 a.m. PDT</td>
</tr>
<tr>
<td>2:45 p.m. - 3:00 p.m.</td>
<td>Exhibit Hall Roaming</td>
<td>11:45 a.m. PDT</td>
</tr>
<tr>
<td>3:00 p.m. - 4:00 p.m.</td>
<td>Business Meetings and Networking Events</td>
<td>Noon PDT</td>
</tr>
<tr>
<td>3:00 p.m. - 4:00 p.m.</td>
<td>An Open Discussion with Jason DeParle</td>
<td>3:00 a.m. PT</td>
</tr>
</tbody>
</table>
**TUESDAY, APRIL 13**

Conference Hours: 1:45 p.m. - 9:45 p.m. EDT
(10:45 a.m. PDT / 1:45 a.m. China)

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:45 p.m. - 9:45 p.m.</td>
<td>ASPA Conference Help Desk Open</td>
<td>CHINA: 1:45 a.m.</td>
</tr>
<tr>
<td>1:45 p.m. - 2:45 p.m.</td>
<td>Concurrent Panels</td>
<td>CHINA: 1:45 a.m.</td>
</tr>
<tr>
<td>3:00 p.m. - 4:15 p.m.</td>
<td>Elliot Richardson Lecture Featuring Mariko Silver</td>
<td>CHINA: 3:00 a.m.</td>
</tr>
<tr>
<td>4:15 p.m. - 4:30 p.m.</td>
<td>Exhibit Hall Roaming</td>
<td>CHINA: 4:15 a.m.</td>
</tr>
<tr>
<td>4:30 p.m. - 5:30 p.m.</td>
<td>Business Meetings and Networking Events</td>
<td>CHINA: 4:30 a.m.</td>
</tr>
<tr>
<td>4:30 p.m. - 5:30 p.m.</td>
<td>Past Presidents’ Roundtable (By Invitation Only)</td>
<td>CHINA: 4:30 a.m.</td>
</tr>
<tr>
<td>6:00 p.m. - 7:15 p.m.</td>
<td>Focus on Community Plenary Featuring Commissioner Toni Carter</td>
<td>CHINA: 6:00 a.m.</td>
</tr>
<tr>
<td>7:30 p.m. - 8:30 p.m.</td>
<td>Founders’ Fellows Panel III</td>
<td>CHINA: 7:30 a.m.</td>
</tr>
<tr>
<td>7:30 p.m. - 8:30 p.m.</td>
<td>Concurrent Panels</td>
<td>CHINA: 7:30 a.m.</td>
</tr>
<tr>
<td>7:30 p.m. - 8:30 p.m.</td>
<td>Fred Riggs Symposium</td>
<td>CHINA: 7:30 a.m.</td>
</tr>
<tr>
<td>7:30 p.m. - 8:45 p.m.</td>
<td>International Assembly</td>
<td>CHINA: 7:30 a.m.</td>
</tr>
<tr>
<td>8:30 p.m. - 8:45 p.m.</td>
<td>Exhibit Hall Roaming</td>
<td>CHINA: 8:30 a.m.</td>
</tr>
<tr>
<td>8:45 p.m. - 9:45 p.m.</td>
<td>Presidential Panel: Korean Public Administration in the U.S.: Connection, Commitment and Contribution</td>
<td>CHINA: 8:45 a.m.</td>
</tr>
</tbody>
</table>

**WEDNESDAY, APRIL 14**

Conference Hours: 11:30 a.m. - 9:00 p.m. EDT
(8:30 a.m. PDT / 11:30 p.m. China)

<table>
<thead>
<tr>
<th>Time</th>
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<tbody>
<tr>
<td>11:30 a.m. - 9:00 p.m.</td>
<td>ASPA Conference Help Desk Open</td>
<td>CHINA: 11:30 p.m.</td>
</tr>
<tr>
<td>11:30 a.m. - 12:30 p.m.</td>
<td>Business Meetings and Networking Events</td>
<td>CHINA: 11:30 p.m.</td>
</tr>
<tr>
<td>12:30 p.m. - 12:45 p.m.</td>
<td>Donald C. Stone Lecture Featuring Donald Moynihan</td>
<td>CHINA: 12:30 p.m.</td>
</tr>
<tr>
<td>2:30 p.m. - 3:30 p.m.</td>
<td>Founders’ Fellows Panel IV</td>
<td>CHINA: 2:30 p.m.</td>
</tr>
<tr>
<td>2:30 p.m. - 3:30 p.m.</td>
<td>Concurrent Panels</td>
<td>CHINA: 2:30 p.m.</td>
</tr>
<tr>
<td>4:00 p.m. - 5:15 p.m.</td>
<td>Antiracism Plenary Featuring Ibram X. Kendi</td>
<td>CHINA: 4:00 p.m.</td>
</tr>
<tr>
<td>5:30 p.m. - 6:30 p.m.</td>
<td>Concurrent Panels</td>
<td>CHINA: 5:30 p.m.</td>
</tr>
<tr>
<td>6:30 p.m. - 6:45 p.m.</td>
<td>Exhibit Hall Roaming</td>
<td>CHINA: 6:30 p.m.</td>
</tr>
<tr>
<td>6:45 p.m. - 7:45 p.m.</td>
<td>Concurrent Panels</td>
<td>CHINA: 6:45 a.m.</td>
</tr>
<tr>
<td>6:45 p.m. - 7:45 p.m.</td>
<td>Fred Riggs Symposium</td>
<td>CHINA: 6:45 a.m.</td>
</tr>
<tr>
<td>8:00 p.m. - 9:00 p.m.</td>
<td>Presidential Panel: ASPA Responds: COVID-19 Policy and Administrative Challenges for Academics, Practitioners and Society</td>
<td>CHINA: 8:00 a.m.</td>
</tr>
<tr>
<td>8:00 p.m. - 9:00 p.m.</td>
<td>Concurrent Panels</td>
<td>CHINA: 8:00 a.m.</td>
</tr>
<tr>
<td>8:00 p.m. - 9:00 p.m.</td>
<td>Fred Riggs Symposium</td>
<td>CHINA: 8:00 a.m.</td>
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</tbody>
</table>
## SCHEDULE AT-A-GLANCE

### THURSDAY, APRIL 15

**Conference Hours: 7:45 a.m. - 3:30 p.m.**
(4:45 a.m. PDT / 7:45 p.m. China)

<table>
<thead>
<tr>
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<tr>
<td>7:45 a.m. - 3:30 p.m.</td>
<td>ASPA Conference Help Desk Open</td>
</tr>
<tr>
<td>7:45 a.m. - 8:45 a.m.</td>
<td>Business Meetings and Networking Events</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Founders’ Fellows Panel V</td>
</tr>
<tr>
<td>9:00 a.m. - 10:00 a.m.</td>
<td>Concurrent Panels</td>
</tr>
<tr>
<td>10:00 a.m. - 10:15 a.m.</td>
<td>Exhibit Hall Roaming</td>
</tr>
</tbody>
</table>

### THURSDAY, APRIL 15 cont.

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>10:15 a.m. - 11:15 a.m.</td>
<td>Concurrent Panels</td>
</tr>
<tr>
<td>11:30 a.m. - 12:45 p.m.</td>
<td>Presidential Panel: More Than a Seat at the Table: Diversity and Inclusion in City Management</td>
</tr>
<tr>
<td>1:00 p.m. - 2:00 p.m.</td>
<td>Concurrent Panels</td>
</tr>
<tr>
<td>2:15 p.m. - 3:30 p.m.</td>
<td>Closing Plenary and Business Meeting</td>
</tr>
</tbody>
</table>

**At 9:00 a.m. Eastern Daylight Time, in Washington, DC, it is:**
- 11:00 p.m. in Melbourne Australia
- 10:00 p.m. in South Korea
- 9:00 p.m. in China
- 3:00 p.m. in Cape Town, South Africa
- 3:00 p.m. in Germany
- 2:00 p.m. in Greenwich, London
- 6:00 a.m. in California
- 3:00 a.m. in Hawaii

For Full Schedule Details
CLICK HERE
Join us in welcoming Dr. Slotterback as dean of the Graduate School of Public and International Affairs at the University of Pittsburgh. Her widely published scholarship focuses on environmental and land-use planning and policy, public engagement and sustainability.

We're proud to honor GSPIA's founding dean as we host this year's Donald C. Stone Lecture, 1 p.m. on Wednesday, April 14.
BUSINESS MEETINGS

SATURDAY, APRIL 10
3:45 p.m. – 4:45 p.m.
- Section on Democracy and Social Justice (SDSJ)
- Section on Health and Human Services Administration (SHHSA)
- Section on Public Law and Administration (SPLA)

MONDAY, APRIL 12
11:00 a.m. - Noon
- Alabama Chapter
- The LGBT Advocacy Alliance (LGBT)
- Public Administration Review (PAR) Journal Editors’ Meeting
- Section on Chinese Public Administration (SCPA)
- Section on Ethics and Integrity in Governance (SEIGOV)
- Section on Intergovernmental Administration and Management (SIAM)
- Section on International and Comparative Administration (SICA)
- Section on Korean Public Administration (SKPA)
- Section on Public Administration Education (SPAE)

MONDAY, APRIL 12
3:00 p.m. – 4:00 p.m.
- American Review of Public Administration (ARPA) Journal Editors’ Meeting
- Central Florida Chapter
- Conference of Minority Public Administrators (COMPA)
- Public Integrity Journal Editors’ Meeting
- Section on Nonprofits (SNP)
- Section on Public Administration Research (SPAR)
- Section on Transportation Policy and Administration (STPA)
- Students and New Administration Professionals Section (SNAPS)

TUESDAY, APRIL 13
4:30 p.m. – 5:30 p.m.
- Association for Budgeting and Financial Management (ABFM)
- Hawaii Chapter
- Northeast Conference of Public Administration (NECOPA)
- Section on Complexity and Network Studies (SCNS)
- Section on Criminal Justice Administration (SCJA)
- Section on Personnel Administration and Labor Relations (SPALR)
- Section on Procurement and Contract Management (SPCM)

WEDNESDAY, APRIL 14
11:30 a.m. – 12:30 p.m.
- Center for Accountability and Performance (CAP) Awards Presentation and Business Meeting
- International Chapter
- Public Performance and Management Review (PPMR) Journal Editors’ Meeting
- Section for Women in Public Administration (SWPA)
- Section on Effective and Sound Administration in the Middle East (SESAME)
- Section on Emergency and Crisis Management (SECM)
- South Asia Section for Public Administration (SASPA)

THURSDAY, APRIL 15
7:45 a.m. – 8:45 a.m.
- Section on Chinese Public Administration (SCPA) Dean’s Roundtable
- Section on Environmental and Natural Resources Administration (SENRA)

Find these in the conference portal under “Everything Else!”
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Maxine Goodman Levin College of Urban Affairs, Cleveland State University | urban.csuohio.edu
ASPA’s 2021 Annual Conference will feature six tracks: social equity, public finance, good governance, deficiencies in government, global concerns and infrastructure. The details for each are as follows. The conference portal allows attendees to sort programming by conference track. We are grateful for the generosity of our track sponsors, listed below.

**Track One: Social Equity, Diversity and Inclusion: More Than a Seat at the Table**

While 2020 was thoroughly disheartening, it also breathed new life into the fight for social equity in ways no one could have anticipated. Now that the fire is rekindled, how do we shape it to create new systems and open the doors for true equality? What will that look like and how do we get there? Let’s do more than imagine possibilities; let’s make them realities.

*Sponsored by: BYU MPA*

**Track Two: Money Talks: The Use and Management of Public Funds to Meet Today’s Challenges**

At the end of every move toward progress you’ll find a critical limitation: economic resources. All levels of government struggle to fund steps forward, or even adjust current financial systems to accommodate innovation. COVID-19, social justice reforms, the eroding of the social safety net and other present-day concerns have brought this into the spotlight, even as state and local coffers are empty, tax options are limited, rainy day funds evaporate and the workforce shrinks to accommodate break-even budgeting. We need fresh ideas that are working, new models that can be extrapolated for broader use and innovative thinking that can transform our “square” challenge into a “hexagon” response.

*Sponsored by: University of Colorado Denver School of Public Affairs*

**Track Three: Good Governance and Meaningful Public Service**

The U.S. public sector workforce is bedeviled with challenges: an aging workforce retiring rapidly, deficient skill sets and HR practices, an unattractive compensation system, a failing pipeline, an overly prolonged hiring process, ethical “gray areas” being redrawn. The list goes on. While efforts are underway to bring this facet of public administration fresh life, it isn’t happening fast enough and COVID-19 has meant a shrinking workforce and low morale at exactly the time when we need to be all things to all people. Can we use present-day challenges to create something new and bold that matches today’s needs? How are regions around the world solving this problem and what lessons can we learn from their efforts?

*Sponsored by: BYU MPA*

**Track Four: “Fixing” Our Government: Putting Humpty Dumpty Back Together Again**

Things break or fall apart or fail to work properly. It’s a fact of life. When things break, you can glue the pieces back together, you can find the broken pieces and fix them or you can replace it entirely with a newer, better model that fits your current needs. The U.S. government apparatus—the agencies that run it, the administrative bodies that put policies to work—is failing, resulting in inequities across society as some groups of people are better served than others. What is the best solution: glue, fixing pieces or replacing them with new components to better serve our times? It depends on the system, but something must be done. It’s time for the federal government to take control, set policy and provide our country with an equitable apparatus that works for everyone, focused on the most important challenges of our time, instead of piecemeal approaches that only partially work, focusing on challenges from decades ago. We’re looking for innovation, new approaches and cutting-edge models of the “things” that will put our government back together again.

*Sponsored by: Tarleton State University Master of Public Administration*
Track Five: Beyond Borders: Joining Forces for Shared Learning and Action

Public administrators have been comparing systems between countries and regions for decades, always with the premise that while our systems are different, they also are very similar. The COVID-19 pandemic has put those disparities into sharp relief, proving that in some places, the differences are dramatic. From health care to public welfare, from equity to unemployment, from freedom of speech to freedom of privacy to freedom of movement—our differences are on display, and we need to learn from them. We’ll look forward to robust dialogues within this track to find success stories and translate them across borders.

Track Six: Modern Infrastructure for a 21st Century Society

American society is supported by ancient infrastructure across all systems: elections, health care, transportation, energy, waterways, roads, bridges and more. COVID-19 has proven it is past time for us to move into a new age. We need innovation and a creative approach to problem-solving now, making the most of the opportunities available to rethink old systems and transform them into new approaches as we recover from COVID-19. How do we get there? This track is most intensely linked to the rest, relying on equity, public financing, a skilled workforce, global connections and the administrative state to ensure new systems are effective. Bring your ideas and start drafting a modern infrastructure to support all of our needs!

Sponsored by:
CODE OF CONDUCT

The ASPA Annual Conference is built on an important framework: Bringing together those committed to the public good is an important purpose that supports the Society’s mission of advancing excellence in public service. A freeflowing exchange of ideas and educational interchange are important and necessary for advancing the art, study, teaching and practice of public administration, as well effective professional development for those invested in our field.

In support of these goals, ASPA is committed to providing a safe, welcoming and inclusive environment for all conference participants. We also are committed to providing an environment that is free from harassment or discrimination in all its forms, including age, race, ethnicity, national origin, religion, language, sexual orientation, gender identity or expression, disability, health, socioeconomic status, marital status, domestic status, parental status, physical appearance or body size. Such conduct is contrary to ASPA’s values and high standards of ethical practice. These standards include the principles of treating all persons with fairness, justice and equality; respecting individual differences, rights and freedoms; and promoting affirmative action and other initiatives to reduce unfairness, injustice and inequality in society.

Further, such conduct is contrary to ASPA’s Code of Ethics, which all members promise to support. Specifically, it violates the principles of promoting democratic participation; strengthening social equity; demonstrating personal integrity; and advancing professional excellence.

This Code of Conduct outlines the expectations by which all participants shall abide during the ASPA Annual Conference, conference-related activities, social events and other ASPA-sponsored events in which participants are gathered. It applies to all types of conference formats—that is, both in person and online. Participants include but are not limited to member and non-member attendees, speakers, public officials, staff, contractors, vendors, exhibitors, sponsors, awardees, guests and volunteers.

Expected Behavior

ASPA expects all participants to:

• Present themselves, interact and communicate in a professional and constructive manner, whether in person or virtually.

• Handle dissent or disagreement with courtesy, dignity and an open mind. Be respectful when providing written and verbal feedback.

• Be sensitive to and respectful of cultural contexts that vary among regions within the United States and abroad, reflecting ASPA’s global membership and reach.

• Wear their conference badge during all in-person, conference-related programming and present it upon request by staff or other event personnel.

• Be honest and truthful about any questionable behavior they witness on the part of any meeting participant when reporting it to ASPA staff or leadership. Report behavior as soon as possible after witnessing it.

• Be respectful of others when engaging in chat/message features and use such features appropriately. Use fellow attendees’ profile information in a respectful manner.

Unacceptable Behavior

• Harassment, intimidation or discrimination in any form will not be tolerated.

• Harassment consists of a single or multiple persistent or pervasive acts that are demeaning, abusive, offensive or create a hostile professional environment. It may include unwelcome sexual solicitation, physical advances or verbal or non-verbal conduct that is sexual in nature; threatening, intimidating or hostile acts; circulation of written or graphic material denigrating or showing hostility toward an individual or group; or epithets, slurs or negative stereotyping based on group identity. Harassment may take place either in person or through digital channels, including online conference platforms and social media outlets.

• Sexual harassment includes, but is not limited to, unwelcome sexual advances, requests for sexual favors, and other verbal or physical conduct of a sexual nature. Behavior and language that are welcome or acceptable to one person or culture may be unwelcome and offensive to another. Examples of behavior that, when unwelcome, constitute sexual harassment include sexual flirtations, advances, or propositions; verbal comments or physical actions of a sexual nature, including sexually degrading words used to describe an individual; making unwelcome comments about someone’s physical appearance; a display of sexually suggestive objects or pictures; sexually explicit jokes; unwanted touching; and persistent and unwelcome solicitation of emotional or
physical intimacy. Sexual harassment may take place either in person or through digital channels, including online conference platforms and social media outlets.

- Verbally or physically abusive behavior toward others during the ASPA conference will not be tolerated. This behavior includes bullying, profanity directed toward others, property damage, deliberate intimidation or stalking, harassing photography or recording (including screenshots), physical assault, and real or implied threat of physical harm.

- Disruption of speakers, presenters or any individuals engaged in the public presentation of conference-related content, both in person and online. This includes video-teleconferencing hijacking, frequently referred to as “Zoom-bombing.”

- Inappropriate use of all written chat/commentary/messaging and fellow attendee profile information available within online venues will not be tolerated. Plagiarism of any messages posted in chat forums or messages is not acceptable and will be subject to ethics inquiries.

Consequences of Unacceptable Behavior

- Engaging in unacceptable behavior as described in this Code of Conduct may result in being asked to leave the event and/or being barred from future events, as well as having online access denied.

- Anyone requested to cease unacceptable behavior is expected to comply immediately. ASPA staff and contractors, hotel personnel or security may take any action deemed necessary and appropriate. If necessary, law enforcement will be engaged.

- Infractions of the Code of Conduct on the part of ASPA members may be referred to the ASPA Executive Committee and/or the Ethics and Standards Implementation Committee for review and resolution. As stated in the bylaws, the National Council may terminate membership or impose other sanctions on members following investigation and recommendation by the Ethics and Standards Implementation Committee for a serious violation of the Society’s Code of Ethics. Infractions of this Code of Conduct may be interpreted to also violate several tenets of the Code of Ethics, including but not limited to promoting democratic participation, strengthening social equity, demonstrating personal integrity and advancing professional excellence. In order to be acted upon in a timely fashion, infractions must be reported within 90 days of the occurrence in order for a review to take place.

Reporting Unacceptable Behavior

The safety and security of our attendees is our most important priority. If you are the subject of unacceptable or inappropriate behavior at the conference, notice that someone else is being harassed or have any other concerns, please notify an ASPA staff member immediately. Among their responsibilities, they will assist in contacting hotel/venue security or local law enforcement, provide escorts or otherwise assist those experiencing harassment to feel safe for the duration of the event. In the case of emergency, or if you cannot locate an ASPA staff member, please contact a hotel or venue staff member or security. We expect participants to be honest and truthful about any questionable behavior they witness on the part of any meeting participant when reporting it to ASPA staff or leadership. Please report behavior as soon as possible after experiencing or witnessing it so that ASPA can take prompt remedial action.

For in-person events, staff can be located at the event registration desk throughout operating hours, the ASPA membership booth during exhibit hall hours and in all plenary sessions, Presidential Panels and officially sponsored receptions. Staff wear badges with a visible Staff ribbon. For online events, staff can be contacted aspaconference@aspanet.org or membership@aspanet.org.

Please refrain from reporting unacceptable behavior through social media channels, as ASPA’s channels are not monitored 24/7 and your report may not be seen in a timely fashion.
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Maren Trochmann
Shahrin Upoma

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to improve the quality of life for people and communities here and abroad.

OPENING PLENARY

LISA M. GARRETT
Introduced by Paul Danczyk, Immediate Past President ASPA, Director of Executive Education in Sacramento for USC Price
FRIDAY, APRIL 9 | 12:00 – 1:15 PM EST

PRESENTATIONS TO NOTE

Africa’s Development Governance Post COVID-19 Disruptions & Setbacks: Opportunities for An Equitable Socio-Economic Recovery
FRIDAY, APRIL 9
Featuring Rym Kaki, Chair of ASPA Section on African Public Administration (SAPA), Associate Professor and Vice Chair of the Department of Governance and Management at USC Price
• Panel 2: 11:00 – 11:55 AM EST
  “Strategic Approaches to Fighting COVID-19”
  Rym Kaki, Moderator
• Panel 5: 2:00 – 3:10 PM EST
  Rym Kaki, Panelist

The Challenges and Opportunities of Civil Service and Engagement in the Public Sector
Session Track: “Fixing” Our Government: Putting Humpty Dumpty Back Together Again
THURSDAY, APRIL 15 | 1:00 – 2:00 PM EST

priceschool.usc.edu

CONGRATULATIONS

CHRISTINE BECKMAN, named Editor-in-Chief of Administrative Sciences Quarterly

WILLIAM RESH, named editor of Journal of Behavioral Public Administration; appointed as the C.C. Crawford Professor in Management and Performance at USC Price

CHRISTIAN GROSE, received best article award from Political Research Quarterly; named editor of Research & Politics

NICHOLAS DUQUETTE, tenured and named associate professor at USC Price

DORA VERTENTEN, presented with the Robert Biller Outstanding Faculty Award
Introducing New Faculty

Emily Bell
Assistant Professor
Collaborative Governance

Alex Combs
Assistant Professor
Budget & Finance

Felipe Lozano-Rojas
Assistant Professor
Finance & Policy

Cory Struthers
Assistant Professor
Public Policy

Public Administration and Policy
School of Public & International Affairs
UNIVERSITY OF GEORGIA
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ASPA MEMBERS CELEBRATING 50 YEARS

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Hisao Tsukamoto
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Alfred Tat-Kei Ho
Amy Bryce Hoflund
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Lisa Garrett  
*Director, Personnel, County of Los Angeles*

Lisa M. Garrett is director of personnel for the County of Los Angeles. A career public servant, she has worked for both the City of Los Angeles and the County of Los Angeles. She was hired into the County in 1994 as deputy district attorney in the District Attorney’s Bureau of Family Support Operations. Seven years later, she moved to the Child Support Services Department, where she served as assistant division chief in two large divisions, executive assistant to the director, chief deputy director and chief attorney, before being appointed acting director of personnel.

During her tenure as director of personnel, Garrett has guided implementing significant initiatives to strengthen the County’s workforce, improve customer service and access, and “automate all things HR.” This includes digitizing all employee records, creating an online platform to receive and process equity complaints and examination appeals, and implementing the County’s first end-to-end applicant tracking system.

Garrett is a graduate of the University of California at Los Angeles (UCLA), holds a JD from the Southwestern University School of Law and received her MBA from Pepperdine University. She received a certificate in advanced HR management from the UCLA Anderson School of Management Executive Program and teaches public human resources management to both undergraduate and graduate students within the California State University system. She is a member of the Society for Human Resource Management and the International Public Management Association for Human Resources, and served as president of the County Personnel Administrators Association of California in 2017.

Garrett received the American Society for Public Administration Southern California Chapter’s Clarence A. Dykstra Award for Excellence in Government in 2016, and was named to Government Technology’s 2019 list of the Top 25 Doers, Dreamers, and Drivers in the nation. She was awarded the 2019 Chair Leadership Award by the County’s Quality and Productivity Commission.

Kendra Stewart  
*Director, Riley Center for Livable Communities and Professor, College of Charleston*

Kendra Stewart is professor of political science and public administration and director of the Joseph P. Riley, Jr., Center for Livable Communities at the College of Charleston. She has spent her career working in government and academia and currently does both, in addition to assisting nonprofits. Her research interests include nonprofit management, government public relations, state and local government and food policy. She was able to use her professional training, along with her academic and applied research, to co-edit an ASPA series book, *The Practice of Government Public Relations*. Prior to her position at the College of Charleston, where she also has served as MPA program director, she was a faculty member and MPA director at Eastern Kentucky University and worked for the State of South Carolina Budget and Control Board.

In addition to her service in state government, Stewart has worked with the South Carolina and Kentucky City/County Management Associations. She serves on a variety of nonprofit boards in her community and was recently elected as a fellow of the National Academy of Public Administration. One of her most significant career opportunities was serving on a USAID project in Lahore, Pakistan, assisting a prestigious university in developing academic and professional training programs to professionalize public administration in their country. She conducts political analysis for a variety of print, radio and television media, including *Good Morning America*, *NPR*, *BBC*, Fox News Channel, the Associated Press and *The New Yorker*. She holds two bachelor’s degrees from the University of Central Florida and an MPA and PhD from the University of South Carolina. Stewart resides in Charleston, South Carolina with her husband and their five children.
Terryl Ross
Assistant Dean for Diversity, Equity and Inclusion, University of Washington

Terryl Ross is assistant dean for diversity, equity and inclusion for the University of Washington (UW) College of the Environment. With more than 30 years of experience related to equity and social justice, he specializes in examining the intersectionality of race, changing demographics, emerging trends, higher education and new media. He was the founder and director of Mosaic Nation, director of community and diversity at Oregon State University, regional affairs manager at the Greater Seattle Chamber of Commerce, AmeriCorps director and a military intelligence officer for the U.S. Army.

Ross has worked and volunteered in a variety of settings, including college student body president, DJ, head football coach, documentary filmmaker, soldier, professor and leader in local and national campaigns. He has been awarded Newcomer of the Year by the Seattle Chapter of the Public Relations Society of America, Volunteer of the Year by the UW Alumni Association and the UW Distinguished Alumni Award. He also has been featured in the Seattle Times for his commitment to social justice. He is a senior fellow of the Oregon American Leadership Forum, Class 21.

Ross believes the 21st century will be a time of scarcity and reduction, resulting in a struggle between those who want to bring people together and those who want to divide. He believes people are ready to come together in a new way to build learning communities and proactively make social justice a reality in America. He is completing his first book, The Rise of the Others and the Quest for Power.

Ross received his MA from Syracuse University and completed his PhD in educational and communications technology at the University of Washington.
No issue is more polarizing in American life than immigration. No issue is in greater need of a perspective that goes beyond the daily headlines.

In a work that gives new meaning to immersion journalism, Jason DeParle, a two-time Pulitzer Prize finalist and veteran *New York Times* reporter, has spent a remarkable three decades following an extended family of Filipino immigrants from the slums of Manila to the suburbs of Houston. Through their multigenerational saga, *A Good Provider Is One Who Leaves: One Family and Migration in the 21st Century* tells the larger story of global migration, a force remaking economics, politics and culture across the world, exploding stereotypes throughout.

As a young reporter in the 1980s, DeParle moved in with a family in a Manila shantytown and has tracked their migrations ever since—to Saudi Arabia and Abu Dhabi, as cruise ship workers, and finally to Texas. At the heart of the story is an unlikely heroine, Rosalie Villanueva, whose sacrifices rescue the clan from abject poverty.

A 15-year-old school girl when DeParle met her, she is now a 47-year-old nurse and mother of three Americanizing kids.

While the politics of immigration are broken, DeParle shows that immigration itself remains an under-appreciated American success. Weaving narrative and analysis, DeParle reports on migration from places as far flung as Ireland, Cape Verde and Nepal, and traces its impact on events as disparate as Brexit and the election of Donald Trump.

In the vast literature on immigration, DeParle’s book stands alone. It is neither a knee-jerk defense of immigration nor an attack on it, but a deeply humanized portrait of its costs and rewards—much like his acclaimed poverty book, *American Dream*.

Jason DeParle will host a Q&A session Monday afternoon at 3:00 p.m. ET for those not able to join this plenary session. Look for it under the “Everything Else” tab and join him for this open discussion.
Kathryn E. Hensley  
**National Secretary and Treasurer, National Active and Retired Federal Employees Association**

Kathryn Hensley has enjoyed a distinguished career as a practitioner, including 27 years in the federal government and 21 years in critical roles at the state and local level, the most recent as a commissioner of the Lexington, South Carolina Soil and Water Conservation District since 2006.

In 2018, she was elected and is serving now the second of a two-year term as the national secretary and treasurer of the National Active and Retired Federal Employees Association in Alexandria, Virginia.

Hensley joined ASPA almost 50 years ago and has served actively in various roles at the Chapter, Section, regional and national levels, receiving many awards and accolades for her dedicated service. She is one of the Section for Women in Public Administration’s original “founding mothers,” having collaborated with three other women on ASPA’s National Council to establish the Section in 1982. Its mission then, as it is now, was to develop a platform for women in ASPA to develop organization and program skills, become leaders in the profession and plan for careers in public service.

**SECTION FOR WOMEN IN PUBLIC ADMINISTRATION “BRUNCH”**

Monday, April 12 | 11:00 a.m. – 12:30 p.m.

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The Biden School is accepting applications for a new named Professorship with a focus on scholarship, teaching, and engagement at the intersection of civil discourse and public policy and administration. Review of applications will begin on April 30.

Visit [www.udel.edu/careers](http://www.udel.edu/careers) for details and to submit application materials.

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Leon Panetta
Former U.S. Secretary of Defense

A Monterey native and Santa Clara University School of Law graduate, Secretary Leon Panetta began his long and distinguished public service career in 1964 as a First Lieutenant in the United States Army and, upon discharge, went to work in Washington as a legislative assistant to United States Senate Minority Whip Tom Kuchel of California. In 1969, he was appointed director of the Department of Health, Education and Welfare’s Office for Civil Rights, where he was responsible for enforcing equal education laws. Later, he served as executive assistant to the mayor of New York City. He then returned to Monterey, where he practiced law until his election to the United States House of Representatives in 1976.

Serving in Congress for 16 years, Panetta was a key participant in agriculture, health care, ocean and federal budget issues. From 1989 to 1993, he chaired the House Budget Committee. He authored a wide range of legislation, including the Hunger Prevention Act of 1988, Medicare and Medicaid coverage for hospice care for the terminally ill and numerous measures to protect the California coast, including creation of the Monterey Bay National Marine Sanctuary.

In 1993, Panetta left Congress to serve as director of the Office of Management and Budget for the Clinton administration. There, he was instrumental in developing policies that led to a balanced federal budget and eventual surpluses. In 1994, he accepted appointment as the president’s chief of staff and immediately brought order and focus to White House operations.

Upon leaving the Clinton administration in 1997, Panetta joined with his wife, Sylvia, to establish and co-direct The Panetta Institute for Public Policy, based at California State University—Monterey Bay. Reflecting his own ideals and personal example, the nonpartisan, not-for-profit study center seeks to attract thoughtful men and women to lives of public service and prepare them for the policy challenges of the future.

Returning to public service in the Obama administration as director of the CIA, he ran the operation that brought Osama bin Laden to justice, and, as secretary of defense, led the effort to develop a new defense strategy, helped bring two wars to an end and opened up opportunities for everyone to serve in the military.

Secretary Panetta returned to the Panetta Institute as chairman on February 27, 2013 and resumed his role as moderator of the renowned Leon Panetta Lecture Series. He chronicles his life in public service in his best-selling memoir, Worthy Fights, published in 2014.

Following his remarks, Secretary Panetta will engage in a discussion with Tim Clark about his career and the state of today’s public service and democratic institutions.

INTERVIEWER
Timothy B. Clark
Editor-at-Large, Government Executive Media Group

Timothy B. Clark served as editor in chief, publisher and president of Government Executive after it was acquired by National Journal Group in 1987. The magazine became an essential source for federal managers, a shaper of the government management debate and a key player in the good government movement.

Clark spent his journalistic career studying and writing about government. After working at Congressional Quarterly, he was, among founders of National Journal, for many years, a key source of insight about government and politics at the federal level. He also founded Empire State Report, a monthly magazine about government in New York. He is a fellow and former board member of the National Academy of Public Administration and has served as president of ASPA’s largest chapter, its National Capital Area Chapter.
Mariko Silver
President and CEO, Henry Luce Foundation

Mariko Silver is president and CEO of the Henry Luce Foundation. She previously was president of Bennington College, a pioneering liberal arts college in Vermont. During the Obama administration, she served in the U.S. Department of Homeland Security (DHS) as acting assistant secretary and deputy assistant secretary for international policy where she conceptualized, initiated and led the development and implementation of the first DHS strategic plan for international engagement. Silver was responsible for representing the U.S. government, leading negotiations and collaborations with foreign governments and international organizations, and supporting more than 2,000 department personnel deployed overseas. These engagements built cooperative projects and programs to counter terrorism and enhance security, secure and manage borders, enforce and administer immigration laws, safeguard and secure cyberspace, and enhance resilience to disasters. In these capacities, she regularly was called upon to testify before the U.S. Congress on matters related to international affairs and border security.

Silver also has extensive experience at the interface among governmental, corporate and nonprofit organizations. She served as policy advisor for innovation, higher education and economic development to Arizona Governor Janet Napolitano. There, she oversaw the Arizona Department of Commerce and guided policy implementation at the Arizona Economic Resource Organization, Science Foundation Arizona and Arizona Board of Regents. She led policy development and implementation and community outreach for the governor in areas related to science and technology, innovation policy, economic development and diversification, workforce development, tertiary education and the creation of a continuum-oriented education system for the State of Arizona.

Prior to her government service, Silver held multiple roles at Arizona State University, where she designed and led both international and community initiatives, focused on economic development, interdisciplinary science initiatives and student success.

Silver is a fellow of the National Academy of Public Administration and a member of the Council on Foreign Relations. She holds a PhD in economic geography from UCLA, an MSc from SPRU, University of Sussex (UK) and a BA from Yale University.

Following her remarks, Silver will engage in a discussion with Valerie Lemmie about trust in government, systems and structures of power and how to find your own power, no matter your role.

INTERVIEWER
Valerie Lemmie
Director, Exploratory Research, Kettering Foundation

Valerie Lemmie joined the Kettering Foundation in 2014 after a distinguished career in public service. She is an adept strategic thinker with more than 35 years of experience in solving public problems and controversial issues in governmental organizations and local communities. She served as city manager for the cities of Petersburg, Virginia, and Dayton and Cincinnati, Ohio; commissioner on the Public Utility Commission of Ohio; and district director and acting chief of staff for Congressman Turner (Ohio’s 10th District). She also has served as adjunct professor at Howard University and the University of Dayton, and as a fellow at the Center for Municipal Management at George Washington University. She is immediate past chair of the board of the National Civic League and Dayton History; board trustee and treasurer of Initiatives of Change, USA; president of the board, SIVIO Institute (Zimbabwe); executive committee member of the Deliberative Democracy Consortium; and board member, Ohio Matriots. She is a fellow of the National Academy of Public Administration and has served on numerous local, federal and international boards and commissions. Lemmie received her BA from the University of Missouri and MA in urban affairs/public policy planning from Washington University.
Elected by the voters of District 4 in March 2005, Commissioner Toni Carter has led on important issues at the local, state and national level. Committed to delivering efficient and effective county services, eliminating disparities in county services and systems, and raising grassroots awareness of county decisionmaking processes and systems, Carter has led several Ramsey County system change efforts including the Juvenile Detention Alternatives Initiative, which has reduced the number of youth held at Ramsey County’s Juvenile Detention Center and increased system and community alternatives for low-risk youth.

Carter is engaged with school, community and intergovernmental partners in strategic collaboratives for child safety, student achievement and youth development, including through the Saint Paul Children’s Collaborative and the Saint Paul Promise Neighborhood. She is also working to implement metropolitan area leadership to end racial disparities in workforce participation through the regional “Everybody In” collaborative.

Prior to her election to the Ramsey County Board of Commissioners, Carter served as a member and chair of the Saint Paul Board of Education. Active in community building for more than 30 years, she has served on numerous community boards including the Saint Paul Planning Commission, the Metropolitan Area Library Service Agency (MELSA), the Walker West Music Academy, the West Side Community Health Center, the Saint Paul YWCA and the Jeremiah Program.

Carter has worked previously as a teacher at Crosswinds Middle School, IBM systems engineer, marketing representative and systems support manager, and communications and arts consultant. She has worked and volunteered in the Twin Cities arts community for more than 30 years, acting professionally with Saint Paul’s Penumbra Theatre, in television and radio commercials and industrials, as talent for print media and as co-founder/founding director of ARTS-Us. She has received numerous awards for her work in the community and in the arts and arts education, including an Honorary Doctorate in Humane Letters from Concordia University – Saint Paul.

Today, Carter enjoys many passions as she steps in to lead the board on which she’s served for almost 15 years. Her new role as Ramsey County board chair puts her in a unique position as her son, Melvin W. Carter, III, serves as mayor of Saint Paul.

Born in Birmingham, Alabama and raised in Cleveland, Ohio, Carter moved to Minnesota in 1971 to attend Carleton College. She is married to retired St. Paul Police Sergeant and Save Our Sons co-founder Melvin W. Carter, Jr. They have 12 grandchildren. Commissioner Carter is the first African American to serve on a county board in Minnesota.
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2021 PhD Students and Recent Graduate Presenters

Felipe Blanco
Research interests: Race and ethnicity, social equity, comparative public administration and policy.

Yeongyung Kim
Research interests: Management and the impact of innovative technology in public organizations

Dr. B.J. Fletcher
Research interests: Policy issues related to food security, poverty, and ethics.

Seoeun (Grace) Jung
Research interests: Nonprofit organizations, social justice, and social media.

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Pan Suk Kim
Professor of Public Administration, College of Government and Business, Yonsei University

Pan Suk Kim was dean of the College of Government and Business and is professor of public administration in the College of Government and Business at Yonsei University, South Korea. He served as minister of personnel management of the Republic of Korea (2017-2018) and a secretary to the president for personnel policy in the Office of the President of the Republic of Korea (2003-2005). He has served for ASPA in various capacities including National Council member; Chair of the Section on Professional and Organizational Development and board member of the Section on International and Comparative Administration.

Join International Director Pan Suk Kim, President Kendra Stewart, President-Elect Allan Rosenbaum and Executive Director Bill Shields for ASPA’s 2021 International Assembly. Following a welcome and opening remarks, a panel of distinguished leaders will discuss the global response to COVID-19 and the role of professional associations in advancing positive change during this unprecedented time. Panelists include:

- Ghada Barsoum, President, Association for Middle Eastern Public Policy and Administration (AMEPPA)
- Gyorgy Hajnal, President, Network of Institutes and Schools of Public Administration in Central and Eastern Europe (NISPAcee)
- Jiannan Wu, President, Asian Association for Public Administration (AAPA)

Following the panel, principals and representatives of ASPA’s valued partner organizations are cordially invited to provide brief updates on their organizations’ programs and activities.
Donald Moynihan is the inaugural McCourt chair at the McCourt School of Public Policy at Georgetown University. His research examines how to improve how government works, including the behavioral effects of efforts to improve public sector outcomes through government reform, as well as the administrative burdens people encounter in their interactions with government. He is the author of, most recently, *Administrative Burden: Policymaking by Other Means*, winner of the Brownlow Best Book Award from the Network of Schools of Public Policy, Affairs and Administration (NASPAA). He has presented his research to policymakers at the Office of Management and Budget, Government Accountability Office, World Bank, Organization for Economic Cooperation and Development and governments around the world. His research was cited in President Obama’s budget proposal and he has written for *The New York Times*, *The Washington Post* and *The Hill*, among others.

Prior to joining Georgetown University, Moynihan served as director of the La Follette School of Public Affairs at the University of Wisconsin—Madison. He is a visiting professor at the University of Oxford and Aarhus University, past president of the Public Management Research Association and a fellow of the National Academy of Public Administration. A native of Ireland, Moynihan completed his BA in public administration at the University of Limerick and his MA and PhD in public administration from the Maxwell School of Citizenship and Public Affairs at Syracuse University.

In 2014, Moynihan received the Kershaw Award, provided every two years by *Mathematica* and the Association of Public Policy and Management to a scholar under the age of 40 for outstanding contributions to the study of public policy and management. He has authored journal articles that have earned awards from the public and nonprofit division of the Academy of Management (2002, 2017), the *American Review of Public Administration* (2003), *Public Administration Review (PAR)* (2007) and *Public Administration* (2013). *PAR* selected two of his articles on leadership and motivation to be listed among the 75 most influential papers in its 75-year history. On three occasions, Moynihan has won ASPA’s Joseph Wholey Distinguished Scholarship Award for outstanding scholarship on performance in public and nonprofit organizations (2009, 2011 and 2013). His book on performance management won awards from the American Political Science Association and the Academy of Management. In 2011, he won the National Academy of Public Administration/Wilder School award for scholarship in social equity. He received the 2012 Distinguished Research Award from ASPA and NASPAA.
Ibram X. Kendi
Andrew W. Mellon Professor in the Humanities, Boston University and Founding Director, BU Center for Antiracist Research

Ibram X. Kendi is the Andrew W. Mellon professor in the Humanities at Boston University and the founding director of the BU Center for Antiracist Research. He is a contributing writer at The Atlantic and a CBS News racial justice contributor. Kendi is the 2020-2021 Frances B. Cashin Fellow at the Radcliffe Institute for Advanced Study at Harvard University.

He is the author of many books including Stamped from the Beginning: The Definitive History of Racist Ideas in America, which won the National Book Award for Nonfiction, making him the youngest ever winner of that award. He also authored three #1 New York Times bestsellers, How to Be an Antiracist; Stamped: Racism, Antiracism, and You, co-authored with Jason Reynolds; and Antiracist Baby, illustrated by Ashley Lukashevsky. His newest books are Be Antiracist: A Journal for Awareness, Reflection, and Action; and Four Hundred Souls: A Community History of African America, co-edited with Keisha Blain, which will be out in February. In 2020, Time magazine named Kendi one of the 100 most influential people in the world.

MODERATOR

Susan T. Gooden
Dean and Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University

Susan T. Gooden, dean and professor at The L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University, will moderate this discussion. She is an internationally recognized expert on social equity. Gooden is an ASPA past president and a NAPA fellow.

She is vice president of the Network of Associated Schools of Public Policy, Affairs and Administration (NASPAA) and will begin her presidential term in October 2021. Her books include Global Equity in Administration [2020, Routledge]; Why Research Methods Matter (2018, Melvin and Leigh); Race and Social Equity: A Nervous Area of Government [2014, Routledge]; and Cultural Competency for Public Administrators (2012, Routledge). Her research has been funded by several organizations including the Russell Sage Foundation, the Kellogg Foundation, the Smith Richardson Foundation, MDRC, and the Manhattan Institute for Policy Research.

Gooden has received several awards and honors including: a Fulbright Specialist Award to Zayed University, Abu Dhabi, United Arab Emirates; the VCU University Distinguished Faculty Service Award; the Best Academic Paper Award presented by the Northeast Conference on Public Administration; the Jewel Prestige Pioneer Award presented by the Conference of Minority Public Administrators; the Joan Fiss Bishop Leadership Award presented by the American Society for Public Administration; and the Herbert Simon Best Book Award presented by the American Political Science Association.

Gooden was appointed to the Commission on Peer Review and Accreditation, the accrediting arm of the Network of Associated Schools of Public Policy, Affairs and Administration and served previously as an elected member of the national policy council of the Association for Public Policy Analysis and Management. In 2016, she was appointed to the Virginia Community College System board by Governor Terence McAuliffe. Most recently she has been appointed by Governor Ralph Northam to the Virginia Retirement System Board. Gooden earned an A.S. in Natural Science from Patrick Henry Community College, a B.A. in English from Virginia Tech, and an M.A. in Political Science from Virginia Tech. She received her doctorate from the Maxwell School of Citizenship and Public Affairs at Syracuse University.

Following Professor Kendi’s discussion with Susan Gooden, Gooden will engage in a discussion with Brandi Blessett and David Van Slyke about antiracism in the field of public administration.
ANTIRACISM PLENARY

Wednesday, April 14 | 4:00 p.m.

DISCUSSANTS

Brandi Blessett
Associate Professor and MPA Program Director, University of Cincinnati

Brandi Blessett’s research focuses on administrative responsibility, disenfranchisement and social equity. Much of her recent work acknowledges the disproportionate effects the criminal legal system has on people and communities of color. Specifically, she offers insight into the effects of institutional injustice and their implications for underrepresented communities. Her research agenda advocates for ethical practices, professional standards and accountability measures to promote equity, justice and fairness to all factions of U.S. society.

David Van Slyke
Dean, Maxwell School of Citizenship and Public Affairs, Syracuse University

David Van Slyke is dean of the Maxwell School of Citizenship and Public Affairs at Syracuse University and the Louis A. Bantle Chair in business-government policy. Prior to becoming dean in 2016, he was associate dean and chair of Maxwell’s department of public administration and international affairs. He is a two-time recipient of the Birkhead-Burkhead Award and Professorship for Teaching Excellence. He is a leading international expert on public-private partnerships, public sector contracting and contract management, public and nonprofit management and policy implementation. He is director (2016-Present) and fellow of the National Academy of Public Administration, a member of its expert advisory team for the Office of the Inspector General at the Department of Homeland Security, a former member of the Defense Business Board and a former co-editor of the Journal of Public Administration Research and Theory and the Journal of Strategic Contracting and Negotiation. He is engaged in NASPAA and the University Leadership Council on Diversity and Inclusion in International Affairs Education. He has provided expert guidance to the Office of Management and Budget, the Government Accountability Office, the U.S. Coast Guard, the Department of Defense, the World Bank and a range of philanthropic foundations. He earned a PhD in public administration and policy from the Rockefeller College of Public Affairs and Policy at the University at Albany, State University of New York.
Allan Rosenbaum
Professor, Public Administration; Director, Institute for Public Management and Community Service and Center for Democracy and Good Governance
Florida International University

Allan Rosenbaum is professor of public administration and director of the Institute for Public Management and Community Service and the Center for Democracy and Good Governance at Florida International University (FIU) in Miami, Florida. He began at FIU as dean of its School of Public Affairs and Services. He has served two terms as president of the International Association of Schools and Institutes of Administration in Brussels, Belgium. Based on nomination by the Secretary General of the United Nations, vetting with the US Mission and approval by UN Economic and Social Council, he is a member and vice chairperson of the United Nations Committee of Experts on Public Administration. He has served as acting budget administrator for the City of Miami, in state government in Illinois and on educational policy in the national government.

Rosenbaum has directed large USAID democratic institution building projects in Latin America and Africa, and has carried out numerous international projects for the United Nations, the World Bank, the Swedish International Development Agency and governments around the world. He has provided technical assistance to governments, lectured or conducted research in approximately 100 countries around the world. He was visiting distinguished professor at the University of Potsdam, Germany and is honorary professor at the Chinese Academy of Governance in Beijing, as well as at Babes Bolyai University in Cluj, Romania. He serves on 11 journal editorial boards in eight countries around the world and is a fellow of the National Academy of Public Administration.

ASPA will hold its annual membership and business meeting during the closing plenary session. The meeting will include the official transition of leadership and oath of office.

University of Kansas
School of Public Affairs and Administration

Dr. Shannon Portillo, co-author, “The Neutrality of Bureaucracy,” Winner, Best Article, Volume 40, Review of Public Personnel Administration

Dr. Rachel Krause, co-author, Implementing City Sustainability, Overcoming Administrative Silos to Achieve Functional Collective Action
Temple University Press, 2021

Drs. Bradley Lane & Joel Mendez, NSF planning grant recipients working to connect underserved teens with opportunities via public transportation.
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SECM’s Professional Response to COVID-19: An Administrative Study

FRIDAY, APRIL 9 | 4:00 P.M. – 5:00 P.M.

Sponsored by:

ASPA’s Section on Emergency and Crisis Management (SECM) developed a Pandemic Task Force in Fall 2020 and surveyed its members to gauge their professional activities in response to COVID-19. The results were not surprising but were expansive: Section members were intensely engaged in a variety of research projects, many in collaboration with other organizations, to track the pandemic and get ahead of its outcomes. As the emergency management field becomes more professionalized, how can our research contribute to an effective response and help practitioners across sectors learn from past pandemics, be more successful with this one and hopefully mitigate negative results as much as possible? Our panelists will explore SECM’s efforts and its outcomes.

MODERATOR
Tonya E. Thornton
Assistant Professor and Director of Grants, George Mason University

Tonya Thornton (formerly Neaves) is coordinator for George Mason University’s Emergency Management and Homeland Security program. Prior to joining Mason, she was director for the Mississippi Public Safety Data Laboratory at Mississippi State University, where she worked with the Mississippi Highway Patrol in developing their CompStat program. She was ASPA’s conference program co-chair in 2018, a coeditor and author for its Memos to National Leaders and serves as viewpoint associate editor for Public Administration Review.

PRESENTERS
Walter English
Deputy Emergency Manager, City of Fairfax, Virginia

Walter English is the International Association of Emergency Managers (IAEM) Region 3 president and an emergency management and public safety professional with more than 20 years of experience with various public safety agencies. He holds a bachelor’s degree from Longwood University in Farmville, Virginia and a master’s degree from the Johns Hopkins University in Baltimore, Maryland. He is a certified emergency manager through the IAEM and a professional emergency manager through the Virginia Emergency Management Association.

Claire Connolly Knox
Associate Professor and EMHS Program Director, University of Central Florida

Claire Connolly Knox holds a joint appointment with the National Center for Integrated Coastal Research and is director of the Master of Emergency and Crisis Management Program, which is ranked second in the nation. She is an expert in environmental vulnerability and disaster response, coastal resilience, critical theory and cultural competency; she specializes in analyzing emergency and environmental policies, plans and reports in coastal communities. She created and served as chair of the Federal Emergency Management Agency’s (FEMA) Scholarship of Teaching and Learning Special Interest Group Committee and is an expert reviewer for the U.S. Department of Homeland Security, Department of Agriculture and FEMA.

CLICK HERE to view all Presidential Panels, listed under “Plenaries/Presidential Panels” in the conference platform.
PRESIDENTIAL PANELS

Adam Thiel
Fire Commissioner, City of Philadelphia, Pennsylvania

Adam Thiel became the 20th commissioner of the Philadelphia Fire Department in May 2016 and is responsible for leading its 3,000+ members in every facet of protecting the city from fires and emergencies arising from all hazards. He also serves as director of the Philadelphia Office of Emergency Management. His 29 years of field experience spans five states; before coming to Philadelphia, he held posts including deputy secretary of public safety and homeland security for the Commonwealth of Virginia and chief of the fire department in Alexandria, Virginia. He earned a master’s degree in public administration from George Mason University and has completed doctoral coursework in public administration and public policy.

Hannah Torres
Assistant Director for Research Operations, Center for Resilient and Sustainable Communities, George Mason University

Hannah Torres works across disciplines and with community partners to collaboratively identify and address community resilience issues. Torres earned her PhD in geography and environmental science and policy from the University of South Florida and holds a Master of Environmental Management from Duke University.

Brian Williams
Assistant Professor, Lamar University

Brian Williams serves as director for the Master of Public Administration program and the Center of Public Policy Studies housed in the Department of Political Science at Lamar University in Beaumont, Texas. He served more than 22 years in the military before attaining his PhD and has managed public safety and emergency management operations during combat operations, in an area that contained a major airport, hospital and transportation hub. His research focuses on diversity and social inequality in emergency management, seeking to define a practical theory of social vulnerability in local emergency management. He holds a PhD in public administration and management with a specialization in emergency management from the University of North Texas in Denton, Texas.
**Left Behind: The Future of ALICE in a Post-Pandemic World**

**SATURDAY, APRIL 10 | 11:30 A.M. – 12:45 P.M.**

The health and economic consequences of the COVID-19 pandemic have been disproportionately borne by ALICE—Asset Limited, Income Constrained, and Employed—households (in 2018, 42 percent of U.S. households were unable to make ends meet). Many ALICE workers are essential. Yet despite being critical to keeping the economy running, risking their health for low wages and often no benefits, many have had their hours and wages cut or lost their jobs altogether. These families likely are to fall farther behind in a post-pandemic “normal” without additional policy intervention. This panel will highlight the current challenges that ALICE families face and will share how better data can drive the Biden-Harris policy agenda for an equitable recovery.

**MODERATOR**

**Stephanie Hoopes**

*National Director, United For ALICE*

Stephanie Hoopes is national director of United For ALICE, a center of innovation around Asset Limited, Income Constrained, Employed (ALICE) households working with United Ways across the country to inform policy and promote positive change. Her research has garnered both state and national media attention. She has a PhD from the London School of Economics, a master’s degree from the University of North Carolina at Chapel Hill and a bachelor’s degree from Wellesley College. She serves on the board of the Delaware Art Museum, has served on the board of the McGraw-Hill Federal Credit Union and the New Jersey Public Broadcasting Association, and received a resolution from the New Jersey Assembly in 2016 for her work on ALICE.

**PRESENTERS**

**Natalie Evans Harris**

*Senior Advisor, U.S. Secretary of Commerce and Fellow, Beeck Center for Social Impact, Georgetown University*

Natalie Harris is an expert in ethical and responsible use of data after spending nearly 20 years advancing the public sector’s strategic use of data, including a 16-year career at the National Security Agency. She founded the Community-driven Principles for Ethical Data Sharing community of practice with more than 1,200 active members focused on strengthening ethical practices in the data science community through crowd-sourcing a Data Science Code of Ethics. She is a strategic advisor for the Global Data Ethics Project, advancing the adoption of tools, techniques and practices developed by the community. As senior policy advisor to the U.S. Chief Technology Officer in the Obama Administration, she founded The Data Cabinet, a federal data science community of practice with more than 200 active members across more than 40 federal agencies.

**Damon A. Silvers**

*Director of Policy and Special Counsel, AFL-CIO*

Damon Silvers joined the AFL-CIO as associate general counsel in 1997, serving on a pro bono basis as a special assistant attorney general for the State of New York. He served as deputy chair of the Congressional Oversight Panel for the Troubled Asset Relief Program (2008-2011). He led the [successful] efforts to restore pensions to Cannon Mills’ retirees, lost in the Executive Life collapse, and the severance owed to laid off Enron Corp. and WorldCom workers following the collapse of those companies. He also led the successful effort to recover more than $50 million related to improperly paid executive compensation for Ullico Inc. He received his JD from Harvard Law School, his Master of Business Administration from Harvard Business School and is a Baker scholar.
PRESIDENTIAL PANELS

Dan Treglia
Associate Professor of Practice, University of Pennsylvania, and Senior Research Fellow, United For ALICE

Dan Treglia’s research focuses on homelessness, housing instability and income insecurity, and his work on aging homelessness and COVID-19’s impact on homelessness has driven national media attention and policymaking. He has a PhD from the University of Pennsylvania, and a master’s in public policy from Harvard’s Kennedy School of Government. He managed research and evaluation for New York City’s Department of Homeless Services and continues to work with nonprofits and state and local governments across the country to ensure policymakers and practitioners can use the best evidence available in their decisionmaking.

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Localizing the United Nations’ Sustainable Development Goals: Experiences across the Continents

SATURDAY, APRIL 10 | 2:15 P.M. – 3:30 P.M.

Adopted in 2015, the United Nations’ 17 Sustainable Development Goals (SDGs), provide a blueprint for peace and prosperity for the people and the planet. They recognize that ending poverty and other deprivations must go hand-in-hand with strategies aimed to improve health and education, reduce inequality and spur economic growth—all while tackling climate change and working to preserve our oceans and forests. The original aspiration was to accomplish these goals by 2030. Yet to make that a reality, broad ownership of the SDGs must translate into a strong commitment by all stakeholders to implement them. Our panelists will discuss how local governments around the world have put these goals into action, how they have been adopted, and where things stand in advancing the 2030 target year goal.

PRESENTERS

Emil Boc
Mayor, Cluj-Napoca and Former Prime Minister, Romania

Emil Boc was prime minister of Romania from 2008-2012 and currently is mayor of Cluj-Napoca, the largest city in Transylvania, where he was first elected in July 2004. He also was president of the Democratic Liberal Party, which proposed and supported him as prime minister in late 2008. He has been an active player in Romanian politics for more than 20 years.

Călin Hintea
Professor, Babes Bolyai University, Romania and Adjunct Professor, Michigan State University

Călin Hîntea teaches strategy and public management courses and is dean of the College of Political, Administrative and Communication Sciences at Babes Bolyai University (BBU). He also is former secretary of state, head of strategy unit, prime minister’s office, as well as former chair of the public administration department at BBU. He is the senior editor of Transylvanian Review of Administrative Sciences. He conducted extensive research on developing strategies in local communities.

John-Mary Kauzya
Adviser, United Nations

John-Mary Kauzya is adviser on governance systems and institutions in the Division for Public Economics and Public Administration at the United Nations Headquarters in New York. Prior to joining the UN, he worked as lecturer at Makerere University and at the Uganda Management Institute, where he worked initially as assistant lecturer, consultant, head of division and deputy director of the Institute. Backed by in-depth knowledge in governance, public administration and management and strategic planning, he has proven successful practical experience in management and administration, management training and consultancy and strategic planning. He holds a PhD in law specialising in public administration and management from Sorbonne and a master’s degree in public administration from the University of Liverpool.

Allan Rosenbaum
Professor, Public Administration; Director, Institute for Public Management and Community Service and Center for Democracy and Good Governance, Florida International University

Allan Rosenbaum is professor of public administration and director of the Institute for Public Management and Community Service and the Center for Democracy and Good Governance at Florida International University (FIU) in Miami, Florida. He began at FIU as dean of its School of Public Affairs and Services. He has served two terms as president of the International Association of Schools and Institutes of Administration in Brussels, Belgium. Based on nomination by the Secretary General of the United Nations, vetting with the US Mission and approval by UN Economic and Social Council, he is a member and vice chairperson of the United Nations Committee of Experts on Public Administration. He has served as acting budget administrator for the City of Miami, in state government in Illinois and on educational policy in the national government.
PRESIDENTIAL PANELS

Najat Zarrouk
Director, African Local Government Academy, United Cities and Local Government of Africa

Najat Zarrouk is director of the African Local Government Academy of the United Cities and Local Government of Africa based in Rabat. She has 39 years of experience in public service at national, continental and global levels, in particular as a former civil servant in the ministry of the Interior of Morocco, where she served from 1983 to 2014. She has served in a variety of roles at the United Nations, was appointed to the board of the Aram Women’s Leadership Institute, was elected as vice president to the African Public Service Human Resources Managers Network and, more recently, was elected as a member of the board of the International Association of Schools and Institutes of Administration. She received her PhD in political sciences from the University Mohammed V of Rabat.

Juwang Zhu
Director, Division for Public Institutions and Digital Government/DESA, United Nations

Juwang Zhu leads a team in normative, analytical and capacity-building work in promoting inclusive, effective, accountable institutions that are well equipped to achieve the sustainable development goals (SDGs). This is the second time he has coordinated the division’s work. Among his assignments at the UN Secretariat, he served as chief of the office of the under-secretary-general/DESA (2008-2013), where he advised the under-secretary-general on a range of policy and management issues. During this period, he also coordinated the department’s substantive advice to the executive office of the secretary-general on development issues and restructuring DESA’s capacity building programme. Prior to his reassignment to DESA, he had worked as a policy analyst in the secretariat of the UN World Food Council and in the UN office in Geneva. Zhu graduated from Shanghai International Studies University in 1982 and did post-graduate studies in Beijing Foreign Studies University. He has an MSC in financial economics from University of London and an MA in international relations from Webster University.
Getting “Shots in Arms”—Equitably

SUNDAY, APRIL 11 | 1:00 P.M. – 2:00 P.M.

Sponsored by:

COVID-19 has disproportionately affected communities of color throughout its onslaught and the vaccination rollout has experienced the same challenge. While black and brown people continue to suffer higher proportions of sickness and death, they are being vaccinated at lower rates than white people. How are states working to address this problem? Our discussion features people working on this challenge in states across the nation. They will share what they are seeing, where improvements are being made and what steps are necessary to bring equity to communities of color.

PRESENTERS

RaJade M. Berry-James
Associate Professor, North Carolina State University

RaJade Berry-James is associate professor of public administration and resident faculty in the Center for Genetic Engineering and Society at North Carolina State University (NC State). She is an elected fellow of the National Academy of Public Administration and vice chair of its Standing Panel on Social Equity in Governance. She has spent more than 30 years in higher education where her teaching and research has focused on social equity, program evaluation and research methods; at NC State, she has developed NASPAA award-winning courses. Her research has appeared in numerous journals including Public Administration Review, Review of Public Personnel Administration, Public Performance and Management Review, International Journal of Public Administration, Journal of Public Budgeting, Accounting, and Financial Management and Journal of Black Political Research. Her book, Why Research Methods Matter: Essential Skills in Decision Making, examines real-world policymaking and evidence to support decisionmaking. She is on NASPAA’s executive council and is chair of the Commission on Peer Review and Accreditation (COPRA). She earned her BS from Rider University, her MPA from Kean University and her PhD in public administration from Rutgers University—Newark.

Nakeina Douglas-Glenn
Director, The Grace E. Harris Leadership Institute, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University

Nakeina Douglas-Glenn is a higher education academic and practitioner with more than 15 years of experience in organizational development, leadership development, public policy analysis and racial equity. Her professional practice emerges from the intersection of her training in social work and public administration and affords her clients a unique vantage point to understand the macro- and micro-influences that affect their success. She is keenly aware of the social, political and cultural contexts within which leadership is established and works with clients to provide strategic vision to pursue innovative solutions. She has developed and implemented practical and impactful learning experiences for academic and community stakeholders and has an established record of accomplishment for building collaborative partnerships to deliver sustainable results within and across organizations and systems. Her areas of expertise include teaching and facilitating leadership development experiences for career professionals; strategy development to grow and sustain complex operations; public policy analysis for local and state government; social equity analyses for public and private entities; and individual, program and organizational assessment and evaluation. She earned her PhD in public administration and public affairs with a graduate certificate in race and social policy from the Center for Public Administration and Policy at Virginia Tech. She has a Master of Social Work from Radford University and received her Bachelor of Arts and Bachelor of Science from Virginia Tech.
Susan T. Gooden  
Dean and Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University  
Susan T. Gooden, dean and professor at The L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University, is an ASPA past president, current vice president of NASPAA and NAPA fellow. She is an internationally recognized expert on social equity. Her books include Global Equity in Administration; Why Research Methods Matter; Race and Social Equity: A Nervous Area of Government; and Cultural Competency for Public Administrators. Gooden was appointed to the Commission on Peer Review and Accreditation, the accrediting arm of the Network of Associated Schools of Public Policy, Affairs and Administration and served previously as an elected member of the national policy council of the Association for Public Policy Analysis and Management. Gooden earned an AS from Patrick Henry Community College, a BA from Virginia Tech, and an MA in Political Science from Virginia Tech. She received her doctorate from the Maxwell School of Citizenship and Public Affairs at Syracuse University.

Matías Valenzuela  
Director, Equity and Community Partnerships, Public Health, Seattle and King County, Community Mitigation and Recovery, COVID-19  
Matías Valenzuela is director of equity and community partnerships for public health, Seattle and King County. For the COVID-19 response, he has been leading community mitigation and recovery. He also was a lead for the county on the declaration of racism as a public health crisis in June 2020. Previously, he was the first director of the Office of Equity and Social Justice in King County, spearheading a countywide effort to address the root causes of inequities, especially racism, working with all county agencies and the community. He has worked at King County since 2000, including as lead for equity and social justice at its inception in 2008. Previously, he was a print and broadcast journalist in the United States and abroad. He has been a Fulbright professor in Nicaragua and is an affiliate assistant professor at the University of Washington’s School of Public Health and Community Medicine. He serves on numerous local and national boards and advisory groups.
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- Public Management & Leadership: 34
- Public Affairs: 38

Kathryn Howell, Ph.D., & Benjamin Teresa, Ph.D.
Wilder Faculty and RVA Eviction Lab Co-Directors, 2021 Equal Opportunity/Affirmative Action Exemplary Practice Award Honorees

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PhD IN PUBLIC AFFAIRS

PROFESSIONAL CERTIFICATES
Korean Public Administration in the U.S.: Connection, Commitment and Contribution

TUESDAY, APRIL 13 | 8:45 P.M. – 9:45 P.M.
ASPAs Section on Korean Public Administration (SKPA) was approved by ASPAs National Council in 2010. Thanks to its leadership’s and members’ tireless commitment and ongoing support, it has played a significant role in bridging public administration scholars and practitioners in Korea and the United States. SKPA also has made considerable progress toward contributing to the development of the emerging Korea public administration discipline in theory and research, plus stimulating research interests in Korea public administration. Notwithstanding SKPA’s relatively short history, the relationship between Korean and U.S. public administration is long. Presenters will engage in a roundtable discussion about lessons learned from the history of the relationship between the two countries, and discuss how public administration scholars in Korea and the United States have made connections, commitments and contributions to each other over the past decade.

MODERATOR
Jooho Lee
Associate Professor, University of Nebraska—Omaha
Jooho Lee is associate professor at the School of Public Administration and an associate director of the Digital Governance and Analytics Lab at University of Nebraska—Omaha. Areas of his research interests include public management with an emphasis on information and communication technology use in public organizations, and the application of social network theories in public management issues such as interagency and interorganizational collaboration. His research has appeared in public administration and electronic government journals such as Public Administration Review, American Review of Public Administration, Public Management Review, Policy Studies Journal, Government Information Quarterly, and Administration and Society. He served as president of ASPAs Section on Korean Public Administration and a secretary/treasurer of ASPAs Nebraska Chapter.

PRESENTERS
Frances Berry
Reubin O.D. Askew Eminent Scholar and Frank Sherwood Professor of Public Administration, Florida State University
Frances S. Berry is the Askew Eminent scholar in the Askew School of Public Administration and Policy at Florida State University. A fellow in the National Academy of Public Administration, and awarded the Distinguished Research Award (2013) from ASPA and NASPPA, she served as president of PMRA (2013-2015), and ASPPAA (2011). Her expertise is in policy and management innovation and diffusion; public policy and governance theory; and strategic and performance management.

Marc Holzer
Distinguished Professor, Suffolk University
Marc Holzer has been a leader in the public productivity and performance field since the early 1970s. He is the founder of the National Center for Public Performance and the editor in chief of the international journal Public Performance and Management Review. His more than 600 scholarly publications address a wide range of strategic approaches to the measurement and improvement of public services. He is distinguished professor at the Institute for Public Service at Suffolk University—Boston and was the founding dean of the School of Public Affairs and Administration at Rutgers University. He is an ASPA past president.

Pan Suk Kim
Professor of Public Administration, College of Government and Business, Yonsei University
Pan Suk Kim is ASPAs international director and professor of public administration in the College of Government and Business at Yonsei University, Mirae Campus, South Korea. He served as minister of personnel management of the Republic of Korea and was the president of the International Institute of Administrative Sciences. He is a member of the International Civil Service Commission of the United Nations and a fellow of the National Academy of Public Administration.
M. Jae Moon
Dean and Professor, Yonsei University

M. Jae Moon is dean of the College of Social Sciences and Underwood Distinguished Professor of the Department of Public Administration, as well as director of the Institute for Future Government at Yonsei University. He co-chaired the Infectious Disease Study Group of the National Research Council for Economics, Humanities, Social Sciences under the Prime Minister’s Office. He is an elected fellow of the National Academy of Public Administration (NAPA). He served as ASPA’s International director and vice president of the Korean Association of Public Administration, as well as the Korean Association of Policy Studies.

James Perry
Distinguished Professor Emeritus, Indiana University—Bloomington

James L. Perry is distinguished professor emeritus in the Paul H. O’Neill School of Public and Environmental Affairs, Indiana University—Bloomington. From 2012-2017, he was editor in chief of Public Administration Review (PAR), the premiere professional public administration journal. He is editor of Public Service and Good Governance for the Twenty-First Century and author of Managing Organizations to Sustain Passion for Public Service.
ASPA Responds: COVID-19 Policy and Administrative Challenges for Academics, Practitioners and Society

WEDNESDAY, APRIL 14 | 8:00 P.M. – 9:00 P.M.

Sponsored by:

In early 2021, ASPA created a committee to coordinate the Society’s COVID-19 activities and develop programming in public administration through a variety of activities, including organizing webinars, conference panels, special journal issues, Section- and Chapter-specific events, policy notes and more. During this hour, we will host a discussion with high profile individuals who will outline how COVID-19 interacts with a variety of areas of expertise. Panelists include nationals working in four countries—the United States, India, Qatar and Mexico—who will highlight interactions between science and public policy, methodological consideration within COVID-19 policy research, intergovernmentalism challenges, crisis communication requirements, local government considerations and the role of civil society in responding to COVID-19.

MODERATORS
Kim Moloney
Senior Lecturer, Murdoch University

Kim Moloney is senior lecturer at Murdoch University in Perth Australia, Chair of the Section on International and Comparative Administration and co-chair of ASPA’s COVID-19 Ad Hoc Committee.

Tonya E. Thornton
Assistant Professor and Director of Grants, George Mason University

Tonya Thornton (formerly Neaves) is coordinator for George Mason University’s Emergency Management and Homeland Security program. Prior to joining Mason, she was director for the Mississippi Public Safety Data Laboratory at Mississippi State University, where she worked with the Mississippi Highway Patrol in developing their CompStat program. She was ASPA’s conference program co-chair in 2018, a coeditor and author for its Memos to National Leaders and serves as viewpoint associate editor for Public Administration Review.

PRESENTERS
W. Craig Fugate
Former Administrator, Federal Emergency Management Agency and Chief Emergency Management Officer, One Concern

W. Craig Fugate served as President Barack Obama’s FEMA administrator from May 2009 to January 2017. Previously, he served as Florida Governor Jeb Bush’s emergency management director (2001-2007) and held the same position for Florida Governor Charlie Crist (2007-2009). He led FEMA through multiple record-breaking disaster years and oversaw the federal government’s response to major events including the Joplin and Moore tornadoes, Hurricane Sandy, Hurricane Matthew and the 2016 Louisiana flooding. He set a clear and compelling vision, mission and list of priorities for FEMA and drove the agency to achieve better outcomes for survivors. Under his leadership, FEMA’s effectiveness in dealing with more than 500 presidentially declared major disasters and emergencies restored the American people’s faith in the federal government’s ability to respond to disasters.

Kimberly Nelson
Associate Professor, University of North Carolina at Chapel Hill

Kim Nelson joined the University of North Carolina School of Government in August 2013. She was named Albert and Gladys Hall Coates Distinguished Term associate professor for 2017-2019. Her research on form of government, corruption and innovation has been published in Public Administration Review, The American Review of Public Administration, State and Local Government Review and other journals. As a member of the Center for Public Leadership, she conducts training and provides advice on leadership and management topics. She is co-author of the book, Managing Local Government: An Essential Guide for Municipal and County Managers and serves on the editorial boards of The American Review of Public Administration and State and Local Government Review. She received an MPA from the University of Texas at San Antonio and a PhD from North Carolina State University.
Edgar E. Ramirez de la Cruz
Professor and Department Chair, Public Administration Division, Center for Research and Teaching in Economics (CIDE)

Edgar Ramirez is professor and department chair in the Public Administration Division at the Center for Research and Teaching in Economics (CIDE) in Mexico City. His primary research interests are urban sustainability, growth management, land use regulations, public management and policy networks. He also is a consultant for public, nonprofit and private organizations in Mexico and the United States. He has published in academic outlets including American Journal of Political Science, Public Administration Review (PAR), Urban Affairs Review, International Review of Public Administration, International Journal of Public Administration and Housing Policy Debate. His most recent book on private capitalization of public goods was published in 2020 in Mexico by CIDE. He is the editor in chief of Gestión y Política Pública and an associate editor of PAR. He was awarded ASPA’s International Public Administration Award in 2019. He earned his PhD in public administration and policy from the Askew School at Florida State University.

Ingrid Srinath
Founder and Director, Centre for Social Impact and Philanthropy (CISP), Ashoka University

Ingrid Srinath has been a passionate advocate for human rights, social justice and civil society for more than 20 years. The center she founded (CISP) is South Asia’s first academic center focused on philanthropy and social impact. Following her MBA from the Indian Institute of Management—Calcutta in 1986, she worked on some of India’s greatest brands at Lintas and Grey Worldwide, before transitioning to the nonprofit sector in 1998 with Child Rights and You, where she was chief executive officer (2004-2008). She also served as secretary general at CIVICUS: World Alliance for Citizen Participation, executive director of CHILDLINE India Foundation and CEO of HIVOS India. She is a member of the Securities Exchange Board of India’s technical committee on the Social Stock Exchange and the Niti Aayog Sub-Committee on the Voluntary Sector.

Andreas Rechkemmer
Senior Professor, College of Public Policy, Hamad bin Khalifa University

Andreas Rechkemmer is senior professor at the College of Public Policy at Hamad bin Khalifa University and is responsible for coordinating its Master of Public Policy program. Prior to this role, he was a tenured full professor and held the American Humane Endowed Chair at the University of Denver. He has held senior positions with the United Nations, including executive director of the International Human Dimensions Programme on Global Environmental Change at the United Nations University. He also served as chief science and policy advisor of the Global Risk Forum in Davos, Switzerland. He was principal investigator of various funded projects and managed grants from major science funders, including the U.S. National Science Foundation, the Research Council of Norway and the Federal Government of Germany.

Carl Zimmer
Author and Columnist, New York Times

Carl Zimmer is the author of 14 books about science. His latest book is Life’s Edge: The Search for What It Means to Be Alive. His column, “Matter,” appears each week in the New York Times. His writing has earned a number of awards, including the Stephen Jay Gould Prize, awarded by the Society for the Study of Evolution. His most recent book, She Has Her Mother’s Laugh, won the 2019 National Academies Communication Award. The Guardian named it the best science book of 2018. He is a familiar voice on radio programs such as “Radiolab” and is adjunct professor at Yale University. He is, to his knowledge, the only writer after whom a species of tapeworm has been named.
More Than a Seat at the Table: Diversity and Inclusion in City Management

THURSDAY, APRIL 15 | 11:30 A.M. – 12:45 P.M.

Sponsored by:

The Black Lives Matter protests have been bringing questions of inequality to the forefront of public conversations in recent years, but racial equity has been a persistent part of our country’s history since its beginning. Public service is for all, but too often public policy does not do enough to serve those who need it most. Creating and developing municipal diversity and inclusion offices is a critical step toward focused efforts to close these gaps. This panel will look at the work with which cities across the country are wrestling to examine their history of equity and inclusion, and strategize for how to create a more inclusive community.

PRESENTERS

Stefanie Bowers
Director, Equity and Human Rights Coordinator,
City of Iowa City

Stefanie Bowers’ experience focuses on providing strategies, planning, facilitation and development of government work on racial equity and engagement for the present and long term. Her work also includes enforcement and protection of Iowa City’s Human Rights Ordinance. Bowers graduated from the University of Iowa with a BA and holds a JD from the University of Iowa College of Law. She has been licensed to practice law in Iowa for more than 15 years.

Brion Oaks
Chief Equity Officer, City of Austin

Brion Oaks is Austin’s first chief equity officer and is responsible for working with City leadership and local communities to create an equity framework and facilitate dialogue and organizational practices that support the development and adoption of equity as a shared value. He serves as the technical expert in addressing equity as it is applied to city-wide policies, programs, practices and budget decisions with an overall vision to make Austin the most livable city for ALL. Prior, he was vice president of health equity at the American Heart Association’s southwest affiliate, where he oversaw its department that dedicated to improving cardiovascular health for vulnerable populations and reducing disparities in the prevention and treatment of cardiovascular disease. He received his BS from the University of Houston and MPA from Texas State University.

Krystal Reyes
Chief Resilience Officer, Mayor’s Office of Resilience and Equity, City of Tulsa

The Mayor’s Office of Resilience and Equity (MORE) works to achieve equality for all Tulsans through partnership building, education, cultural awareness and advocacy. It is charged with implementing a broad strategy to promote resilience and equity in Tulsa in all aspects of city life including employment, economic development, health, mental health and human rights. A native of Moline, Illinois, she attended New York University, where she earned a BA and an MPA. Previously she was director of community engagement for the New York City Health Department’s Division of Family and Child Health. She also has served as executive director of the Hunts Point Alliance for Children in Bronx, New York, and senior adviser for Children and Family Services in the Office of the Deputy Mayor for Health and Human Services in New York City.
PRESIDENTIAL PANELS

Markisha Smith
Director, Office of Equity and Human Rights, City of Portland

Markisha Smith’s work is focused on best practice in equity, diversity and inclusion; culturally responsive practice; and closing opportunity/access/belief gaps for historically and currently marginalized groups across the state. Prior to this role, she served as director for the Office of Equity, Diversity and Inclusion at the Oregon Department of Education. She also has served as director of undergraduate teacher education at Warner Pacific College, assistant professor at Western Oregon University and Northern Michigan University, and as a high school English teacher in Houston, Texas.

Kendra Stewart
ASPA President, Director, Riley Center for Livable Communities and Professor, College of Charleston

Kendra Stewart is professor of political science and public administration and director of the Joseph P. Riley, Jr., Center for Livable Communities at the College of Charleston. She has spent her career working both in government and academia and currently has the opportunity to do both, in addition to assisting nonprofits. Her research interests include nonprofit management, government public relations, state and local government and food policy. She was able to use her professional training, along with her academic and applied research, to co-edit an ASPA series book, The Practice of Government Public Relations. Prior to her current position at the College of Charleston, where she also served as MPA program director, she was a faculty member and MPA director at Eastern Kentucky University and worked for the State of South Carolina Budget and Control Board. She holds two bachelor’s degrees from the University of Central Florida and an MPA and PhD from the University of South Carolina. Stewart resides in Charleston, South Carolina with her husband and their five children.
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Welcome to “Picking Up the Pieces: Pandemics, Protests and the Future of Public Service.” We are pleased you have joined us and hope the 200+ hours of sessions, panels, keynotes, networking and more will provide the connections our profession needs to help solve some of the biggest challenges our society is facing.

The Welcome Reception will feature six special rooms where you can engage in conversation or play games with your fellow attendees, while making new friends and finding colleagues throughout the space. Bring your favorite beverage of choice, enjoy time to “meet” up and get ready for everything this conference will offer. Even more, this will give you a great opportunity to score points for your ASPA 2021 game, generously sponsored by Baruch College, CUNY, where attendees can build their status on the leaderboard by joining conversations, engaging in chats, visiting sessions and other activities. Every game you play builds points; every conversation you have adds to your total. Visit the Attendee Lounge to find the leaderboard and see who is at the top!

At the event, ASPA and Baruch will be awarding multiple prizes in each category to spread the love! We will have five first-place winners, seven second-place winners and 10 third-place winners, for a total of more than 20 people being awarded for playing the ASPA2021 game.

The first-place prize? Have a virtual meal with some of ASPA’s VIPs, including Patria de Lancer Julnes,, Allan Rosenbaum, Bill Shields, Kendra Stewart and Kayla Schwoerer!

Second place will be a special book package of some of ASPA’s favorite authors. We’ll package them up and mail them to you after the conference. Titles include *Son of Virginia: A Life in America’s Political Arena*, *Outpost: Life on the Frontlines of American Democracy*, *PA Evolving, 75th Anniversary Edition* and *A Good Provider Is One Who Leaves*.

Third-place prizes are gift cards we’ll send at the end of the event.

Ready to claim one of those prizes for your own? Let the games begin!

**FEATURED ROOMS**

**Discussion:** Data Visualization Tools  
**Discussion:** Equity—Equitably  
**Discussion:** The Chaos of 2020  
**Game:** Trivia!  
**Game:** The Price is Right!  
**Game:** Caricature Time

This year’s reception will include a caricature room!

CLICK HERE to find the Welcome Reception “Rooms” listed under “Everything Else” in the conference platform.
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GROUND BREAKING RESEARCH

ASSOCIATE PROFESSOR, CRISTINA BALBOA
The Paradox of Scale: How NGOs Build, Maintain, and Lose Authority in Environmental Governance

ASSOCIATE PROFESSOR, BRYAN JONES
“Exposure of US Population to Extreme Heat Could Quadruple by Mid-century”, Nature Climate Change

ASSOCIATE PROFESSOR, GEORGE MITCHELL (W/ HANS PETER SCHMITZ AND TOSCA BRUNO-VAN VIJFEIJKEN)
Between Power and Irrelevance: The Future of Transnational NGOs

PROFESSOR, DAHLIA K. REMLER; PROFESSOR, SANDERS D. KORENMAN

PROFESSOR, ROBERT C. SMITH
Louis Wirth Best Article Award for “Black Mexicans, Conjunctural Ethnicity, and Operating Identities: Long-Term Ethnographic Analysis”, American Sociological Association

PROFESSOR, DON WAISANEN; PROFESSOR, DAN WILLIAMS
Real Money, Real Power?: The Challenges with Participatory Budgeting in New York City
ENGAGE YOUR WORKFORCE

ASPA and the CPS HR Consulting Institute for Public Sector Employee Engagement have partnered to provide tools and resources you need to understand, measure and improve employee engagement.

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Exhibit Hall Roaming Hours

Friday, April 9
10:15 a.m. – 10:30 a.m.
2:30 p.m. – 2:45 p.m.

Saturday, April 10
10:00 a.m. – 10:15 a.m.
12:45 p.m. – 1:00 p.m.

Sunday, April 11
10:00 a.m. – 11:45 a.m.
12:45 p.m. – 1:00 p.m.

Monday, April 12
9:15 a.m. – 9:30 a.m.
2:45 p.m. – 3:00 p.m.

Tuesday, April 13
4:15 p.m. – 4:30 p.m.
8:30 p.m. – 8:45 p.m.

Wednesday, April 14
12:30 p.m. – 12:45 p.m.
6:30 p.m. – 6:45 p.m.

Thursday, April 15
10:00 a.m. – 10:15 a.m.

While we have specific “roaming” hours for this year’s digital hall, you are welcome to browse through it during all of your time at the conference—and gain points on our game’s leaderboard when you do!

The following exhibitors will be present at the event to answer questions, schedule time to chat or follow up with you after the conference is over:

- American University
- American Society for Public Administration (ASPA)
- Baruch College, CUNY
- The Bush School, Texas A&M University
- CPS HR
- Florida International University
- Palgrave MacMillan
- Penn State Harrisburg
- Section for Women in Public Administration (SWPA)
- Springer
- Suffolk University
- University of Colorado Denver
- University of Southern California—Sol Price School of Public Policy
**SPEAKERS**

*Speaker data as of Monday, March 22*

**MOHAMED ALAA ABDEL-MONEIM**  
Assistant Professor, Cairo University  
*Ferrel Heady Roundtable: Shaping Public Administration: The Role of Culture and Indigenous Knowledge in the MENA Region, India, Sub-Saharan Africa and South America*  
(Moderator)

**MOUNAH ABDEL-SAMAD**  
Associate Professor and Director, Social and Economic Vulnerabilities Unit, San Diego State University  
*Competition for Scarcе Funding*  
(Presenter/Coauthor)

**KANAT ABDULLA**  
Doctoral Student, Nazarbayev University  
*Governments’ Responses to the Novel Coronavirus Pandemic*  
(Presenter)

**GORDON ABNER**  
Assistant Professor, University of Texas at Austin  
*Policing, Public Safety and Social Equity: Police Reform*  
(Coauthor)

**SAWSAN ABUTABENJEH**  
Assistant Professor, Mississippi State University  
*Public Procurement Solutions for Today’s Challenges*  
(Presenter)

**DAVID ADAMS**  
Assistant Professor of Public Administration, California State University—Fullerton  
*Oil and Gas Management Challenges in the Post-Trump Era*  
(Coauthor)

**IAN ADAMS**  
Doctoral Student, University of Utah  
*E-Government and Technology in Public Administration*  
(Presenter)

**MONICA ADAMS**  
Assistant Professor, Binghamton University  
*Minority Health Inequities: Identifying Challenges and Framing the Conversation*  
(Presenter)

**PAIGE ADAMS**  
Teaching Assistant Professor, Kansas State University—Olathe  
*COVID-19 as a Catalyst for Unconventional Partners: The Need for Collaboration Between Public Administration and Animal Health*  
(Presenter)

**OLUMIDE ADEOYE**  
Doctoral Student, Penn State Harrisburg  
*Intergovernmental Relations, Governance and Performance*  
(Moderator/Presenter)

**RICA ADHIKARI**  
Doctoral Student, Georgia State University  
*Media Messages, Social Media and Communications Management*  
(Presenter)

**JAMES AGBODZAKEY**  
Associate Professor and Director, SERCH, University of North Texas at Dallas  
*Cross-Sector Engagement and Collaborative Governance for Economic and Social Development: Case Studies from around the World*  
(Presenter/Coauthor)

**FATEMA AHMED**  
Doctoral Student, University of Central Florida  
*Food Systems: Networked Public and Nonprofit Responses During COVID-19*  
(Presenter/Coauthor)

**MICHAEL AHN**  
Associate Professor, University of Massachusetts—Boston  
*A New Deal and Public Services in an Era of Artificial Intelligence and Contactless Society*  
(Coauthor)

**MOUNAH ABDEL-SAMAD**  
Associate Professor and Director, Social and Economic Vulnerabilities Unit, San Diego State University  
*Competition for Scarcе Funding*  
(Presenter/Coauthor)

**KANAT ABDULLA**  
Doctoral Student, Nazarbayev University  
*Governments’ Responses to the Novel Coronavirus Pandemic*  
(Presenter)

**GORDON ABNER**  
Assistant Professor, University of Texas at Austin  
*Policing, Public Safety and Social Equity: Police Reform*  
(Coauthor)

**SAWSAN ABUTABENJEH**  
Assistant Professor, Mississippi State University  
*Public Procurement Solutions for Today’s Challenges*  
(Presenter)

**DAVID ADAMS**  
Assistant Professor of Public Administration, California State University—Fullerton  
*Oil and Gas Management Challenges in the Post-Trump Era*  
(Coauthor)

**IAN ADAMS**  
Doctoral Student, University of Utah  
*E-Government and Technology in Public Administration*  
(Presenter)

**MONICA ADAMS**  
Assistant Professor, Binghamton University  
*Minority Health Inequities: Identifying Challenges and Framing the Conversation*  
(Presenter)

**PAIGE ADAMS**  
Teaching Assistant Professor, Kansas State University—Olathe  
*COVID-19 as a Catalyst for Unconventional Partners: The Need for Collaboration Between Public Administration and Animal Health*  
(Presenter)

**OLUMIDE ADEOYE**  
Doctoral Student, Penn State Harrisburg  
*Intergovernmental Relations, Governance and Performance*  
(Moderator/Presenter)
JENNIFER ALEXANDER
Associate Professor, University of Texas at San Antonio
The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking (Presenter)

DIANA ALFAYEZ
Assistant Professor, The University of Jordan
Safeguarding the Vulnerable and Survival During a Crisis: Lessons of Resilience across Borders (Presenter/Coauthor)

AQSI ALI
Graduate Student, State University of Pennsylvania
Promoting Social Justice, Accountability and Public Trust in Emerging and Developing Countries (Presenter)

MIR ALI
Assistant Professor, University of Maryland—Baltimore County
Policing, Public Safety and Social Equity: Police Reform (Presenter/Coauthor)

HARIS ALIBASIC
Assistant Professor, University of West Florida
Racial Justice Protests, Pandemics and Public Safety Emergencies: Examining Local Governments’ Responses (Presenter/Coauthor)

NATALIJA ALIUSHYNA
Head, National Agency of Ukraine for Civil Service
Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries (II) (Presenter)

MOHAMAD ALKADRY
Professor, University of Connecticut
Preparing Public and NGO Managers to Govern in a Globalized World: Cases and Opportunities for Development (Discussant)

MICHELLE ALLGOOD
Doctoral Student, Arizona State University
Personnel Management and Building Workforce Capacity through Diversity and Recruitment Initiatives (Presenter/Coauthor)

KIMBERLY ALONSO
Welcome Center Manager, Pace University
E-Government and Technology in Public Administration (Presenter)

WA’ED ALSHOUBAKI
Assistant Professor, University of Jordan
Preparing Public and NGO Managers to Govern in a Globalized World: Cases and Opportunities for Development (Coauthor)

ASHLEY ALTERI
Assistant Professor, Tennessee State University
Diversity, Equity and Inclusion in Public Organizations (Presenter)

SEONGHO AN
Assistant Professor, University of Central Florida
Initiatives to Build Organizational Brand and Promote Employee Motivation and Engagement: The Evolving Role of Public Sector Leadership (Coauthor)
Media Messages, Social Media and Communications Management (Presenter/Coauthor)

JACOB ANDERSON
Community Engagement Specialist, City of Colorado Springs
International Perspectives on Shared Learning and Action (Presenter/Coauthor)

STAFFAN ANDERSSON
Associate Professor, Linnaeus University
Values, Ethics and Integrity in 21st Century Public Service (Presenter/Coauthor)

LJUBINKA ANDONOSKA
Assistant Professor, University of Texas at El Paso
Assessing the Performance and Efficiency of Public Spending Choices (Presenter/Coauthor)

LACHEZAR ANGUELOV
Assistant Professor, The Evergreen State College
Application of Social Network Analysis to Study Governance and Collaboration (Presenter)

NIKOLAY ANGUELOV
Associate Professor, University of Massachusetts—Dartmouth
The Evolving Role of Government: Enduring Debates and Implications for the Current Practice of the Public (Presenter)

CATHERINE ANNIS
Doctoral Student, Syracuse University
The Role of Organizational and Institutional Structures (Presenter)
SPEAKERS

GEORGE ATISA
Associate Professor, University of Texas at Rio Grande Valley
Policy Perspectives on Coastal Climate Change (Presenter)

MOURAD ATTARÇA
Associate Professor, University of Versailles St Quentin-en-Yvelines
French Institutions Facing Multiple Crises: Renewal or Resilience of Old Public Administration (I) (Presenter/Coauthor)

ARTURO AVILA
Graduate Student, The Evergreen State College
Race and (In)Equity: Public Perspectives (Coauthor)

JOSHUA AVILA
Confidential Assistant to Chief of Operations and Interim Executive Director of the Providence Human Relations Commission, City of Providence, Office of Mayor Jorge O. Elorza
New Ideas in Leadership and Management (Presenter)

PALLAVI AWASTHI
Assistant Professor, Nova Southeastern University
Riggs Symposium: The Role of Local and National Government in Addressing the COVID-19 Crisis in India (Moderator/Presenter)

IVY AYERS
Graduate Student, The Evergreen State College
Race and (In)Equity: Public Perspectives (Presenter/Coauthor)

LAUREN AZEVEDO
Assistant Professor, Penn State University
Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives (Coauthor)

AISHA AZHAR
Assistant Professor, School of Governance and Society
Safeguarding the Vulnerable and Survival During a Crisis: Lessons of Resilience across Borders (Presenter)

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Researcher, European University Institute, Department of Political and Social Sciences
Deil Wright Symposium (Speaker)
CHRISTINE BAE
Professor, University of Washington
Part 2: Seoul’s Policies for Urban Management [Discussant]
Seoul’s Policies for Urban Management [Coauthor]

ALICIA BARNES
Assistant Professor, Kennesaw State University
Diversity, Equity and Inclusion in Public Organizations
[Presenter/Coauthor]

SUSAN BAER
Contributing Faculty Member, Walden University
Housing and Homelessness [Presenter/Coauthor]

GHADA BARSOUM
Association for Middle Eastern Public Policy and Administration (AMEPPA), Chair and Associate Professor, American University in Cairo
Global Response to COVID-19 Pandemic: Responses from Africa, Asia, Europe and Latin America [Presenter]

MATT BAGWELL
Assistant Professor, Tarleton State University
Deil Wright Symposium [Speaker]

JENNIFER BARTHELEY
Assistant Director of Family Assistance, Commonwealth of Massachusetts
Race and (In)Equity: Government Perspectives [Presenter/Coauthor]

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Dean and Professor, University of Nebraska—Omaha
Equity in Budgeting [Moderator/Discussant]
State and Local Transportation Infrastructure Policy and Finance [Presenter]

MICHAEL BARZELAY
Professor, London School of Economics and Political Science
New Comparative Approaches, Solutions and Empirical Advances in Public Affairs [Presenter/Coauthor]

SILVANA BASTANTE
Graduate Assistant, University of Central Florida
Policing, Public Safety and Social Equity: Police Reform [Presenter/Coauthor]

RUMKI BASU
Professor, Jamia Millia University
Ferrel Heady Roundtable: Shaping Public Administration: The Role of Culture and Indigenous Knowledge in the MENA Region, India, Sub-Saharan Africa and South America [Presenter]
Responses to the Pandemic and Reforms in South Asia [Presenter]

PETER BATSA
Coordinator, National Catholic Health Service
The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking [Presenter/Coauthor]
SPEAKERS

**R. PAUL BATTAGLIO**  
Professor and MPA Director, University of Texas at Dallas  
*The Evolving Role of Government: Enduring Debates and Implications for the Current Practice of the Public*  
[Coauthor]

**JODI BENENSON**  
Assistant Professor, University of Nebraska—Omaha  
*Potential Directions for the Future of Technology through a Social Equity Lens*  
[Presenter]

**MICHAE BAUKER**  
Professor, German University of Administrative Sciences  
*Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy*  
[Presenter/Moderator]

**DAVID BERLAN**  
Associate Professor, Florida State University  
*Re-Inventing the Regional Conference Virtually: The 2020 NECoPA Success*  
[Presenter/Coauthor]

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*Collaborative Governance: Theory and Applications*  
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*Intergovernmental Relations, Governance and Performance*  
[Presenter/Coauthor]

**FRANCES BERRY**  
Reubin O.D. Askew Eminent Scholar and Frank Sherwood Professor of Public Administration, Florida State University  
*Korean Public Administration in the U.S.: Connection, Commitment and Contribution*  
[Presenter]

**RAJADE BERRY-JAMES**  
Associate Professor, North Carolina State University  
*Does Government Work for BIPOC? Evaluating Equitable Outcomes in Housing, Food and Elections*  
[Presenter/Moderator]

**KARABI BEZBORUAH**  
Associate Professor, University of Texas at Arlington  
*Achieving Good Governance and Meaningful Public Service through Cross-Sector Collaboration*  
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**RICARDO BELLO-GOMEZ**  
Assistant Professor, Texas Tech University  
*Deil Wright Symposium* [Speaker]

**MIRIAM BELBLIDIA**  
Director of Research and Advocacy, Imagine Water Works  
*Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives*  
[Coauthor]

**ANDREW BELL**  
Doctoral Student, Penn State Harrisburg  
*Oil and Gas Management Challenges in the Post-Trump Era*  
[Presenter/Coauthor]

**DAVID BELL**  
Associate Professor, Indiana State University  
*SAPA Symposium: Pandemic Response and Health Care Systems*  
[Moderator]

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*Oil and Gas Management Challenges in the Post-Trump Era*  
[Presenter/Coauthor]
BRANDI BLESSETT  
Associate Professor and MPA Program Director, University of Cincinnati  
Antiracism Plenary (Discussant)

EMIL BOC  
Mayor, Cluj-Napchoa and Former Prime Minister, Romania  
Localizing the United Nations’ Sustainable Development Goals: Experiences across the Continents (Presenter)

DANIEL BODEN  
Assistant Professor, University of Toledo  
Ethics for Contemporary Bureaucrats (Presenter)

ALAN BOJORQUEZ  
Attorney and Chief Executive Officer, The Bojorquez Law Firm  
Texas CPM Workshop (Speaker)

TAMRA BORCHARDT-SLAYTON  
Chairperson, Paiute Indian Tribe of Utah  
Examining Racism in Your Chapter (Discussant/Presenter)

LAURA BORGESI  
Engineer, Surveyor and Mapper, Florida International University  
Adapting Public and Nonprofit Management During a Crisis: Lessons Learned During a Pandemic (Presenter/Coauthor)

LAURENT BOUCHARD  
Senior Associate Professor, University of Poitiers  
French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration (I) (Presenter)

JAMES BOUREY  
President, Bourey Consulting  
How Cities Can Address Systemic Racism and Police Excessive Use of Force (Moderator/Presenter)

CLAIRA BOVENS  
Graduate Student, Utrecht University  
Combating Corruption and Integrity Violations (Presenter/Coauthor)

STEFANIE BOWERS  
Director, Equity and Human Rights Coordinator, City of Iowa City  
More Than a Seat at the Table: Diversity and Inclusion in City Management (Presenter)

GRAHAM BOWMAN  
Associate Budget Analyst, New York State Office of Mental Health  
Trust in Government (Presenter)

ERIC BOYER  
Associate Professor, University of Texas at El Paso  
Comparative Perspectives on Public-Private Partnerships and Cooperative Procurement (Presenter)  
Public Procurement Solutions for Today’s Challenges (Presenter/Coauthor)  
Racial Justice Protests, Pandemics and Public Safety Emergencies: Examining Local Governments’ Responses (Presenter/Coauthor)

LORI BRAINARD  
Associate Professor, George Washington University  
Social Equity, Diversity and Inclusion in Nonprofit Organizations (Coauthor)

ALEXIS BRANCH  
Graduate Student, Bowie State University  
What Happened? It’s 2020 and We’re Still Being Denied a Vote! (Presenter)

ADRIAN BROWN  
Executive Director, Centre for Public Impact  
Nurturing the Civil Service: International and U.S. Challenges and Developments (Presenter)

DARIUS BROWN  
Development Officer, City of San Jose  
Governments’ Responses to the Novel Coronavirus Pandemic (Presenter)

MARLON BROWN  
Doctoral Student, Valdosta State University  
Initiatives to Build Organizational Brand and Promote Employee Motivation and Engagement: The Evolving Role of Public Sector Leadership (Presenter)

JEFFREY BRUDNEY  
Betty and Dan Cameron Family Distinguished Professor, University of North Carolina at Wilmington  
Cross-Sector Engagement and Collaborative Governance for Economic and Social Development: Case Studies from around the World (Coauthor)

BERT BRUGGHEMANS  
Chief Executive Officer, Antwerp Fire Service  
Paradoxes of Interorganizational Collaboration: Attitudinal, Relational and Structural Dimensions and Features (Coauthor)

BRENDAN BURKE  
Associate Professor, Suffolk University  
Race and (In)Equity: Government Perspectives (Moderator/Presenter)
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**SPEAKERS**

**ADAM BUTZ**  
Assistant Professor, California State University—Long Beach  
*Seeking to Improve Organizations* (Presenter/Coauthor)

**TONI CARTER**  
Chair, Board of Commissioners, Ramsey County, Minnesota  
*A Focus on Community Plenary* (Speaker)

**RICHARD CALLAHAN**  
Editor, *International Journal of Public Leadership* and Professor, University of San Francisco  
*International Leadership Development beyond Borders: Principles, Approaches and Outcomes* (Presenter)

**JONATHAN CASCONE**  
Graduate Student, Northern Illinois University and Administrative Intern, Village of Lincolnshire  
*Better Communication and Discourse—Technology and Beyond* (Moderator/Presenter)

**JUSTINE CAMERON**  
Interim Director of Student Affairs, University of Massachusetts  
*COVID-19’s Impacts on Social Equity* (Presenter/Coauthor)

**DANIEL CASTRO**  
Doctoral Student, Florida International University  
*Public Budgeting, Austerity and Taxes* (Presenter/Coauthor)

**MATTIA CASULA**  
Post-Doctoral Student, University of Bologna  
*Research Considerations in Advancing Good Governance* (Coauthor)

**ERICA CEKA**  
Visiting Assistant Professor, University of Wisconsin—Milwaukee  
*Nonprofits and Finance* (Presenter/Coauthor)

**CHAE YOUNG CHANG**  
Assistant Professor, Indiana University—Northwest  
*Seeking to Improve Organizations* (Presenter/Coauthor)

**NI-BIN CHANG**  
Professor and Director, University of Central Florida  
*Collaborative Governance: Theory and Applications* (Coauthor)

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*Seeking to Improve Organizations* (Presenter/Coauthor)

**AGATHA CARABALLO**  
Associate Teaching Professor and Assistant Chair, Florida International University  
*COVID-19’s Impacts on Social Equity* (Moderator/Presenter)

**JUSTINE CAMERON**  
Interim Director of Student Affairs, University of Massachusetts  
*COVID-19’s Impacts on Social Equity* (Presenter/Coauthor)

**SERGIO CAMPOS**  
Doctoral Student, Center for Research and Teaching in Economics (CIDE)  
*Public Human Resources Management and Worker Experiences* (Presenter/Coauthor)

**SAEMI CHANG**  
Doctoral Student, University of Pittsburgh  
*The Role of Organizational and Institutional Structures* (Presenter)

**NI-BIN CHANG**  
Professor and Director, University of Central Florida  
*Collaborative Governance: Theory and Applications* (Coauthor)

**JUSTINE CAMERON**  
Interim Director of Student Affairs, University of Massachusetts  
*COVID-19’s Impacts on Social Equity* (Presenter/Coauthor)

**DAVID CAPELLI**  
Co-Founder and Head of Global Partnerships, #SmartCohort  
*Understanding Singaporean Public Administration Best Practices in the COVID-19 Reset* (Moderator/Presenter)

**PAUL CHALEKIAN**  
Adjunct Professor, University of Nevada—Reno  
*Deil Wright Symposium* (Speaker)

**KIDIOCUS CARROLL**  
Doctoral Student, University of Minnesota—Twin Cities  
*Redefining Policing in the United States* (Moderator)

**STEVEN CHANENSON**  
Professor, Villanova University  
*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters* (Coauthor)

**CHAE YOUNG CHANG**  
Assistant Professor, Indiana University—Northwest  
*Seeking to Improve Organizations* (Presenter/Coauthor)
SPEAKERS

STANLEY CHANG
Senator, State of Hawaii
Understanding Singaporean Public Administration Best Practices in the COVID-19 Reset (Presenter)

YANG CHEN
Operations Manager, Rural Education Action Program
Understanding Public-Private Partnerships across Diverse Nations (Presenter/Coauthor)

YU-CHE CHEN
Professor and Director, University of Nebraska—Omaha
Leveraging Technology to Govern in the Future (Presenter/Coauthor)
Modeling New and Emergent Policy Problems: A Roundtable Discussion on Research Approaches for COVID-19 (Presenter)

DIXIANA CHAVEZ
Undergraduate Success Scholars Program, University of Texas at Dallas
10th Annual National Capstone Panel (Presenter/Coauthor)

MAZLAN CHE SOH
Researcher, Universiti Teknologi MARA
International Perspectives on Shared Learning and Action (Presenter)

LEILA CHELBI
Doctoral Student, North Carolina State University
The Evolving Role of Government: Enduring Debates and Implications for the Current Practice of the Public (Presenter)

CAN CHEN
Assistant Professor, Florida International University
State and Local Transportation Infrastructure Policy and Finance (Moderator/Presenter)

DINGXIANG CHEN
Doctoral Student, Shanghai Jiao Tong University
Maximizing Job Performance in Challenging Times (Presenter/Coauthor)

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Associate Professor, State University of New York (SUNY)—Albany
Leveraging Technology to Govern in the Future (Presenter/Coauthor)

SICHENG CHEN
Assistant Professor, Tsinghua University
Measured Words and Actions: The Impact of Narratives, Slogans and Ideology (Presenter/Coauthor)

WENDY CHEN
Assistant Professor, Texas Tech University
COVID-19 and Civil Society in the United States and Beyond (Presenter)
Cross-Sector Engagement and Collaborative Governance for Economic and Social Development: Case Studies from around the World (Presenter)

YVES CHAPPOZ
Professor, University of Lyon
French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration (II) (Presenter/Coauthor)

SHAOMING CHENG
Associate Professor, Florida International University
Cyberinfrastructure Workshop: Exploring and Analyzing Large Administrative Data (Moderator/Presenter)
Procurement and Contracting Out (Coauthor)

STANLEY CHANG
Senator, State of Hawaii
Understanding Singaporean Public Administration Best Practices in the COVID-19 Reset (Presenter)

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Cross-Sector Engagement and Collaborative Governance for Economic and Social Development: Case Studies from around the World (Presenter)
SPEAKERS

SOO-MIN CHO
Graduate Student, Chung-Ang University
Breaking through Policy Decisionmaking Dilemmas: An Application of Dilemma Theory from South Korea (Presenter/Coauthor)

ISEUL CHOI
Assistant Professor, University of New Mexico
Procurement and Contracting Out (Presenter)

SUYoung CHO
Doctoral Student, University of Georgia
Policymaking and Implementation During COVID-19 (Presenter/Coauthor)

YOON JUNG CHOI
Doctoral Student, Syracuse University
At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity (Presenter/Coauthor)
Deil Wright Symposium (Speaker)

HERVÉ CHOMIENNE
Associate Professor, University of Versailles St Quentin-en-Yvelines
French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration (I) (Presenter/Coauthor)

RASHMI CHORDIYA
Assistant Professor, Seattle University
Exploring Empathy, Engagement, Equity and Ethics (Presenter/Coauthor)
Riggs Symposium: The Role of Public Management in Improving Public Service Delivery and Employee Outcomes (Presenter)

YUCEN CHOW
Huazhong University of Science and Technology
Using Technology and Data to Facilitate E-Governance (Presenter/Coauthor)

TOM CHRISTENSEN
Professor, University of Oslo
Measured Words and Actions: The Impact of Narratives, Slogans and Ideology (Coauthor)
Public Performance Management and Accountability from a Comparative Perspective (Coauthor)

CAROLINE CHUBB
Instructional Technologist, University of Colorado Colorado Springs
International Perspectives on Shared Learning and Action (Presenter/Coauthor)

SOMBO MUZATA CHUNDA
Doctoral Student, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
SAPA Symposium: Public Finance and Resource Management (Presenter)

IL HWAN CHUNG
Associate Professor, Sungkyunkwan University
Infrastructure and Finance in Local and National Perspectives: Accountability Mechanisms and Challenges (Presenter/Coauthor)

KEE HOON CHUNG
Researcher, KDI School of Public Policy and Management
Amid and after COVID-19: K-Quarantine, Unseen Challenges and Responses (Presenter/Coauthor)

ANNA CLARK
Assistant Professor, Drake University
Infrastructure Planning (Coauthor)

JILL CLARK
Associate Professor, Ohio State University
Improving Democratic Governance through Civic Participation and Collaboration (Moderator/Presenter)

TIMOTHY B. CLARK
Editor-at-Large, Government Executive Media Group
Neta M. Gallas Lecture (Speaker)

LAUREN CLAY
Assistant Professor, D’Youville College
Food Systems: Networked Public and Nonprofit Responses During COVID-19 (Coauthor)

ERIC CLICK
Dean of Business and Technology, Webster University Thailand
COVID-19 Public Health Responses across Borders and Cultures: Starting the Conversation Contrasting Thailand versus the United States (Presenter)

ANDY COBURN
Associate Director, Program for the Study of Developed Shorelands, University of Western Carolina
Policy Perspectives on Coastal Climate Change (Coauthor)
SPEAKERS

RICHARD COFFIN
CPO, USAFacts
Leveraging Data to Drive Decisionmaking in Government and Restore Americans’ Faith in Facts [Presenter]

NISSIM COHEN
Associate Professor, The University of Haifa
Assessing the Performance and Efficiency of Public Spending Choices [Coauthor]

LOUISE COMFORT
Professor, University of Pittsburgh
When Leadership Is Needed [Presenter/Coauthor]

STEPHEN CONDREY
President, Condrey and Associates, Inc.
Collaborative Governance Performance and Service Innovation: Application of the PV-GPG Framework after COVID-19 [Discussant]
Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries (II) [Discussant]

ANDREW KWEKU CONDUAH
Researcher, University of Professional Studies
SAPA Symposium: Public Infrastructure, Capacity Building and Free Trade [Presenter]

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Research Associate, Florida International University
Public Budgeting, Austerity and Taxes [Coauthor]

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Rethinking Public Service Delivery During COVID-19: Challenges and Opportunities for Digital Transformation [Coauthor]

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Airport Operations Chief, City of Austin Aviation Department
Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives [Presenter/Coauthor]

LAMESHA CRAFT
Faculty, National Intelligence University
Technological Impacts on Elections and Critical Infrastructure [Presenter]

WILLIAM CRAWLEY
Dean, College of Education and Professional Studies, University of West Florida
Racial Justice Protests, Pandemics and Public Safety Emergencies: Examining Local Governments’ Responses [Presenter/Coauthor]

ALLYSON CRINER-BROWN
Manager, District of Columbia Government
Evidence-Based Equity: Engagement for Achieving Public Impact [Presenter]

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Rethinking Public Service Delivery During COVID-19: Challenges and Opportunities for Digital Transformation [Presenter/Coauthor]

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French Institutions Facing Multiple Crises: Renewal or Resilience of Old Public Administration (II) [Presenter/Coauthor]

CALI CURLEY
Assistant Professor, University of Miami
When Leadership Is Needed [Presenter/Coauthor]

MARIA D’AGOSTINO
Professor, John Jay College of Criminal Justice, City University of New York (CUNY)
Catastrophe and Cumulative Disadvantage: Laying Bare Inequity and Identifying Opportunity [Presenter/Coauthor]

VERONICA DAHIR
Director, Grant Sawyer Center for Justice Studies, University of Nevada—Reno
Collaborative Governance: Theory and Applications [Coauthor]

PAUL DANCZYK
Director, Executive Education, University of Southern California, Sol Price School
Opening and Public Service Plenary [Speaker]

SAGAR DAS
TOW Fellow, John Jay College of Criminal Justice, City University of New York (CUNY)
Delivering Effective Policies and Services that Support Minority and Underserved People [Presenter]
SPEAKERS

RICHARD DAVIS
Graduate Research Assistant, Louisiana State University
"Better Communication and Discourse—Technology and Beyond" (Presenter)

BRIAN DAWSEY
Director of Admissions, Savannah State University
"What Happened? It’s 2020 and We’re Still Being Denied a Vote!" (Discussant)

ALEAH DAWSON
Graduate Student, Metropolitan College of New York
"10th Annual National Capstone Panel" (Presenter/Coauthor)

MATTHIEU DE BLOCK
Engineer Company Fire Brigade, BASF
"Paradoxes of Interorganizational Collaboration: Attitudinal, Relational and Structural Dimensions and Features" (Coauthor)

PATRIA DE LANCER JULNES
Associate Dean of Academic Programs, Baruch College, City University of New York (CUNY)
"Policymaking and Implementation During COVID-19" (Presenter)

FATIH DEMIROZ
Assistant Professor, Sam Houston State University
"Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives" (Presenter/Coauthor)

JASON DEPARLE
Reporter, New York Times
"Global Plenary" (Speaker)

ROSINA DEPOE
Deputy Director, Washington Indian Gaming Association
"There Is a Promise! Integration of Tribal Governance into Public Administration Curriculum" (Presenter)

AARON DESLATTE
Assistant Professor, Indiana University—Bloomington
"Modeling New and Emergent Policy Problems: A Roundtable Discussion on Research Approaches for COVID-19" (Presenter)

EMILY DEVEREUX
Proposal Development Director, University of South Carolina
"The Sum of Small Efforts: Practitioner-Scholars on Effective and Equitable Administration" (Presenter)

ANITA DHILLON
Doctoral Student, American University
"Collaboration and Community Benefit in Challenging Times" (Presenter)

JOHN DIAMOND
Professor, Edge Hill University
"How to Not Get Published: An Open Dialogue Between Editors and the PA Community" (Presenter)

LISA DICKE
Professor, University of North Texas
"Emergency and Crisis Management Responses to COVID-19" (Presenter/Coauthor)

DEANN DILLON
Doctoral Student, University of Washington
"There Is a Promise! Integration of Tribal Governance into Public Administration Curriculum" (Presenter)

ANA-MARIA DIMAND
Assistant Professor, Boise State University
"Public Procurement Solutions for Today’s Challenges" (Moderator)

TAMARA DIMITRIJEVSKA MARKOSKI
Assistant Professor, Mississippi State University
"Safeguarding the Vulnerable and Survival During a Crisis: Lessons of Resilience across Borders" (Presenter)

SUZANNE DISCENZA
(Retired) Professor and Lecturer, University of Colorado Denver and Colorado Springs
"COVID-19 Public Health Responses across Borders and Cultures: Starting the Conversation Contrasting Thailand versus the United States" (Moderator/Presenter)

TONY DIXON
Commander, Menlo Park, California, Police Department
"Improving Public Governance: Ethical Considerations and Government Programs for Vulnerable Populations" (Presenter)

STEPHANIE DOLAMORE
Assistant Professor, Gallaudet University
"The Case Study Teaching Method for Public Administration Education: Opportunities for Faculty and Practitioner Collaboration" (Discussant)
"Exploring Empathy, Engagement, Equity and Ethics" (Presenter/Coauthor)
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<th>SPEAKERS</th>
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| **XINYU DONG**                                                        | Vice Dean, Xi’an Jiaotong University  
*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters (Coauthor)*  
*New Comparative Approaches, Solutions and Empirical Advances in Public Affairs (Coauthor)* |
| **JINGJING DU**                                                        | Graduate Student, Beijing Normal University  
*International Perspectives on Climate and Natural Resources Policy and Management (Coauthor)*                                                                                                                              |
| **ZHAOYINGZI DONG**                                                    | Post-Doctoral Student, Zhejiang University  
*Comparative Perspectives on Public and Private Environmental Management (Presenter/Coauthor)*                                                                                                                          |
| **LINA DU**                                                            | Professor, Lanzhou University  
*Public Performance Management and Accountability from a Comparative Perspective (Coauthor)*                                                                                                                             |
| **JOHN DUFFY**                                                         | Adjunct Professor, University of Alaska—Anchorage  
*Nurturing the Civil Service: International and U.S. Challenges and Developments (Moderator)*                                                                                                                            |
| **MALIK DULANEY**                                                      | IT Professional and Adjunct Professor of Cybersecurity, University of Dallas  
*Technological Impacts on Elections and Critical Infrastructure (Presenter)*                                                                                                                                 |
| **GEORGETTE DUMONT**                                                   | Associate Professor, University of North Florida  
*Leveraging Technology to Govern in the Future (Moderator/Discussant)*  
*Rethinking Public Service Delivery During COVID-19: Challenges and Opportunities for Digital Transformation (Presenter)*                                                                                       |
| **LENITA DUNLAP**                                                      | Consultant, Coach and Graduate Research Assistant, University of Texas at Arlington  
*Making Lemonade: Leveraging Current Political and Social Upheaval to Develop Sustainable, Equitable Practices (Presenter)*                                                                                                  |
| **MACK DUMONT**                                                        | Post-Doctoral Student, Zhejiang University  
*Comparative Perspectives on Public and Private Environmental Management (Presenter/Coauthor)*                                                                                                                          |
| **FRANNIE EDWARDS**                                                   | Professor and State Representative, Purdue University Global  
*Global Racial Justice Protests, Pandemics and Public Safety Emergencies: Examining Local Governments’ Responses (Presenter)*                                                                                               |
| **AMANI EDWARDS**                                                      | Director of Diversity and Human Resources, Connecticut Bar Association  
*Creating a More Diverse, Equitable and Inclusive Organization: Strategies and Considerations (Presenter)*                                                                                                               |
| **STACY DRUDY**                                                        | Director of Innovative Teaching and Learning, NASPAA  
*The Case Study Teaching Method for Public Administration Education: Opportunities for Faculty and Practitioner Collaboration (Presenter)*                                                                             |
| **SHYKERIA EDWARDS**                                                  | Graduate Student, Savannah State University  
*What Happened? It’s 2020 and We’re Still Being Denied a Vote! (Presenter)*                                                                                                                                               |
KIRK EMERSON
Professor, University of Arizona
Collaborative Governance Performance and Service Innovation: Application of the PV-GPG Framework after COVID-19 (Discussant)

WALTER ENGLISH
Deputy Emergency Manager, City of Fairfax, Virginia
SECM’s Professional Response to COVID-19: An Administrative Study (Presenter)

MARGEE ENSIGN
President, Dickinson College and Former President, American University of Nigeria
SAPA Symposium (Speaker)

REBECCA ENTRESS
Doctoral Student, University of Central Florida
The Evolving Role of Public Sector Leadership (Presenter/Coauthor)
Food Systems: Networked Public and Nonprofit Responses During COVID-19 (Presenter/Coauthor)
Initiatives to Build Organizational Brand and Promote Employee Motivation and Engagement (Presenter)

LEIGH ESPY
Deputy State Director, Bureau of Land Management and the U.S. Geological Survey
Good Governance through Regional and Interorganizational Collaboration (Presenter)

MARY NAANA ESSIW
Researcher, University of Professional Studies
SAPA Symposium: Public Infrastructure, Capacity Building and Free Trade (Presenter)

TAMMY ESTEVES
Assistant Professor, Troy University
Rethinking Public Service Delivery During COVID-19: Challenges and Opportunities for Digital Transformation (Presenter/Coauthor)

VERNISE ESTORCIEN
Doctoral Student, Florida International University
Reforming Justice Systems (Presenter/Coauthor)

LINDSEY EVANS
Assistant Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
Social Equity, Diversity and Inclusion in Nonprofit Organizations (Presenter/Coauthor)
**SPEAKERS**

**MICHELLE EVANS**  
Assistant Professor, University of Tennessee—Chattanooga  
*Catastrophe and Cumulative Disadvantage: Laying Bare Inequity and Identifying Opportunity* (Presenter/Coauthor)

**BRANDY FAULKNER**  
Collegiate Assistant Professor and Gloria D. Smith Professor of Black Studies, Virginia Tech  
*Ethics for Contemporary Bureaucrats* (Presenter)

**NATALIE EVANS HARRIS**  
Senior Advisor, U.S. Secretary of Commerce and Fellow, Beeck Center for Social Impact, Georgetown University  
*Left Behind: The Future of ALICE in a Post-Pandemic World* (Presenter)

**PETER FEDERMAN**  
Assistant Professor, Indiana University—Purdue University Indianapolis  
*Modeling New and Emergent Policy Problems: A Roundtable Discussion on Research Approaches for COVID-19* (Presenter)

**LEE FELDMAN**  
City Manager, City of Gainesville, Florida  
*Washington CARES? The Federal Aid Response to COVID-19* (Presenter)

**VANESSA FENLEY**  
Assistant Professor, University of Nevada—Las Vegas  
*Gender Diversity, Inclusion and Access in Public Administration Practice and Scholarship* (Presenter/Coauthor)

**JULYAN FERDIANSYAH**  
Graduate Student, National Graduate Institute for Policy Studies  
*Intergovernmental Relations, Governance and Performance* (Coauthor)

**VICTOR FERREROS**  
Contributing Faculty Member, Walden University  
*Housing and Homelessness* (Presenter/Coauthor)

**NICOLE FERRINI**  
Chief Resilience Officer, City of El Paso  
*Enhancing Resilience and Racial Equity through Civic Capital* (Presenter)

**BETH ANN FIEDLER**  
Research Analyst, Independent  
*Technological Impacts on Elections and Critical Infrastructure* (Presenter/Coauthor)

**UGOGI EZE**  
Professor and Advocate for Legal Rights in England, Wales and Nigeria, University of London  
*Improving Public Governance: Ethical Considerations and Government Programs for Vulnerable Populations* (Presenter)

**CHRIS FABIAN**  
Chief Executive Officer, ResourceX  
*Equity in Budgeting* (Presenter)

**BO FAN**  
Professor, Shanghai Jiao Tong University  
*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters* (Coauthor)

**ZITENG FAN**  
Assistant Professor, Fudan University  
*Potential Directions for the Future of Technology through a Social Equity Lens* (Presenter)

**ALI FARAZMAND**  
Professor, Florida Atlantic University  
*Governments’ Responses to the Novel Coronavirus Pandemic* (Presenter/Coauthor)  
*Restoring the Administrative State: Exploring New Perspectives* (Moderator)

**REZA FATHURRAHMAN**  
Professor, University of Indonesia  
*Intergovernmental Relations, Governance and Performance* (Coauthor)
CAMILA FONSECA  
Research Associate, University of Minnesota  
*The Exploitation of Alternative Financial Resources for Local Governments* (Presenter/Coauthor)

MWARE FORD  
Assistant Professor, University of Wisconsin—Oshkosh  
*Management Improvements after COVID-19* (Presenter/Coauthor)

MATTHEW FOWLE  
Doctoral Student, University of Washington  
*At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity* (Presenter/Coauthor)

HOWARD FRANK  
Chair, Department of Public Administration, Florida International University  
*Public Budgeting, Austerity and Taxes* (Coauthor)

MAURICE FRANKLIN  
Lecturer, California State University—Northridge  
*Addressing Social Equity in a Challenging 21st Century* (Presenter)

NICKI FRASER  
Visiting Instructor in Public Policy and Administration, Florida International University  
*The Challenges and Promise of Teaching Public Administration* (Moderator/Presenter)

ANGELA FREEMAN  
Program Manager, Rush University Medical Center  
*What It Means to be Represented at the Table: From Theory to Practice* (Discussant)

REBECCA FREIHAUT  
Doctoral Student, University of Central Florida  
*Media Messages, Social Media and Communications Management* (Coauthor)

SARA FRIEDMAN  
Doctoral Student, Portland State University  
*Facing Equity-Related Challenges of 2020 with Practice, Activism and Scholarship* (Moderator/Discussant)  
*Policy Challenges and New Ideas* (Presenter)

CHRISTIAN FRÖHLICH  
Associate Professor, NRU Higher School of Economics, Moscow  
*Intergovernmental Relations, Governance and Performance* (Coauthor)

W. CRAIG FUGATE  
Former Administrator, Federal Emergency Management Agency and Chief Emergency Management Officer, One Concern  
*ASPA Responds: COVID-19 Policy and Administrative Challenges for Academics, Practitioners and Society* (Presenter)

KAREN FULLER VELOZ  
Director and Chair, School of Music, Florida International University  
*Changing Management, Policy and Program Implementation for Good Governance* (Presenter)

ALLEGRA FULLERTON  
Graduate Student, Arizona State University  
*Personnel Management and Building Workforce Capacity through Diversity and Recruitment Initiatives* (Presenter/Coauthor)

MARK FUNKHouser  
President, Funkhouser and Associates and Former Mayor of Kansas City, Missouri  
*Evaluator/Auditor Independence and Responsiveness: Walking a Tightrope* (Presenter)

RACHEL FYALL  
Associate Professor, University of Washington  
*At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity* (Coauthor)

N. EMEL GANAPATI  
Associate Professor, Florida International University  
*Adapting Public and Nonprofit Management During a Crisis: Lessons Learned During a Pandemic* (Coauthor)  
*Comparative Perspectives on Public and Private Environmental Management* (Coauthor)  
*Comparative Perspectives on Public-Private Partnerships and Cooperative Procurement* (Coauthor)  
*Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives* (Presenter/Coauthor)  
*Racial Justice Protests, Pandemics and Public Safety Emergencies: Examining Local Governments’ Responses* (Coauthor)

SUkumar Ganapati  
Associate Professor, Florida International University  
*Cyberinfrastructure Workshop: Exploring and Analyzing Large Administrative Data* (Moderator/Presenter)  
*Reforming Justice Systems* (Presenter/Coauthor)  
*Technological Impacts on Elections and Critical Infrastructure* (Presenter)
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- **Roy Heidelberg**, Associate Professor and Interim Department Chair | Public Policy, Decision Making, History and Theory of Public Administration
- **Jared Llorens**, Professor and Dean, E. J. Ourso College of Business | Public Management, Public Policy and Program Evaluation; Associate Editor, *Public Administration Review*
- **Brant Mitchell**, Adjunct Professor | Crisis/Disaster Management; Director of LSU’s Stephenson Disaster Management Institute
- **James Richardson**, Professor | Economic Analysis, State and Local Economics, and Public Policy; Louisiana Task Force on Structural Changes in Budget and Tax Policy
- **Min Su**, Assistant Professor | Public Budgeting, Municipal Finance, and Public and Nonprofit Financial Management
- **Anmol Soni**, Assistant Professor | Environment and Energy Policy, Transportation Policy, and International Development

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SPEAKERS

RUI GAO
Doctoral Student, Nanjing University
Values, Ethics and Integrity in 21st Century Public Service (Coauthor)

XIAN GAO
Assistant Professor, California State University
Leveraging Technology to Govern in the Future (Presenter)

LISA GARRETT
Director, Personnel, Los Angeles County
Opening and Public Service Plenary (Speaker)

KIMBERLEY GARTH-JAMES
Associate Professor and Director, MPA and Center for Public Affairs, Azusa Pacific University Center
Improving Public Governance: Ethical Considerations and Government Programs for Vulnerable Populations (Moderator/Presenter)

MILA GASCO-HERNANDEZ
Associate Research Director, State University of New York (SUNY)—Albany
Rethinking Public Service Delivery During COVID-19: Challenges and Opportunities for Digital Transformation (Coauthor)

THERESA GAYLE
Graduate Student, Texas A&M University—Corpus Christi
Picking Up the Pieces: Evidence-Based Learning Experiences Using Capstone Projects (Presenter)

ASAD GHALIB
Senior Lecturer in Management Sciences, Liverpool Hope University
Adapting Public and Nonprofit Management During a Crisis: Lessons Learned During a Pandemic (Coauthor)
International Perspectives on Shared Learning and Action (Presenter)

OKSANA GIL
COE Technical Writer, University of Hawaii at Manoa
10th Annual National Capstone Panel (Presenter/Coauthor)

J. RAMON GIL-GARCIA
Associate Professor and Research Director, State University of New York (SUNY)—Albany
Rethinking Public Service Delivery During COVID-19: Challenges and Opportunities for Digital Transformation (Coauthor)

MARCIA GODWIN
Professor, University of La Verne
Patterns of Local Collaborative Public Management (Presenter)

NIVA GOLAN-NADIR
Adjunct Lecturer, The Open University of Israel
Understanding Public-Private Partnerships across Diverse Nations (Presenter)

CYNTHIA GOLEMBESKI
Doctoral Student, Rutgers University and Robert Wood Johnson Foundation
The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking (Presenter/Coauthor)

PU GONG
Assistant Research Fellow, Tsinghua University
New Comparative Approaches, Solutions and Empirical Advances in Public Affairs (Presenter)

STEPHANIE GONZALEZ
Graduate Student, Metropolitan College of New York
10th Annual National Capstone Panel (Presenter/Coauthor)

SUSAN T. GOODEN
Dean and Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
Antiracism Plenary (Moderator/Presenter)
Ethics for Contemporary Bureaucrats (Presenter)
Getting “Shots in Arms”—Equitably (Speaker)
Global Equity in Administration: Nervous Areas of Governments (Moderator)
Riggs Symposium: Social Equity from an International and Comparative Perspective (Discussant)

DOUG GOODMAN
Professor and Director, University of Texas at Dallas
Safeguarding the Vulnerable and Survival During a Crisis: Lessons of Resilience across Borders (Moderator/Presenter)

STEPHEN GORDON
Coordinator, Continuity of Supply Initiative
Procurement and Contracting Out (Presenter/Coauthor)

ANDREW GRANDAGE
Assistant Professor, Western Carolina University
Policy Perspectives on Coastal Climate Change (Presenter/Coauthor)

NATHAN GRASSE
Associate Professor, Carleton University
Safeguarding the Vulnerable and Survival During a Crisis: Lessons of Resilience across Borders (Coauthor)
SPEAKERS

JOHN GRAY
Professor, Ohio State University
*Public Procurement Solutions for Today’s Challenges* [Coauthor]

APOORVA GUPTA
Doctoral Student, Rutgers University—Newark
*Riggs Symposium: COVID-19 Response in South Asia* [Presenter]

MISTY GRAYER
Assistant Professor, Kennesaw State University
*Diversity, Equity and Inclusion in Public Organizations* [Presenter/Coauthor]

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*Reforming Justice Systems* [Presenter/Coauthor]

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BOK GYO JEONG
Assistant Professor, Kean University
*SAPA Symposium: Pandemic Response and Health Care Systems* [Presenter]

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Professor, Central Michigan University
*The Challenges and Opportunities of Civil Service and Engagement in the Public Sector* [Presenter/Coauthor]

DUSTIN HAISLER
Chief Innovation Officer, Government Technology
*Texas CPM Workshop* [Speaker]

CARLY GRIFFITH-HOTVEDT
Director of Tribal Enterprise, Indigenous Food and Agriculture Initiative, University of Arkansas School of Law
*Cultivating Equity in Indian Country through Tribal Sovereignty* [Moderator/Presenter]

GYORGY HAJNAL
NISPAcee President, IRSPM VP and Director, Corvinus University of Budapest
*Global Response to COVID-19 Pandemic: Responses from Africa, Asia, Europe and Latin America* [Presenter]

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Associate Research Professor, Rutgers University—Newark
*Social Equity, Diversity and Inclusion Workshop* [Presenter]

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Doctoral Student, University of Kansas
*Policing, Public Safety and Social Equity: Police and Race* [Presenter]

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*Complex Governance Systems: Learning from the Literature and Practice across Nations* [Coauthor]
*The Exploitation of Alternative Financial Resources for Local Governments* [Presenter/Coauthor]
PETER HARUNA
Professor, Texas A&M International University
Riggs Symposium: The Role of Public Management in Improving Public Service Delivery and Employee Outcomes (Discussant)
Riggs Symposium: Sheltering in Place in the COVID-19 Crisis: Issues and Experiences in Comparative Perspective (Moderator/Presenter)
Riggs Symposium: Social Equity from an International and Comparative Perspective (Presenter)
SAPA Symposium: Strategic Approaches to Fighting COVID-19 (Presenter)

MOHAMMAD HASAN
Doctoral Student, University of Manchester
Diversity, Equity and Inclusion in Public Organizations (Presenter/Coauthor)
Immigration and Migration Issues (Presenter/Coauthor)
Riggs Symposium: The Role of Nonprofit Organizations in Managing Crisis (Presenter)

MEGAN HATCH
Associate Professor, Cleveland State University
At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity (Presenter/Coauthor)

WILLIAM HATCHER
Professor, Augusta University
How to Not Get Published: An Open Dialogue Between Editors and the PA Community (Presenter)

BRIE HAUPT
Assistant Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
COVID-19 and Civil Society in the United States and Beyond (Coauthor)
Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives (Presenter/Coauthor)

STEPHANIE HAWKE
Doctoral Student, Portland State University
Public Inclusiveness in the Time of the Coronavirus (Presenter)

CHRISTOPHER HAWKINS
Professor, University of Central Florida
Deil Wright Symposium (Speaker)
SPEAKERS

**JING HE**
Graduate Student, Florida State University
*E-Government and Technology in Public Administration* (Presenter)
*Understanding Public-Private Partnerships across Diverse Nations* (Presenter)

**WENSHENG HE**
Dean and Professor, Lanzhou University
*Public Performance Management and Accountability from a Comparative Perspective* (Coauthor)

**YUJIE HE**
South China University of Technology
*International Perspectives on Climate and Natural Resources Policy and Management* (Presenter/Coauthor)

**NURI HECKLER**
Assistant Professor, University of Nebraska—Omaha
*Discovering and Dismantling White Culture in Public Administration* (Coauthor)
*Infrastructure and Finance in Local and National Perspectives: Accountability Mechanisms and Challenges* (Coauthor)

**SUSAN HELPER**
Frank Tracy Carlton Professor of Economics, Case Western Reserve University
*Public Procurement Solutions for Today’s Challenges* (Coauthor)

**ALEXANDER HENDERSON**
Associate Professor, Marist College
*Adapting Public and Nonprofit Management During a Crisis: Lessons Learned During a Pandemic* (Presenter/Coauthor)

**ZHAO HENG**
Professor, Tianjin University
*Using Technology and Data to Facilitate E-Governance* (Presenter)

**TERRY HENLEY**
Graduate Student, University of Central Florida
*Fiscal Health, Financial Sustainability and Income Inequality: Can We Provide for the Future?* (Presenter)

**TIFFANY HENLEY**
Assistant Professor, Pace University
*Minority Health Inequities: Identifying Challenges and Framing the Conversation* (Presenter)

**KATHRYN E. HENSLEY**
National Secretary and Treasurer, National Active and Retired Federal Employees Association
*SWPA National Awards “Brunch”* (Lecturer)

**CASSANDRA HENSON**
Clinical Assistant Professor, Towson University
*Minority Health Inequities: Identifying Challenges and Framing the Conversation* (Moderator/Presenter)

**LEONIE HERES**
Assistant Professor, Utrecht University
*Combatting Corruption and Integrity Violations* (Presenter)

**JENNIFER HERRING**
Special Assistant to the Vice President, University of North Georgia
*School and Education Topics* (Coauthor)

**APRIL HEYWARD**
Doctoral Student, Valdosta State University
*COVID-19 Policy Responses and Best Practices: Lessons from Developed and Developing Countries* (Presenter)

**SEAN HILDEBRAND**
Assistant Professor, Ball State University
*Emergency and Crisis Management Responses to COVID-19* (Presenter)

**MACSU HILL**
Doctoral Student, Rutgers University
*SAPA Symposium: Public Infrastructure, Capacity Building and Free Trade* (Presenter)

**ROBERT HINES**
Assistant Professor, University of Georgia
*Policy Perspectives on Coastal Climate Change* (Presenter/Coauthor)
*Public Budgeting, Austerity and Taxes* (Coauthor)

**CĂLIN HINTEA**
Professor, Babes Bolyai University, Romania and Adjunct Professor, Michigan State University
*Localizing the United Nations’ Sustainable Development Goals: Experiences across the Continents* (Presenter)

**NAADER HO**
Graduate Student, San Diego State University
*Competition for Scarce Funding* (Presenter/Coauthor)

**THANH HOANG**
Doctoral Student and Teaching Assistant, University of Texas at Dallas
*New Ideas in Leadership and Management* (Presenter)
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Recent tenure-track job placements include: Auburn University, Indiana University Bloomington, IUPUI, University of Colorado Denver, University of Illinois Springfield, University of Baltimore, Wichita State University, Sam Houston State University, University of Miami, Trinity University, etc.
SPEAKERS

KATHERINE HOFFMAN
Policy and Rules Manager, Washington State Liquor and Cannabis Board and Doctoral Student, Antioch University Midwest
*Diversity in Public Organizations* (Presenter)

A. BREY HOFUND
Associate Professor, University of Nebraska—Omaha
*Food and the Future of Public Service* (Presenter)

BRINA HOLLIS
Professor and Epidemiologist, Purdue University
*Improving Public Governance: Ethical Considerations and Government Programs for Vulnerable Populations* (Presenter)

QUENTIN HOLMES
Assistant Professor, Grambling State University
*Policing, Public Safety and Social Equity: Police Reform* (Presenter/Coauthor)

MARC HOLZER
Distinguished Professor, Suffolk University
*Korean Public Administration in the U.S.: Connection, Commitment and Contribution* (Presenter)
*Public Performance Management and Accountability from a Comparative Perspective* (Moderator)
*Re-Inventing the Regional Conference Virtually: The 2020 NECoPA Success* (Moderator/Presenter)
*SHARE Workshop* (Presenter)

STEPHANIE HOOPES
National Director, United For ALICE
*Left Behind: The Future of ALICE in a Post-Pandemic World* (Moderator)

FARHAD HOSSAIN
Reader, University of Manchester
*Immigration and Migration Issues* (Coauthor)

YILIN HOU
Professor, Syracuse University
*At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity* (Coauthor)

DIANE HOWARD
Chair, Health Systems Management Department, Rush University Medical Center
*What It Means to be Represented at the Table: From Theory to Practice* (Discussant/Coauthor)

JOANNE HOWARD
Assistant Clinical Professor, Illinois Institute of Technology
*What It Means to be Represented at the Table: From Theory to Practice* (Moderator)

HUNG-YI HSU
Doctoral Student, Rutgers University—Newark
*Multiple Dimensions of Leadership and Decisionmaking in a Complex World* (Presenter/Coauthor)

QIAN HU
Associate Professor, University of Central Florida
*Deil Wright Symposium* (Speaker)
*Democratic Governance and Complex Systems 2* (Presenter)
*Infrastructure and Finance in Local and National Perspectives: Accountability Mechanisms and Challenges* (Coauthor)
*Media Messages, Social Media and Communications Management* (Coauthor)
*Riggs Symposium: Government Response and Services Provided to the Citizens During the COVID-19 Crisis: A Cross-National Context* (Discussant)
*Riggs Symposium: National and Local Responses to COVID-19: Observations from China and the United States* (Moderator)

XIAOYAN HU
Graduate Student, University of Illinois—Chicago
*Policy Failures and Adverse Impacts* (Moderator/Presenter)

IRVING HUANG
Associate Professor, Tamkang University
*Collaborative Governance Performance and Service Innovation: Application of the PV-GPG Framework after COVID-19* (Presenter/Coauthor)

XI HUANG
Assistant Professor, University of Central Florida
*Immigration in America: Social, Economic and Policy Impacts on Local Communities* (Coauthor)

LARRY HUBBELL
Director, Institute of Public Service, Seattle University
*Exploring Empathy, Engagement, Equity and Ethics* (Coauthor)

LEO HUBERTS
Emeritus Professor, Vrije Universiteit Amsterdam
*Combating Corruption and Integrity Violations* (Presenter)
MOLLY HUGHES  
Doctoral Student, Ohio State University  
*Public Procurement Solutions for Today’s Challenges*  
(Coauthor)

MARY HULL-CABALLERO  
Auditor, City of Portland  
*Evaluator/Auditor Independence and Responsiveness: Walking a Tightrope*  
(Presenter)

WAN-JU HUNG  
Doctoral Student, Rutgers University  
*Paradoxes of Interorganizational Collaboration: Attitudinal, Relational and Structural Dimensions and Features*  
(Presenter/Coauthor)

HYUNKANG HUR  
Assistant Professor, Indiana University—Kokomo  
*Seeking to Improve Organizations*  
(Presenter/Coauthor)

DAVID HURON  
Executive President, AIRMAP and Senior Associate Professor, Université Côte D’Azur  
*French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration (III)*  
(Presenter)

MOONTAE HWANG  
Graduate Student, State University of New York (SUNY)—Albany  
*Education Policy through a Financial Lens*  
(Presenter/Coauthor)

KARINE IBRAHIM  
Graduate student and Research Assistant, Wayne State University  
*Promoting Social Justice, Accountability and Public Trust in Emerging and Developing Countries*  
(Presenter)  
*Trust in Government*  
(Presenter)

DAVID IGE  
Governor, State of Hawaii  
*Getting to Zero—Leadership in COVID-19: Best Practices from Kauai County and the State of Hawaii*  
(Presenter)

DOUGLAS IHRKE  
Professor, University of Wisconsin—Milwaukee  
*Management Improvements after COVID-19*  
(Presenter/Coauthor)

JOSE IRIZARRY  
Doctoral Student, University of Illinois—Springfield  
*Discovering and Dismantling White Culture in Public Administration*  
(Presenter)

MUHAMMAD MUINUL ISLAM  
Doctoral Student, University of Missouri—Columbia  
*Diversity, Equity and Inclusion in Public Organizations*  
(Presenter/Coauthor)

NASIRA JABEEN  
Dean and Director, Institute of Administrative Sciences, Pakistan  
*Responses to the Pandemic and Reforms in South Asia*  
(Presenter/Coauthor)

BLAKE JACKSON  
Policy Officer and Staff Attorney, Indigenous Food and Agriculture Initiative, University of Arkansas School of Law  
*Cultivating Equity in Indian Country through Tribal Sovereignty*  
(Discussant/Presenter)

TYRESA JACKSON  
Graduate Student, Columbia University  
*Public Procurement Solutions for Today’s Challenges*  
(Presenter)

WILLIAM JACKSON  
Doctoral Student, Florida International University  
*Reforming Justice Systems*  
(Presenter/Coauthor)

CRYSHANNA JACKSON LEFTWICH  
Associate Professor, Youngstown State University  
*Does Government Work for BIPOC? Evaluating Equitable Outcomes in Housing, Food and Elections*  
(Presenter)

MICHAEL JACOBSON  
Deputy Director, King County Office of Performance, Strategy and Budget  
*CAP Emerging Leaders Panel on Accountability and Performance Management*  
(Moderator)

ZAFAR IQBAL JADOON  
Professor, University of Central Punjab  
*Responses to the Pandemic and Reforms in South Asia*  
(Coauthor)

HEE SOUN JANG  
Associate Professor and MPA Program Coordinator, University of North Texas  
*At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity*  
(Moderator)  
*Collaboration and Partnership Strategies in Government and Nonprofit Organizations*  
(Presenter)  
*COVID-19 and Civil Society in the United States and Beyond*  
(Coauthor)  
*Emergency and Crisis Management Responses to COVID-19*  
(Coauthor)  
*Housing and Homelessness*  
(Coauthor)
SPEAKERS

MINJU JANG
Graduate Student, Seoul National University
Maximizing Job Performance in Challenging Times
(Presenter)

SUNGKYU JANG
Assistant Professor, Indiana University—South Bend
Assessing the Performance and Efficiency of Public Spending Choices [Presenter]

ULRICH JENSEN
Assistant Professor, Arizona State University
Personnel Management and Building Workforce Capacity through Diversity and Recruitment Initiatives [Coauthor]

BOK JEONG
Assistant Professor, Kean University
10th Annual National Capstone Panel [Convener]
Amid and after COVID-19: K-Quarantine, Unseen Challenges and Responses [Presenter/Coauthor]
COVID-19 and Civil Society in the United States and Beyond [Moderator/Presenter]
Ferrel Heady Roundtable: Shaping Public Administration: The Role of Culture and Indigenous Knowledge in the MENA Region, India, Sub-Saharan Africa and South America [Discussant]
Social Equity, Diversity and Inclusion in Nonprofit Organizations [Coauthor]
The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking [Convener]

SOL JEONG
Doctoral Student, Yonsei University
The Challenges and Promise of Teaching Public Administration [Presenter/Coauthor]

ALESSANDRA JEROLOLEMAN
Assistant Professor, Jacksonville State University
Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives [Presenter/Coauthor]

CARMIN JIMENEZ QUIROGA
Research Assistant, CENTRUS/Universidad Iberoamericana
Deil Wright Symposium [Speaker]

MYUNG HUN JIN
Associate Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
Tough Management: Curbing Injustice, Workplace Bullying and Employee Burnout [Coauthor]

ERNITA JOAQUIN
Associate Professor, San Francisco State University
The Challenges and Opportunities of Civil Service and Engagement in the Public Sector [Presenter/Coauthor]

BRAD JOHNSON
Doctoral Student, North Carolina State University
Improving Democratic Governance through Civic Participation and Collaboration [Presenter]
The Role of Organizational and Institutional Structures [Presenter]

CALVIN JOHNSON
Deputy Assistant Secretary, U.S. Department of Housing and Urban Development
Does Government Work for BIPOC? Evaluating Equitable Outcomes in Housing, Food and Elections [Discussant]

CALVIN JOHNSON
Visiting Professor, Bowie State University
What Happened? It’s 2020 and We’re Still Being Denied a Vote! [Moderator/Discussant]

RICHARD GREGORY JOHNSON, III
Department Chair and Professor of Public Administration, University of San Francisco
Addressing Social Equity in a Challenging 21st Century [Moderator/Discussant]
LGBTQ Legal Rights and Equal Representation [Presenter]
Public Inclusiveness in the Time of the Coronavirus [Presenter]
Social Equity, Diversity and Inclusion Workshop [Presenter]

SUNAYNA JOHNSON
Doctoral Student, West Chester University
The Sum of Small Efforts: Practitioner-Scholars on Effective and Equitable Administration [Presenter]

JOHN JONES
Assistant Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
Food and the Future of Public Service [Moderator/Presenter]
SPEAKERS

MEAGAN JORDAN
Associate Professor, Old Dominion University
Equity in Budgeting [Presenter]

YIFEI JU
Graduate Student, Xi’an Jiaotong University
Ethical Government and Putting Citizens First: Why Transparency and Quality Matters [Presenter/Coauthor]

KYU-NAHM JUN
Associate Professor and MPA Director, Wayne State University
Public Budgeting, Austerity and Taxes [Presenter]

SEHEE JUNG
Graduate Student, Yonsei University
Data and Performance Information Use [Coauthor]

SEOEUN JUNG
Doctoral Student, University of Nebraska—Omaha
Social Equity, Diversity and Inclusion in Nonprofit Organizations [Presenter/Coauthor]

YUJIN JUNG
Doctoral Student, University of Missouri
Media Messages, Social Media and Communications Management [Coauthor]

VERONICA JUNJAN
Assistant Professor, University of Twente
Leveraging Technology to Govern in the Future [Presenter/Coauthor]

CAROLE JURKIEWICZ
Professor, University of Colorado Colorado Springs
Combatting Corruption and Integrity Violations [Discussant]

JONATHAN JUSTICE
Professor, University of Delaware
International Leadership Development beyond Borders: Principles, Approaches and Outcomes [Discussant]

BRIDGIT KABAH
Doctoral Student, The University of Manchester
Riggs Symposium: The Role of Nonprofit Organizations in Managing Crisis [Moderator/Presenter]

RYM KAKI
Associate Professor, University of Southern California
SAPA Symposium: Public Finance and Resource Management [Presenter]
SAPA Symposium: Strategic Approaches to Fighting COVID-19 [Moderator]

VAIVA KALESNIAITE
Assistant Professor, State University of New York (SUNY)—The College at Brockport
Policy Perspectives on Coastal Climate Change [Coauthor]

HYEWON KANG
Doctoral Student, State University of New York (SUNY)—Albany
Leveraging Technology to Govern in the Future [Presenter/Coauthor]

KI EUN KANG
Post-Doctoral Research Associate, Texas A&M University
Fiscal Health, Financial Sustainability and Income Inequality: Can We Provide for the Future? [Presenter]

MINSUNG MICHAEL KANG
Doctoral Student, State University of New York (SUNY)—Albany
Individuals, Institutions and Change—Dealing with Wicked Problems [Presenter]
Tough Management: Curbing Injustice, Workplace Bullying and Employee Burnout [Presenter/Coauthor]

NAIM KAPUCU
Pegasus Professor, University of Central Florida
Collaborative Governance: Theory and Applications [Presenter]
Media Messages, Social Media and Communications Management [Coauthor]
Patterns of Local Collaborative Public Management [Coauthor]
Riggs Symposium: National and Local Responses to COVID-19: Observations from China and the United States [Discussant]

CATHERINE KARDAVA
Director, Civil Service Bureau of Georgia
Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries II [Presenter]

BARB KARODIA
Nurse and MPA Student, Hawaii Pacific University
Re-Imagining Our Cities Using the Compassionate Cities Index [Presenter]

VICTORIA JEANETTE KASONDE
Graduate Student, Cornell University
Part 2: Seoul’s Policies for Urban Management [Presenter/Coauthor]
World-Class Faculty Rutgers SPAA’s faculty generates knowledge and best practices in public and nonprofit management and administration, and collaborates with public and nonprofit organizations and professionals throughout the U.S. and worldwide. Our faculty publish in the top journals, serve on key editorial boards and as editors, and participate in the leading academic conferences and associations.

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JOHN-MARY KAUZYA
Directorate for Public Institutions, United Nations
SAPA Symposium: Public Leadership and Governance in Turbulent Times [Presenter]

DEREK KAWAKAMI
Mayor, Kauai County

VICTORIA KAYINGO
Graduate Student, Kean University
SAPA Symposium: Pandemic Response and Health Care Systems [Presenter]

KEVIN KECSKES
Associate Professor and Program Director, Portland State University
International Leadership Development beyond Borders: Principles, Approaches and Outcomes [Presenter]

BRITTANY KEEGAN
Director of Research and Outreach, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
Immigration in America: Social, Economic and Policy Impacts on Local Communities [Coauthor]
New Ideas in Leadership and Management [Moderator/Presenter]

WILLIANNE KEMPENAAR
Graduate Student, Leiden University
Values, Ethics and Integrity in 21st Century Public Service [Presenter/Coauthor]

ROBIN KEMPF
Assistant Professor, University of Colorado Colorado Springs
Ethical Government and Putting Citizens First: Why Transparency and Quality Matters [Coauthor]

IBRAM X. KENDI
Andrew W. Mellon Professor in the Humanities, Boston University and Founding Director, BU Center for Antiracist Research
Antiracism Plenary [Speaker]

ALAN KENNEDY
Doctoral Student, University of Colorado Denver
Policy Failures and Adverse Impacts [Presenter]

BRANDY KENNEDY
Associate Professor, Georgia College and State University
Seeking to Improve Organizations [Presenter/Coauthor]

KRISTA KENNEY
Doctoral Student, North Carolina State University
Policing, Public Safety and Social Equity: Police and Race [Presenter/Coauthor]

SIN KER
Adjunct Professor, National University of Singapore
Riggs Symposium: The Role of Government and Lessons Learned from the COVID-19 Pandemic Responses in South and Southeast Asia [Presenter]

TOON KERKHOFF
Assistant Professor, Leiden University
Values, Ethics and Integrity in 21st Century Public Service [Coauthor]

ANGELA KERN
Lecturer in Cybersecurity, Penn State Harrisburg
Technological Impacts on Elections and Critical Infrastructure [Presenter]

DONALD KETTL
Professor, University of Texas
Nurturing the Civil Service: International and U.S. Challenges and Developments [Presenter]

LAURA KEYES
Lecturer, Undergraduate Program Coordinator, University of North Texas
Emergency and Crisis Management Responses to COVID-19 [Coauthor]

SAMIYA KHALID
Doctoral Student, University of Massachusetts—Boston
Riggs Symposium: Government Response and Services Provided to the Citizens During the COVID-19 Crisis: A Cross-National Context [Presenter]

BAHRAM KHALILOV
Deputy Chair, State Examination Center of the Republic of Azerbaijan
Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries [I] [Presenter]

IBRAM X. KENDI
Andrew W. Mellon Professor in the Humanities, Boston University and Founding Director, BU Center for Antiracist Research
Antiracism Plenary [Speaker]

SABITH KHAN
Assistant Professor, California Lutheran University
Communication and Citizen Engagement to Achieve Goals of Social Welfare and Public Trust [Coauthor]
Riggs Symposium: The Role of Local and National Government in Addressing the COVID-19 Crisis in India [Presenter]
Riggs Symposium: The Role of Nonprofit Organizations in Managing Crisis [Discussant]
Picking Up the Pieces: Pandemics, Protests and the Future of Public Service

SPEAKERS

MIN KIM
Interim Chair, Department of Government and Sociology, Georgia College and State University
Nonprofits and Finance (Presenter/Coauthor)

MIN-HYU KIM
Assistant Professor, Dongguk University
Lessons from Failure: Responses to COVID-19 in South Korea and United States [Presenter]

PAN SUK KIM
Professor of Public Administration, College of Government and Business, Yonsei University
International Assembly [Moderator]
Korean Public Administration in the U.S.: Connection, Commitment and Contribution [Presenter]

PHIL KIM
Researcher, Seoul National University
Lessons from Failure: Responses to COVID-19 in South Korea and United States [Coauthor]

SUNG-JU KIM
Assistant Professor, North Carolina State University
Amid and after COVID-19: K-Quarantine, Unseen Challenges and Responses [Presenter]

YEONKYUNG KIM
Doctoral Student, University of Nebraska—Omaha
Understanding Public-Private Partnerships across Diverse Nations [Presenter]

TAEK KYU KIM
Doctoral Student, University of Missouri
Public Performance Management and Accountability from a Comparative Perspective [Coauthor]

YEONKUNGG KIM
Doctoral Student, University of Nebraska—Omaha
Infrastructure and Finance in Local and National Perspectives: Accountability Mechanisms and Challenges [Presenter/Coauthor]

YOUNGSUNG KIM
Assistant Professor, Colorado State University
Competition for Scarce Funding [Presenter/Coauthor]
YOUNHEE KIM  
Associate Professor, Penn State Harrisburg  
*A New Deal and Public Services in an Era of Artificial Intelligence and Contactless Society* (Moderator/Presenter)  
*Data and Performance Information Use* (Presenter/Coauthor)

YULAN KIM  
Doctoral Student, University of Washington  
*Gender Diversity, Inclusion and Access in Public Administration Practice and Scholarship* (Presenter/Coauthor)

DOUGLAS KIMEMIA  
Faculty, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University  
*SAPA Symposium: Pandemic Response and Health Care Systems* (Presenter)

SHUNSUKE KIMURA  
Assistant Dean, Meiji University  
*Racial Justice Protests, Pandemics and Public Safety Emergencies: Examining Local Governments’ Responses* (Presenter)

STEPHEN KING  
Professor, Regent University  
*Public Policy, Ethics and Values in American Governance* (Presenter/Coauthor)

JOHN KINCAID  
Professor, Lafayette College  
*Deil Wright Symposium* (Speaker)

CHUCK KIRBY  
Vice President of Smart Communities, Center for Innovative Technology  
*Ethics for Contemporary Bureaucrats* (Presenter)

STEPHEN KLEINSCHMIT  
Associate Professor, University of Illinois—Chicago  
*Policy, Data and Communication in a Context of Uncertainty* (Coauthor)  
*Re-Inventing the Regional Conference Virtually: The 2020 NECoPA Success* (Presenter)

KLEIE KLIEBERT  
Founding Partner, Imagine Water Works  
*Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives* (Coauthor)

ANGELA KLINE  
Assistant Professor, West Chester University  
*Social Equity, Diversity and Inclusion in Nonprofit Organizations* (Coauthor)  
*The Sum of Small Efforts: Practitioner-Scholars on Effective and Equitable Administration* (Moderator/Discussant)

MARK KLING  
Chief of Police, City of Rialto and Professor and Program Director, California Baptist University  
*International Perspectives on Shared Learning and Action* (Coauthor)

HILLARY KNEPPER  
Associate Professor and Chair, Pace University  
*Catastrophe and Cumulative Disadvantage: Laying Bare Inequity and Identifying Opportunity* (Moderator/Coauthor)

CLAIRE CONNOLLY KNOX  
Associate Professor and EMHS Program Director, University of Central Florida  
*Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives* (Moderator)  
*Food Systems: Networked Public and Nonprofit Responses During COVID-19* (Presenter/Coauthor)  
*SECM’S Professional Response to COVID-19: An Administrative Study* (Presenter)

COLETTE KNUTH  
Assistant Professor, Long Island University  
*Catastrophe and Cumulative Disadvantage: Laying Bare Inequity and Identifying Opportunity* (Presenter/Coauthor)  
*Good Governance through Regional and Interorganizational Collaboration* (Moderator/Presenter)

KILKON KO  
Professor, Seoul National University  
*Lessons from Failure: Responses to COVID-19 in South Korea and United States* (Coauthor)

RIC KOLENDA  
Clinical Assistant Professor, Pace University  
*Infrastructure Planning* (Moderator/Presenter)

CHRISTOPHER KOLIBA  
Professor, University of Vermont  
*Democratic Governance and Complex Systems 2* (Moderator/Presenter)
**SPEAKERS**

**ALEKSEY KOLPAKOV**  
Assistant Professor, University of Nevada—Reno  
*Collaborative Governance: Theory and Applications*  
(Moderator/Presenter)  
*Democratic Governance and Complex Systems* 2 (Coauthor)

**RICK KURTZ**  
Dean of Arts and Sciences, Minnesota State System South Central College  
*Policy, Data and Communication in a Context of Uncertainty*  
(Presenter/Coauthor)

**HANNAH KRAWCZYK**  
Graduate Student, Auburn University  
*Oil and Gas Management Challenges in the Post-Trump Era*  
(Presenter/Coauthor)

**SAMUEL KURTZ**  
Doctoral Student, University of Illinois—Chicago  
*Individuals, Institutions and Change—Dealing with Wicked Problems*  
(Presenter)

**JESSICA KRITZ**  
Assistant Research Professor, Georgetown University  
*Democratic Governance and Complex Systems* 1 (Presenter)  
*The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking* (Coauthor)

**OMUR DAMLA KURU**  
Doctoral Student, Florida International University  
*Comparative Perspectives on Public and Private Environmental Management*  
(Presenter)  
*Policy Challenges and New Ideas* (Presenter)  
*Policy Perspectives on Coastal Climate Change* (Coauthor)

**KAI XIANG KWA**  
Doctoral Student, Nanyang Technological University  
*Maximizing Job Performance in Challenging Times*  
(Presenter)  
*New Comparative Approaches, Solutions and Empirical Advances in Public Affairs* (Coauthor)

**JANICE LACHANCE**  
Executive Vice President, American Geophysical Union  
*Nurturing the Civil Service: International and U.S. Challenges and Developments* (Presenter)

**JAVAID LAL**  
Director of Data and Innovation, Salt Lake County and Past President, Utah Chapter  
*Examining Racism in Your Chapter* (Discussant/Presenter)

**LASHAE LAMBERT**  
Graduate Student, Long Island University  
*Good Governance through Regional and Interorganizational Collaboration* (Presenter/Coauthor)

**FELIX KUMAH-ABIWU**  
Associate Professor, Kent University  
*SAPA Symposium: Public Leadership and Governance in Turbulent Times* (Presenter)

**KERRY KUENZI**  
Assistant Professor, University of Wisconsin—Green Bay  
*Public Human Resources Management and Worker Experiences* (Presenter/Coauthor)

**CAROLINE KURTZ**  
Medical Student, Ohio University Heritage College of Osteopathic Medicine  
*Policy, Data and Communication in a Context of Uncertainty* (Presenter/Coauthor)
HANNAH LEOVITS  
Assistant Professor, University of Texas at Arlington  
*Discovering and Dismantling White Culture in Public Administration* [Discussant]

ALEXIS LEE  
Assemblymember, State of California, District 25  
*Understanding Singaporean Public Administration Best Practices in the COVID-19 Reset* [Presenter]

BRIAN LEE  
Faculty Research Associate, University of Nevada—Reno  
*Collaborative Governance: Theory and Applications* [Coauthor]

DAEWOO LEE  
Assistant Professor, Columbus State University  
*Seeking to Improve Organizations* [Presenter/Coauthor]

DANBEE LEE  
Assistant Professor, University of Nebraska—Omaha  
*Tough Management: Curbing Injustice, Workplace Bullying and Employee Burnout* [Presenter/Coauthor]

DAVID LEE  
Assistant Professor, University of Hawaii at Manoa  
*Paradoxes of Interorganizational Collaboration: Attitudinal, Relational and Structural Dimensions and Features* [Presenter/Coauthor]

HEEWON LEE  
Doctoral Student, Florida State University  
*Comparative Perspectives on Public and Private Environmental Management* [Presenter]

HYUCKYU LEE  
Graduate Student, Yonsei University  
*French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration* [II] [Presenter]  
*French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration* [II] [Coauthor]

JENNIFER LANTERMAN  
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*Collaborative Governance: Theory and Applications* [Presenter/Coauthor]

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*French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration* [II] [Presenter/Coauthor]

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*Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy* [Presenter]

Haley Larson  
Teaching Assistant Professor, Kansas State University—Olathe  
*COVID-19 as a Catalyst for Unconventional Partners: The Need for Collaboration Between Public Administration and Animal Health* [Presenter]

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Assistant Professor, University of Wisconsin—Oshkosh  
*Race and (In)Equity: Public Perspectives* [Presenter]

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Assistant Professor, University of Central Florida  
*Competition for Scarce Funding* [Presenter/Coauthor]

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*Race and (In)Equity: Public Perspectives* [Presenter]

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*Seoul’s Policies for Urban Management* [Presenter/Coauthor]

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*Education Policy through a Financial Lens* [Presenter/Coauthor]
College of Public Affairs and Administration

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Associate Professor

Dr. Ty Dooley’s research focuses on social justice, critical race, social equity and community development, particularly as it relates to healthcare, housing, and policing.

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SPEAKERS

JUNESOO LEE
Assistant Professor, KDI School of Public Policy and Management
Antecedents and Outcomes of Collaboration: Competing Perspectives and Empirical Evidence [Presenter/Coauthor]

KEON HYUNG LEE
Professor and Director, Florida State University
Collaboration and Community Benefit in Challenging Times [Coauthor]
Nonprofits and Finance [Presenter/Coauthor]

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Doctoral Student, Yonsei University
Fiscal Health, Financial Sustainability and Income Inequality: Can We Provide for the Future? [Coauthor]

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Graduate Student, Florida State University
Diversity in Public Organizations [Presenter]

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Professor Emeritus, University of Wisconsin—Milwaukee
Re-Examining the Significance of Public Communication for Public Administration [Presenter/Coauthor]

SEULKI LEE
Assistant Professor, Singapore Management University
Amid and After COVID-19: K-Quarantine, Unseen Challenges and Responses [Presenter/Coauthor]

SEUNGHYUN LEE
Doctoral Student, University of Pittsburgh
Modeling New and Emergent Policy Problems: A Roundtable Discussion on Research Approaches for COVID-19 [Presenter]

SOPHIE LEE
Assistant Professor, Metropolitan College of New York
10th Annual National Capstone Panel [Discussant]

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Doctoral Student, Yonsei University
Data and Performance Information Use [Presenter/Coauthor]

YOUNGMI LEE
Visiting Researcher, Seoul National University
A New Deal and Public Services in an Era of Artificial Intelligence and Contactless Society [Presenter/Coauthor]

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Professor, Chonnam National University Press, South Korea
Breaking through Policy Decisionmaking Dilemmas: An Application of Dilemma Theory from South Korea [Presenter]

YUNSOO LEE
Assistant Professor, Shandong University
Amid and After COVID-19: K-Quarantine, Unseen Challenges and Responses [Presenter]

SUZANNE LELAND
Professor, University of North Carolina at Charlotte
Procurement and Contracting Out [Moderator/Presenter]

VALERIE LEMMIE
Director, Exploratory Research, Kettering Foundation
Elliott Richardson Lecture [Speaker]

AGUSTIN LEON-MORETA
Professor, University of New Mexico
Delivering Effective Policies and Services that Support Minority and Underserved People [Presenter/Coauthor]

ERICK LEROUX
Associate Professor, University Sorbonne Paris
French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration (II) [Presenter]

KELLY LEROUX
Assistant Professor, University of Illinois—Chicago
Social Equity, Diversity and Inclusion in Nonprofit Organizations [Presenter/Coauthor]

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NECoPA Conference Coordinator, Suffolk University
Re-Inventing the Regional Conference Virtually: The 2020 NECoPA Success [Presenter/Coauthor]

HELISSE LEVINE
Professor and MPA Director, Long Island University—Brooklyn Campus
Catastrophe and Cumulative Disadvantage: Laying Bare Inequity and Identifying Opportunity [Presenter/Coauthor]
Good Governance through Regional and Interorganizational Collaboration [Coauthor]

SANTIAGO LEYVA
Professor, Universidad EAFIT
The Challenges and Opportunities of Civil Service and Engagement in the Public Sector [Presenter]
SPEAKERS

**HONGXIA LI**  
Doctoral Student and Environmental Protection Engineer, South China University of Technology  
*Good Governance through Regional and Interorganizational Collaboration* [Presenter/Coauthor]

**JIAQI LIANG**  
Assistant Professor, University of Illinois—Chicago  
*Public Performance Management and Accountability from a Comparative Perspective* [Presenter/Coauthor]

**HUI LI**  
Assistant Professor, National University of Singapore  
*COVID-19 Policy Responses and Best Practices: Lessons from Developed and Developing Countries* [Presenter]

**YUQING LIANG**  
Assistant Professor, Shenzhen University  
*The Dynamics of Governance Systems and Community Governance Structures in Asia* [Presenter/Coauthor]

**SALTANAT LIEBERT**  
Associate Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University  
*Immigration in America: Social, Economic and Policy Impacts on Local Communities* [Presenter]  
*Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries (II)* [Discussant]

**SUNGDAE LIM**  
Assistant Professor, Sam Houston State University  
*School and Education Topics* [Presenter/Coauthor]

**DOUG LINKHART**  
President, National Civic League  
*Enhancing Resilience and Racial Equity through Civic Capital* [Moderator/Discussant]

**MATT LIRA**  
Special Assistant to the President for Innovation Policy and Initiatives, White House Office of American Innovation  
*Leveraging Data to Drive Decisionmaking in Government and Restore Americans’ Faith in Facts* [Presenter]

**BANGCHENG LIU**  
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*Maximizing Job Performance in Challenging Times* [Coauthor]

**CATHY YANG LIU**  
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*Immigration in America: Social, Economic and Policy Impacts on Local Communities* [Presenter/Coauthor]

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*Collaborative Governance Performance and Service Innovation: Application of the PV-GPG Framework after COVID-19* [Presenter/Coauthor]

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*The Dynamics of Governance Systems and Community Governance Structures in Asia* [Presenter]
SPEAKERS

**MENG LIU**
Graduate Student, Tianjin University
*Changing Management, Policy and Program Implementation for Good Governance* (Presenter)

**TE LIU**
Doctoral Student, Sun Yat-sen University
*Collaboration and Partnership Strategies in Government and Nonprofit Organizations* (Presenter/Coauthor)

**YIHONG LIU**
Assistant Professor, Renmin University of China

**YINGYAN LIU**
Tianjin University
*Personnel Management and Building Workforce Capacity through Diversity and Recruitment Initiatives* (Presenter)

**ZEJIN LIU**
Doctoral Student, KU Leuven
*Challenges and Opportunities with Nonprofit Service Delivery* (Presenter)

**RYAN LOFARO**
Graduate Research and Teaching Assistant, Florida Atlantic University
*Communication and Citizen Engagement to Achieve Goals of Social Welfare and Public Trust* (Presenter/Coauthor)

**MICHELLE LOFTON**
Assistant Professor, University of Georgia
*Cross-Sector Engagement and Collaborative Governance for Economic and Social Development: Case Studies from around the World* (Presenter/Coauthor)

**VANESSA LOPEZ-LITTLETON**
Associate Professor and Chair, California State University—Monterey Bay
*Discovering and Dismantling White Culture in Public Administration* (Presenter)

**HANS LOUIS-CHARLES**
Assistant Professor, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
*Media Messages, Social Media and Communications Management* (Presenter/Coauthor)

**JEANNINE LOVE**
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*Discovering and Dismantling White Culture in Public Administration* (Moderator/Coauthor)

**ELAINE LU**
Professor and Director, John Jay College of Criminal Justice, City University of New York (CUNY)
*Public Budgeting, Austerity and Taxes* (Presenter/Coauthor)
*Public Performance Management and Accountability from a Comparative Perspective* (Moderator/Presenter)

**JIAHUAN LU**
Associate Professor, Rutgers University—Newark
*Paradoxes of Interorganizational Collaboration: Attitudinal, Relational and Structural Dimensions and Features* (Coauthor)

**TIANGENG LU**
Doctoral Student, Penn State University
*Policy Failures and Adverse Impacts* (Presenter/Coauthor)

**LUIS LUNA-REYES**
Associate Professor, State University of New York (SUNY)—Albany
*Leveraging Technology to Govern in the Future* (Presenter/Coauthor)

**CYNTHIA LYNCH**
Associate Professor, Hawaii Pacific University
*Re-Imagining Our Cities Using the Compassionate Cities Index* (Moderator/Presenter)

**THOMAS LYNCH**
Reverend, International Academy of Interfaith Studies
*Fiscal Health, Financial Sustainability and Income Inequality: Can We Provide for the Future?* (Presenter)

**HALEY LYTLE**
Administrative Assistant, Hawaii Pacific University
*Re-Imagining Our Cities Using the Compassionate Cities Index* (Presenter)

**LIANG MA**
Professor, Renmin University of China
*Data and Performance Information Use* (Coauthor)
*The Exploitation of Alternative Financial Resources for Local Governments* (Coauthor)
*Measured Words and Actions: The Impact of Narratives, Slogans and Ideology* (Moderator/Coauthor)
*Public Performance Management and Accountability from a Comparative Perspective* (Presenter/Coauthor)
*Research Considerations in Advancing Good Governance* (Presenter/Coauthor)
Picking Up the Pieces: Pandemics, Protests and the Future of Public Service

**SPEAKERS**

**XIANG MA**
Associate Professor, Lanzhou University
Collaborative Governance Performance and Service Innovation: Application of the PV-GPG Framework after COVID-19 [Presenter]

**EDDY MALOKA**
Chief Executive Officer, African Peer Review Mechanism, African Union
Ferrel Heady Roundtable: Shaping Public Administration: The Role of Culture and Indigenous Knowledge in the MENA Region, India, Sub-Saharan Africa and South America [Presenter]

**POPPIY MACDONALD**
President, USAFacts
Leveraging Data to Drive Decisionmaking in Government and Restore Americans’ Faith in Facts [Moderator]

**BARSHA MANANDHAR**
Doctoral Student, Florida International University
Comparative Perspectives on Public-Private Partnerships and Cooperative Procurement [Presenter/Coauthor]

**JANIECE MACKLEY**
Co-Founder and Executive Director, Young Aspiring Americans for Social and Political Activism
Discovering and Dismantling White Culture in Public Administration [Presenter/Coauthor]

**AROON MANOHARAN**
Associate Professor, University of Massachusetts—Boston
Re-Examining the Significance of Public Communication for Public Administration [Moderator/Presenter]
Riggs Symposium: The Role of Government and Lessons Learned from the COVID-19 Pandemic Responses in South and Southeast Asia [Discussant]
Using Technology and Data to Facilitate E-Governance [Coauthor]

**EMILY MACNABB**
Graduate Student, University of Nebraska—Omaha
Food Systems: Networked Public and Nonprofit Responses During COVID-19 [Coauthor]

**ZACH MAHAFZA**
Instructor, Auburn University
Oil and Gas Management Challenges in the Post-Trump Era [Moderator/Presenter]

**SARMISTHA MAJUMDAR**
Professor, Texas Southern University
Oil and Gas Management Challenges in the Post-Trump Era [Presenter/Coauthor]

**NADEEN MAKHLOUF**
Term Assistant Professor, George Mason University
Preparing Public and NGO Managers to Govern in a Globalized World: Cases and Opportunities for Development [Presenter]

**NIDHI VIJ MALI**
Assistant Professor, University of Mississippi
Sheltering in Place During the COVID-19 Crisis: Issues and Experiences from a Comparative Perspective [Presenter]

**ISSAM MALKI**
Senior Lecturer, University of Westminster
Adapting Public and Nonprofit Management During a Crisis: Lessons Learned During a Pandemic [Presenter]

**DANIEL MALLINSON**
Assistant Professor, Penn State Harrisburg
Oil and Gas Management Challenges in the Post-Trump Era [Presenter/Coauthor]

**POPPY MACDONALD**
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Leveraging Data to Drive Decisionmaking in Government and Restore Americans’ Faith in Facts [Moderator]

**HANJIN MAO**
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Media Messages, Social Media and Communications Management [Moderator/Coauthor]
Re-Examining the Significance of Public Communication for Public Administration [Presenter/Coauthor]

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Collaborative Governance: Theory and Applications [Presenter/Coauthor]

**SAMIM ARMANDO MARTINEZ**
Texas State Representative, University of Texas at Rio Grande Valley
Picking Up the Pieces: Evidence-Based Learning Experiences Using Capstone Projects [Presenter]
SPEAKERS

JENNIFER MARTINEZ
Doctoral Student, Portland State University
**Facing Equity-Related Challenges of 2020 with Practice, Activism and Scholarship** (Presenter)

KAHIRULLA MASSADIKOV
Head of Public Administration and Regional Development Programme, Khoja Akhmet Yassawi International Kazakh-Turkish University
**Management Improvements after COVID-19** (Presenter)

ADAM MASTERS
Professor, Australian National University
**Combatting Corruption and Integrity Violations** (Presenter)
**Values, Ethics and Integrity in 21st Century Public Service** (Moderator)

CARLA MAYS
Co-Founder and Head of Global Research, #SmartCohort
**Getting to Zero—Leadership in COVID-19: Best Practices from Kauai County and the State of Hawai‘i** (Presenter)
**Understanding Singaporean Public Administration Best Practices in the COVID-19 Reset** (Moderator/Discussant)

JEAN PIERRE MBASSI
Secretary General, United Cities and Local Governments of Africa
**SAPA Symposium** (Speaker)

SEAN MCCANDLESS
Assistant Professor, University of Illinois—Springfield
**Catastrophe and Cumulative Disadvantage: Laying Bare Inequity and Identifying Opportunity** (Presenter)
**Exploring Empathy, Engagement, Equity and Ethics** (Moderator)
**Social Equity, Diversity and Inclusion Workshop** (Presenter)
**The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking** (Discussant)

BRYAN MCCANNON
Associate Professor, West Virginia University
**Public Policy, Ethics and Values in American Governance** (Presenter)

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**Reforming Justice Systems** (Presenter/Coauthor)

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Professor and BPM Program Coordinator, Florida Atlantic University
**Public Procurement Solutions for Today’s Challenges** (Coauthor)

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Associate Professor, North Carolina State University
**How to Not Get Published: An Open Dialogue Between Editors and the PA Community** (Moderator/Presenter)
**Tough Management: Curbing Injustice, Workplace Bullying and Employee Burnout** (Coauthor)

MICK MCGEE
Associate Professor, Golden Gate University
**Public Inclusiveness in the Time of the Coronavirus** (Moderator/Presenter)

LARRISHA MCGILL-YOUNGBLOOD
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**International Leadership Development beyond Borders: Principles, Approaches and Outcomes** (Presenter)

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**Complex Governance Systems: Learning from the Literature and Practice across Nations** (Presenter/Coauthor)

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**Democratic Governance and Complex Systems 2** (Coauthor)
**Social Equity, Diversity and Inclusion in Nonprofit Organizations** (Presenter/Coauthor)

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**Examining Racism in Your Chapter** (Moderator/Discussant)

JACK MEEK
Professor, University of La Verne
**Democratic Governance and Complex Systems 1** (Moderator/Discussant)
**Patterns of Local Collaborative Public Management** (Moderator)

PETER MELAN
Council Member, City of Easton, Pennsylvania
**Increasing Public Sector Retention Rates, Efficiency and Effectiveness with Unengaged Employees** (Presenter)

JAMES MELITSKI
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**Adapting Public and Nonprofit Management During a Crisis: Lessons Learned During a Pandemic** (Coauthor)

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**Democratic Governance and Complex Systems 1** (Coauthor)
SPEAKERS

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*Personnel Management and Building Workforce Capacity through Diversity and Recruitment Initiatives* [Presenter]

**HONEY MINKOWITZ**  
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*Policing, Public Safety and Social Equity: Police and Race* [Coauthor]  
*Tough Management: Curbing Injustice, Workplace Bullying and Employee Burnout* [Presenter/Coauthor]

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*Race and (In)Equity: Government Perspectives* [Presenter]  
*Social Equity, Diversity and Inclusion Workshop* [Presenter]

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*The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking* [Moderator/Presenter]

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*Policing, Public Safety and Social Equity: Police Reform* [Presenter/Coauthor]

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Professor, Grambling State University  
*Potential Directions for the Future of Technology through a Social Equity Lens* [Presenter]

**ROSEANNE MIRABELLA**  
Professor, Seton Hall University  
*The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking* [Moderator/Presenter]

**angent Mitchell**  
TOW Fellow and Graduate Student, John Jay College of Criminal Justice, City University of New York (CUNY)  
*Reforming Justice Systems* [Presenter]

**BARRY MITNICK**  
Professor, University of Pittsburgh  
*Nurturing the Civil Service: International and U.S. Challenges and Developments* [Discussant]

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Professor, University of Haifa  
*Assessing the Performance and Efficiency of Public Spending Choices* [Presenter/Coauthor]

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Director, Office of Performance Evaluations, Idaho State Legislature  
*Evaluator/Auditor Independence and Responsiveness: Walking a Tightrope* [Moderator/Presenter]

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*Riggs Symposium: Social Equity from an International and Comparative Perspective* [Presenter]

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*Understanding COVID-19 Responses: Underlying Theories and Empirical Linkages* [Coauthor]

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*State and Local Transportation Infrastructure Policy and Finance* [Presenter]

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*Social Equity, Diversity and Inclusion (SEDI) Workshop* [Speaker]

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*Evaluator/Auditor Independence and Responsiveness: Walking a Tightrope* [Moderator/Presenter]

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*Procurement and Contracting Out* [Coauthor]

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*Seeking to Improve Organizations* [Coauthor]
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Senior Lecturer, Murdoch University  
ASPA Responds: COVID-19 Policy and Administrative Challenges for Academics, Practitioners and Society [Moderator]  
Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy [Moderator/Presenter]  
Ferrel Heady Roundtable: Shaping Public Administration: The Role of Culture and Indigenous Knowledge in the MENA Region, India, Sub-Saharan Africa and South America [Moderator]  
Riggs Symposium: The Role of Local and National Government in Addressing the COVID-19 Crisis in India [Discussant]

MEHNAAZ MOMEN  
Associate Professor, Texas A&M International University  
Riggs Symposium: Sheltering in Place in the COVID-19 Crisis: Issues and Experiences from a Comparative Perspective [Discussant]

MELISSA MONTANO ARIZA  
Graduate Student, John Jay College of Criminal Justice, City University of New York (CUNY)  
Race and In/Equity: Public Perspectives [Presenter]

M. JAE MOON  
Dean and Professor, Yonsei University  
Data and Performance Information Use [Presenter]  
Korean Public Administration in the United States: Connection, Commitment and Contribution [Presenter]

PAIGE L. MOORE  
Doctoral Student and Research Assistant, North Carolina State University  
Policy Challenges and New Ideas [Presenter]

GOKTUG MORCOL  
Professor of Public Policy and Administration, Penn State University  
Collaborative Governance: Theory and Applications [Discussant]  
Complex Governance Systems: Learning from the Literature and Practice across Nations [Moderator/Coauthor]  
Democratic Governance and Complex Systems 1 [Presenter]

LYDIA MORIN  
Executive Director, CONNECT  
Stronger Together: Sharing and Applying the CONNECT Model [Moderator]

JOHN MORRIS  
Professor, Auburn University  
Oil and Gas Management Challenges in the Post-Trump Era [Coauthor]

KAREN MOSSBERGER  
Professor, Arizona State University  
Washington CARES? The Federal Aid Response to COVID-19 [Presenter]

DONALD MOYNIHAN  
McCourt Chair, Georgetown University  
Donald C. Stone Lecture [Lecturer]

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Doctoral Student, Open University of Tanzania  
SAPA Symposium: Pandemic Response and Health Care Systems [Presenter]

ELLYN MULCAHY  
Associate Professor, Director, Kansas State University  
COVID-19 as a Catalyst for Unconventional Partners: The Need for Collaboration Between Public Administration and Animal Health [Presenter]

LAUREN BOCK MULLINS  
Assistant Professor, Long Island University  
Initiatives to Build Organizational Brand and Promote Employee Motivation and Engagement: The Evolving Role of Public Sector Leadership [Coauthor]

KARL MUTH  
Lecturer in Economics, Law and Public Policy, Northwestern University  
Policing, Public Safety and Social Equity: Police and Race [Presenter]

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Researcher, Midlands State University  
SAPA Symposium: Public Leadership and Governance in Turbulent Times [Presenter]

SEUNGHWAN MYEONG  
Professor, Inha University  
A New Deal and Public Services in an Era of Artificial Intelligence and Contactless Society [Presenter/Coauthor]

NATHAN MYERS  
Associate Professor, Indiana State University  
Procurement and Contracting Out [Coauthor]  
Using Technology and Data to Facilitate E-Governance [Presenter]
SPEAKERS

RICHARD MYERS
Consultant, RWM Limited
*How Cities Can Address Systemic Racism and Police Excessive Use of Force* (Moderator/Presenter)

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Assistant Professor, Seoul National University
*Amid and after COVID-19: K-Quarantine, Unseen Challenges and Responses* [Coauthor]

AHMAD NADER NADERI
Chairman, Independent Administrative Reform and Civil Service Commission of Afghanistan
*Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries (I)* [Presenter]

BRIAN NAKAMURA
Assistant Professor, Texas A&M University
*Achieving Good Governance and Meaningful Public Service through Cross-Sector Collaboration* (Moderator/Presenter)

VITALIS NAKROSIS
Professor of Public Administration, Institute of International Relations and Political Science, Vilnius University, Lithuania
*Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries (I)* [Presenter]

JIWON NAM-SPEERS
Assistant Professor, University of Baltimore
*E-Government and Technology in Public Administration* [Presenter]

ANNETTE NAVARRO
Graduate Student, John Jay College of Criminal Justice, City University of New York (CUNY)
*Reforming Justice Systems* [Presenter]

LORENDA NAYLOR
Associate Professor and Director, University of Baltimore
*LGBTQ Legal Rights and Equal Representation* [Presenter]
*Minority Health Inequities: Identifying Challenges and Framing the Conversation* [Presenter]

JEAN-CLAUDE MANSANGA NDONGO
Doctoral Student, Florida Atlantic University
*Government’s Fiscal Responses to COVID-19* [Presenter]
*SAPA Symposium: Public Infrastructure, Capacity Building and Free Trade* [Presenter]

SUE NEAL
Doctoral Student, West Chester University
*Ethics for Contemporary Bureaucrats* [Presenter/Coauthor]

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Chair and Associate Professor, University of Dayton
*Re-Examining the Significance of Public Communication for Public Administration* (Presenter/Coauthor)

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Graduate Student, Rutgers University
*10th Annual National Capstone Panel* (Presenter/Coauthor)

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*Intergovernmental Relations, Governance and Performance* [Coauthor]

KIMBERLY NELSON
Associate Professor, University of North Carolina at Chapel Hill
*Modeling New and Emergent Policy Problems: A Roundtable Discussion on Research Approaches for COVID-19* (Moderator/Discussant)

STEVEN NELSON
Associate Director, Environmental Health and Safety, Auburn University
*Oil and Gas Management Challenges in the Post-Trump Era* [Presenter/Coauthor]

MILENA NESHKOVA
Associate Professor, Florida International University
*Reforming Justice Systems* [Coauthor]

KATHRYN NEWCOMER
Professor, George Washington University
*Evidence-Based Equity: Engagement for Achieving Public Impact* [Presenter]

CHESTER NEWLAND
Emeritus Duggan Distinguished Professor of Public Administration, University of Southern California
*Restoring the Administrative State: Exploring New Perspectives* [Discussant]

NHING NGUYEN
Doctoral Student, Virginia Tech
*Diversity in Public Organizations* [Presenter]

WENDY NICHOLSON
Associate Professor and Director, University of Baltimore
*Minority Health Inequities: Identifying Challenges and Framing the Conversation* (Presenter)
SHANNA NIEHAUS  
Graduate Student, Hawaii Pacific University  
Re-Imagining Our Cities Using the Compassionate Cities Index (Presenter)

DMITRY NIKOLAENKO  
Editor, Environmental Epidemiology  
Technological Impacts on Elections and Critical Infrastructure (Coauthor)

MASAMI NISHISHIBA  
Chair and Professor of Public Administration, Portland State University  
International Leadership Development beyond Borders: Principles, Approaches and Outcomes (Moderator/Presenter)

ZEESHAN NOOR  
Doctoral Student, University of Texas at Dallas  
Communication and Citizen Engagement to Achieve Goals of Social Welfare and Public Trust (Coauthor)  
The Evolving Role of Government: Enduring Debates and Implications for the Current Practice of the Public (Moderator/Presenter)

JAMES NORDIN  
Adjunct Professor, Sonoma State University  
Gloria Hobson Nordin Social Equity Lecture (Speaker)

HOROHITO NORHATAN  
Doctoral Student, University of Nevada—Reno  
Democratic Governance and Complex Systems 2 (Presenter/Coauthor)

KRISTEN NORMAN-MAJOR  
Professor, Hamline University  
LGBTQ Legal Rights and Equal Representation (Presenter)

KEVIN NUECHTERLEIN  
Capital Program Manager, King County  
Community Engagement During a Pandemic: Thinking Outside the Box (Presenter)

PHILIP NUFRIO  
Professor, Metropolitan College of New York  
10th Annual National Capstone Panel (Moderator)  
COVID-19 and Civil Society in the United States and Beyond (Presenter)

AHMED NUHU AHMED  
Faculty, Kogi State University  
SAPA Symposium: Strategic Approaches to Fighting COVID-19 (Presenter)

EMILY NWAKPUDA  
Assistant Professor, University of Texas at Arlington  
Does Government Work for BIPOC? Evaluating Equitable Outcomes in Housing, Food and Elections (Presenter)

PHIL NYAKU  
Graduate Student, Idaho State University  
Riggs Symposium: Government Response and Services Provided to the Citizens During the COVID-19 Crisis: A Cross-National Context (Presenter)

BRION OAKS  
Chief Equity Officer, City of Austin  
More Than a Seat at the Table: Diversity and Inclusion in City Management (Presenter)

DIANE ODEH  
Graduate Research Assistant and PhD Student, Portland State University  
Facing Equity-Related Challenges of 2020 with Practice, Activism and Scholarship (Presenter)

NENE S. OGBECHIE  
Communications Specialist, California State University—Los Angeles  
Trust in Government (Moderator/Presenter)

YEMISI OGUNLELA  
Lecturer, National Open University of Nigeria  
Gender Equity (Presenter)

NAMKYUNG OH  
Associate Professor, University of Nebraska—Omaha  
Research Considerations in Advancing Good Governance (Presenter)

FRANK L.K. OHEMENG  
Assistant Professor, Concordia University  
SAPA Symposium: Public Finance and Resource Management (Presenter)  
SAPA Symposium: Public Infrastructure, Capacity Building and Free Trade (Presenter)

DEREK OKUBO  
Executive Director, Agency for Human Rights and Community Partnerships, City and County of Denver  
Enhancing Resilience and Racial Equity through Civic Capital (Presenter)

AMANDA OLEJARSKI  
Associate Professor, West Chester University  
Ethics for Contemporary Bureaucrats (Moderator/Presenter)
SPEAKERS

ELIZABETH OVERMAN
Professor, University of Central Oklahoma
Global Equity in Administration: Nervous Areas of Governments [Presenter/Coauthor]

MICHAEL OVERTON
Assistant Professor, University of Idaho
Policy, Data and Communication in a Context of Uncertainty [Presenter/Coauthor]

OLUWOLE OWOYE
Professor, Western Connecticut State University
SAPA Symposium: Pandemic Response and Health Care Systems [Presenter]

HESTER PAANAKKER
Assistant Professor, Radboud University Nijmegen
Combating Corruption and IntegrityViolations [Moderator]
Values, Ethics and Integrity in 21st Century Public Service [Presenter]

CHRISTINE PALUS
Dean, College of Professional Studies, Villanova University
Washington CARES? The Federal Aid Response to COVID-19 [Moderator/Discussant]

LEON PANETTA
Former U.S. Secretary of Defense
Nesta M. Gallas Lecture [Lecturer]

THERESA PARDO
Researcher, Professor and Director, State University of New York (SUNY)—Albany
Rethinking Public Service Delivery During COVID-19: Challenges and Opportunities for Digital Transformation [Coauthor]

DONGKYUN PARK
Professor, Daegu Haany University
Understanding COVID-19 Responses: Underlying Theories and Empirical Linkages [Coauthor]

QIAOLING OUYANG
Graduate Student, Wuhan University
New Comparative Approaches, Solutions and Empirical Advances in Public Affairs [Presenter/Coauthor]

PAULA OVERBY
IT Director, Friends School of Minnesota
Understanding COVID-19 Responses: Underlying Theories and Empirical Linkages [Coauthor]

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Professor and Dean Emeritus, University of Utah
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OLUGBENGA A. ONAFOWORA
Professor, Susquehanna University
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Researcher, University of Professional Studies
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Doctoral Student, University of Colorado Denver
Policy Challenges and New Ideas [Moderator/Presenter]

THOMAS O’TOOLE
Executive Director, MPA Program, Cornell University
Part 2: Seoul’s Policies for Urban Management [Discussant/Coauthor]

JIMIN PARK
Doctoral Student, Sungkyunkwan University
Infrastructure and Finance in Local and National Perspectives: Accountability Mechanisms and Challenges [Coauthor]

TOMAS OLIVIER
Assistant Professor, Florida Atlantic University
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LAURA OLSON
Adjunct Lecturer, Georgetown University
Crisis Communication and Response Efforts to COVID-19: Public, Private, Nonprofit and International Perspectives [Presenter/Coauthor]

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Researcher, University of Professional Studies
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<td>Professor and Vice Dean, University of Seoul</td>
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<td><strong>THAO PHAM</strong></td>
<td>Graduate Student, University of Illinois—Chicago</td>
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<td><strong>JACLYN PIATAK</strong></td>
<td>Assistant Professor, University of North Carolina at Charlotte</td>
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<td><strong>ELSA PILICHOWSKI</strong></td>
<td>Director, Public Governance Directorate, OECD</td>
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<td><strong>STEPHANIE PINK-HARPER</strong></td>
<td>Associate Professor, University of Alabama—Birmingham</td>
<td>Government’s Fiscal Responses to COVID-19 (Presenter)</td>
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<td><strong>ERIN PARKER</strong></td>
<td>Director of IFAI, University of Arkansas</td>
<td>Cultivating Equity in Indian Country through Tribal Sovereignty (Discussant/Presenter)</td>
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<td>Assistant Professor, Jamia Millia Islamia</td>
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<td><strong>KATERYN PLAESCENCIA</strong></td>
<td>Policy Analyst, John Jay College of Criminal Justice, City University of New York (CUNY)</td>
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<td><strong>JASMINE PLATT</strong></td>
<td>Doctoral Student and Graduate Research Assistant, Boise State University</td>
<td>Measured Words and Actions: The Impact of Narratives, Slogans and Ideology (Presenter/Coauthor)</td>
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**Notes:**
- **SPEAKERS**
- [www.aspanet.org/aspa2021](http://www.aspanet.org/aspa2021)
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# School of Public Administration

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## Social Justice in Public Service

Launched in fall 2020, UCF's Social Justice in Public Service Certificate facilitates the examination of diverse topics, such as environmental security and political and economic inequality through a theoretical lens.
PIERRE-CHARLES PUPION
Professor, Université De Poitiers IPAG and Chairman, AIRMAP
French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration (II) (Moderator/Presenter)

DEBIE PUSPASARI
Researcher, University of Indonesia
Intergovernmental Relations, Governance and Performance (Coauthor)

OLGA PYSMENNA
Doctoral Student, University of Central Florida
Safeguarding the Vulnerable and Survival During a Crisis: Lessons of Resilience across Borders (Presenter)

HUITING QI
Doctoral Student, Penn State Harrisburg
Collaborative Governance: Theory and Applications (Coauthor)
Complex Governance Systems: Learning from the Literature and Practice across Nations (Presenter/Coauthor)

LEI QIAN
Assistant Professor, Chongqing University
Research Considerations in Advancing Good Governance (Presenter)

CHUANSHEN QIN
Assistant Professor, Shanghai Jiao Tong University
Ethical Government and Putting Citizens First: Why Transparency and Quality Matters (Coauthor)

WENZHENG QIU
Graduate Student, Xi’an Jiaotong University
New Comparative Approaches, Solutions and Empirical Advances in Public Affairs (Presenter)

JOS RAADSCHELDERS
Professor and Associate Dean, The Ohio State University
Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy (Discussant)
Restoring the Administrative State: Exploring New Perspectives (Presenter)

JASON PUDLO
Professor, Oral Roberts University
Emergency and Crisis Management Responses to COVID-19 (Presenter)
SPEAKERS

HECTOR RAMIREZ
Ed.D. Candidate, California State University—San Bernardino
Emergency and Crisis Management Responses to COVID-19
[Presenter]

EDGAR RAMIREZ DE LA CRUZ
Professor and Department Chair, Public Administration Division, Center for Research and Teaching in Economics (CIDE)
ASPA Responds: COVID-19 Policy and Administrative Challenges for Academics, Practitioners and Society [Presenter]
Global Response to COVID-19 Pandemic: Responses from Africa, Asia, Europe and Latin America [Presenter]
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ABIGAIL RAMOS
Tow Policy Advocacy Fellow, John Jay College of Criminal Justice, City University of New York (CUNY)
School and Education Topics [Presenter]

BING RAN
Associate Professor, Penn State Harrisburg
Collaborative Governance: Theory and Applications [Presenter/Coauthor]
Complex Governance Systems: Learning from the Literature and Practice across Nations [Coauthor]
Intergovernmental Relations, Governance and Performance [Presenter/Coauthor]

NANDHINI RANGARAJAN
Associate Professor, Texas State University
Research Considerations in Advancing Good Governance [Coauthor]

PAMELA RANSOM
Associate Professor, Metropolitan College
Gender Diversity, Inclusion and Access in Public Administration Practice and Scholarship [Presenter]

ANDREAS RECHKEMMER
Senior Professor, College of Public Policy, Hamad bin Khalifa University
ASPA Responds: COVID-19 Policy and Administrative Challenges for Academics, Practitioners and Society [Presenter]

DAVID REED
Founder, Center for Public Administrators
Changing Management, Policy and Program Implementation for Good Governance [Presenter]

HANNAH REED
Associate Director of Admissions, University of North Georgia
School and Education Topics [Coauthor]

IVETA REINHOLDE
Professor and Head of Political Science Department, University of Latvia
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HUGO RENDEROS
Adjunct Faculty, Purdue University
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WILLIAM RESH
Associate Professor, University of Southern California
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KRYSTAL REYES
Chief Resilience Officer, Mayor’s Office of Resilience and Equity, City of Tulsa
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EUNJU RHO
Assistant Professor, Northern Illinois University
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GRANT RISSLER
Affiliate Faculty, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
Immigration in America: Social, Economic and Policy Impacts on Local Communities [Presenter/Coauthor]

JASON RIVERA
Associate Professor, State University of New York (SUNY)—Buffalo State
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CHARLENE ROACH
Lecturer, The University of the West Indies
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MARK ROBBINS
Professor, University of Connecticut
*The Exploitation of Alternative Financial Resources for Local Governments* (Coauthor)

ALASDAIR ROBERTS
Professor, University of Massachusetts—Amherst
*Responses to the Pandemic and Reforms in South Asia* (Discussant)

GARY ROBERTS
Professor, Regent University
*Multiple Dimensions of Leadership and Decisionmaking in a Complex World* (Moderator/Presenter)

KRISTIE ROBERTS-LEWIS
Associate Professor, Southern University
*Multiple Dimensions of Leadership and Decisionmaking in a Complex World* (Presenter/Coauthor)

ROBBIE WATERS ROBICHAU
Assistant Professor, Texas A&M University
*The Tension Between Nonprofit Advocacy and Government: Putting Community First in Policymaking* (Presenter/Coauthor)

RACHEL ROBINSON
Deputy District Attorney, Denver District Attorney’s Office
*Re-Envisioning Criminal Justice: Through the Eyes of a Practitioner* (Presenter)

PHILIP ROCCO
Assistant Professor, Marquette University
*Washington CARES? The Federal Aid Response to COVID-19* (Presenter)

ALEJANDRO RODRIGUEZ
Associate Professor, University of Texas at Arlington
*Seeking to Improve Organizations* (Presenter)

ARIANA RODRIGUEZ
Graduate Student, Social Media and Content Manager, Texas A&M University—Corpus Christi and Sister District Project
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JAVIER RODRIGUEZ
Assistant Professor and Co-Director Inequality Lab, Claremont Graduate University
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CRISTINA RODRIGUEZ-ACOSTA
Assistant Director for Institutional Relations, Florida International University
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MEGAN ROLLINS
Graduate Student, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
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ALEXANDRU ROMAN
Professor and RIPMG Director, California State University—San Bernardino
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ALLAN ROSENBAUM
Professor, Public Administration; Director, Institute for Public Management and Community Service and Center for Democracy and Good Governance, Florida International University
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*Localizing the United Nations’ Sustainable Development Goals: Experiences across the Continents* (Presenter)
*Seoul’s Policies for Urban Management* (Moderator)
*Part 2: Seoul’s Policies for Urban Management* (Moderator)

DAVID ROSENBLOOM
Distinguished Professor, American University
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TERRYL ROSS
Assistant Dean, Diversity, Equity and Inclusion, University of Washington
*Gloria Hobson Nordin Social Equity Lecture* (Lecturer)

TERESA ROTSCHAFER
Finance Director, City of Johnston, Iowa
*Infrastructure Planning* (Presenter/Coauthor)

GILLES ROUET
Professor, University of Versailles St Quentin-en-Yvelines
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MEGHAN RUBADO
Assistant Professor, Cleveland State University
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ELLEN RUBIN
Associate Professor, State University of New York (SUNY)—Albany
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ABDUL-AKEEM SADIQ
Associate Professor, University of Central Florida
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SOFIANE SAHRAOUI
Director General, International Institute of Administrative Sciences
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SAPA Symposium [Speaker]

LANA RUCKS
Principal Consultant, The Rucks Group
Evaluator/Auditor Independence and Responsiveness: Walking a Tightrope [Presenter]

ERNA RUIJER
Assistant Professor, Utrecht University
Global Equity in Administration: Nervous Areas of Governments [Presenter]

YOUNGBOK RYU
Assistant Teaching Professor, Northeastern University
Antecedents and Outcomes of Collaboration: Competing Perspectives and Empirical Evidence [Presenter/Coauthor]

RHUCHA SAMUDRA
Assistant Professor, Augusta University
Changing Management, Policy and Program Implementation for Good Governance [Presenter/Coauthor]

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Assistant Teaching Professor, Northeastern University
Antecedents and Outcomes of Collaboration: Competing Perspectives and Empirical Evidence [Presenter/Coauthor]

DEUG HOAN SA
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MEGHN SABBEN
Professor, Normandie Université
French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration [II] [Presenter/Coauthor]

NICHOLAS SABBEN
Professor, Normandie Université
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MEGHNA SABHARWAL
Professor, University of Texas at Dallas
Catastrophe and Cumulative Disadvantage: Laying Bare Inequity and Identifying Opportunity [Coauthor]
Ethical Government and Putting Citizens First: Why Transparency and Quality Matters [Moderator]
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JOSE SANCHEZ
Doctoral Student, University of Illinois—Chicago
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ABDUL SAMAD
Doctoral Student, Florida International University
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NICOLAS SABBEN
Professor, Normandie Université
French Institutions Facing Multiple Crisis: Renewal or Resilience of Old Public Administration [II] [Presenter/Coauthor]

ALKA SAPAT
Professor and Director, School of Public Administration, Florida Atlantic University
Communication and Citizen Engagement to Achieve Goals of Social Welfare and Public Trust [Presenter/Coauthor]
GINA SCUTELNICU  
Associate Professor and Chair, Pace University  
Catastrophe and Cumulative Disadvantage: Laying Bare Inequity and Identifying Opportunity (Coauthor)  
Gender Diversity, Inclusion and Access in Public Administration Practice and Scholarship (Moderator/Presenter)

ELIZABETH SEARING  
Assistant Professor, University of Texas at Dallas  
Safeguarding the Vulnerable and Survival During a Crisis: Lessons of Resilience across Borders (Presenter/Coauthor)

MARTIN SELLERS  
Dean, Lincoln Memorial University  
Potential Directions for the Future of Technology through a Social Equity Lens (Presenter)

TIMOTHY SELLNOW  
Professor, University of Central Florida  
Media Messages, Social Media and Communications Management (Coauthor)

EZECHIEL SENTAMA  
Assistant Professor, Coventry University  
Global Equity in Administration: Nervous Areas of Governments (Coauthor)

SEUNG BEOM SEO  
Professor and Director, Seoul Case Study Program, Seoul University  
Seoul’s Policies for Urban Management (Convener/Discussant)  
Part 2: Seoul’s Policies for Urban Management (Convener/Discussant)

ISLA SCHUCHS CARR  
Assistant Professor, Texas A&M University—Corpus Christi  
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DENISE SCHAAR-BUIS  
Faculty Research Associate, University of Nevada—Reno  
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HINDY SCHACHTER  
Professor of Management, New Jersey Institute of Technology  
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Haley Schanne  
Graduate Student, College of Charleston  
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SANDRA SCHROUDER  
Associate Professor, Public Administration, Barry University  
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GARY SCHWARZ  
Professor, University of London  
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KAYLA SCHWOERER  
Doctoral Student, Rutgers University—Newark  
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LEODIS SCOTT  
Assistant Professor, DePaul University  
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SHERYL SCULLEY  
Author, Consultant and Former City Manager, San Antonio, Texas  
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**ASIF SHAHAN**  
Associate Professor, University of Dhaka  
*Responses to the Pandemic and Reforms in South Asia*  
(Presenter)

**ROBERT SHICK**  
Adjunct Assistant Professor, John Jay College of Criminal Justice, City University of New York (CUNY)  
*Using Technology and Data to Facilitate E-Governance*  
(Presenter/Coauthor)

**RIZWAN SHAIKH**  
Doctoral Student, Yonsei University-Mirae Campus, Department of Global Public Administration, South Korea  
*Trust in Government*  
(Presenter)

**PATRICIA SHIELDS**  
Professor, Texas State University  
*Research Considerations in Advancing Good Governance*  
(Presenter/Coauthor)

**ADRIAN SHANKER**  
Executive Director, Bradbury-Sullivan LGBT Community Center  
*The Impact of the Pandemic on the LGBTQIA Community*  
(Presenter)

**BILL SHIELDS, JR.**  
Executive Director, American Society for Public Administration  
*Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries II*  
(Speaker)

**ANUPAMA SHARMA**  
Research Scholar, Panjab University  
*Understanding COVID-19 Responses: Underlying Theories and Empirical Linkages*  
(Presenter)

**DONG CHUL SHIM**  
Associate Professor, Korea University  
*Amid and after COVID-19: K-Quarantine, Unseen Challenges and Responses*  
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*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters*  
(Presenter/Coauthor)

**HYUNJAE SHIN**  
Researcher, Seoul National University  
*Lessons from Failure: Responses to COVID-19 in South Korea and United States*  
(Coauthor)

**REETI SHARMA**  
Graduate Student, University of Colorado Colorado Springs  
*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters*  
(Presenter/Coauthor)

**YONGDONG SHEN**  
Associate Professor, Zhejiang University  
*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters*  
(Coauthor)

**JIA SHI**  
Assistant Professor, Xi'an Jiaotong University  
*Understanding Public Service Delivery in Global Public Administration*  
(Presenter)

**WANZHU SHI**  
Assistant Professor, Texas A&M International University  
*COVID-19 and Civil Society in the United States and Beyond*  
(Presenter)

**YU (KELLY) SHI**  
Assistant Professor, University of North Texas  
*Emergency and Crisis Management Responses to COVID-19*  
(Presenter/Coauthor)

**DARRYL SHOCKLEY**  
District Court Judge, 2nd Judicial District Court, Denver, Colorado  
*Re-Envisioning Criminal Justice: Through the Eyes of a Practitioner*  
(Presenter)

**YONGDONG SHEN**  
Associate Professor, Zhejiang University  
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*Emergency and Crisis Management Responses to COVID-19*  
(Presenter/Coauthor)

**MICHAEL SICILIANO**  
Associate Professor, University of Illinois—Chicago  
*Application of Social Network Analysis to Study Governance and Collaboration*  
(Moderator/Coauthor)

**HYUNJAE SHIN**  
Researcher, Seoul National University  
*Lessons from Failure: Responses to COVID-19 in South Korea and United States*  
(Coauthor)

**DARRYL SHOCKLEY**  
District Court Judge, 2nd Judicial District Court, Denver, Colorado  
*Re-Envisioning Criminal Justice: Through the Eyes of a Practitioner*  
(Presenter)

**JONGMIN SHON**  
Associate Professor, Soongsil University  
*Infrastructure and Finance in Local and National Perspectives: Accountability Mechanisms and Challenges*  
(Coauthor)
**SPEAKERS**

**SHARIQ SIDDQUI**  
Assistant Professor and Director of Muslim Philanthropy Initiative, Indiana University—Purdue University Indianapolis  
*Communication and Citizen Engagement to Achieve Goals of Social Welfare and Public Trust* [Presenter/Coauthor]  
*The Evolving Role of Government: Enduring Debates and Implications for the Current Practice of the Public* [Coauthor]

**MARIKO SILVER**  
President and CEO, Henry Luce Foundation  
*Elliot Richardson Lecture* [Lecturer]

**LEAH MARIE SILVERMAN**  
Instructor, University of the People  
*Measured Words and Actions: The Impact of Narratives, Slogans and Ideology* [Presenter]

**DAMON A. SILVERS**  
Director, Policy and Special Counsel, AFL-CIO  
*Left Behind: The Future of ALICE in a Post-Pandemic World* [Presenter]

**CHANGSUB SIM**  
Director, Foreign Affairs and Trade Division  
*Lessons from Failure: Responses to COVID-19 in South Korea and United States* [Presenter]

**SUNITA SINGH-SENGUPTA**  
Dean of Management Studies, Delhi University  
*The Challenges and Promise of Teaching Public Administration* [Presenter/Coauthor]

**WILLIAM SISK**  
Doctoral Student, State University of New York—Albany  
*Redefining Policing in the United States* [Presenter]

**HENRY SMART**  
Assistant Professor, John Jay College of Criminal Justice, City University of New York (CUNY)  
*Ethics for Contemporary Bureaucrats* [Presenter]

**HEIDI JANE SMITH**  
Professor, CENTRUS/Universidad Iberoamericana  
*Deil Wright Symposium* [Speaker]

**MARKISHA SMITH**  
Director, Office of Equity and Human Rights, City of Portland  
*More Than a Seat at the Table: Diversity and Inclusion in City Management* [Presenter]

**AARON SMITH-WALTER**  
Assistant Professor, University of Massachusetts—Lowell  
*Policy, Data and Communication in a Context of Uncertainty* [Coauthor]

**SEAN SNYDER**  
Doctoral Student, West Chester University  
*The Sum of Small Efforts: Practitioner-Scholars on Effective and Equitable Administration* [Presenter]

**MAZLAN BIN SOH**  
Graduate Student, Universiti Teknologi MARA  
*International Perspectives on Shared Learning and Action* [Coauthor]

**SUPARNA SONI**  
Assistant Professor, State University of New York (SUNY)—Buffalo State  
*COVID-19 and Civil Society in the United States and Beyond* [Presenter/Coauthor]  
*Riggs Symposium: COVID-19 Response in South Asia* [Moderator/Discussant]  
*Riggs Symposium: The Role of Government and Lessons Learned from the COVID-19 Pandemic Responses in South and Southeast Asia* [Presenter]

**EVA SORENSEN**  
Professor, Roskilde University  
*Democratic Governance and Complex Systems 1* [Coauthor]

**LUCY SORENSEN**  
Assistant Professor, State University of New York (SUNY)—Albany  
*Education Policy through a Financial Lens* [Coauthor]

**JOHN SOUTH**  
Doctoral Student, Florida International University  
*Policy Perspectives on Coastal Climate Change* [Presenter/Coauthor]

**JESSICA SOWA**  
Professor, University of Delaware, Joseph R. Biden, Jr. School of Public Policy and Administration  
*How to Not Get Published: An Open Dialogue Between Editors and the PA Community* [Presenter]  
*Modeling New and Emergent Policy Problems: A Roundtable Discussion on Research Approaches for COVID-19* [Moderator/Discussant]

**TYNSLEI SPENCE-MITCHELL**  
Doctoral Student, West Chester University  
*The Sum of Small Efforts: Practitioner-Scholars on Effective and Equitable Administration* [Presenter]
SPEAKERS

INGRID SRINATH
Founder and Director, Centre for Social Impact and Philanthropy (CISP) at Ashoka University
ASPA Responds: COVID-19 Policy and Administrative Challenges for Academics, Practitioners and Society [Presenter]

ARWIPHAWEESRITHONGRUNG
Research Fellow, University of Illinois—Springfield
Public Budgeting, Austerity and Taxes [Presenter/Coauthor]

ODD STALEBRINK
Associate Professor, Penn State Harrisburg
Assessing the Performance and Efficiency of Public Spending Choices [Coauthor]

CRISTINA STANCIA
Lecturer, Northeastern University
Riggs Symposium: Government Response and Services Provided to the Citizens During the COVID-19 Crisis: A Cross-National Context [Presenter]

ANTHONY STARKE
Assistant Professor, University of Colorado Denver
Discovering and Dismantling White Culture in Public Administration [Coauthor]

KATARINA STARONOVA
Associate Professor, Comenius University
Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy [Presenter/Coauthor]

AMANDA STEWART
Assistant Professor, North Carolina State University
Public Human Resources Management and Worker Experiences [Coauthor]

KENDRA STEWART
ASPA President, Director, Riley Center for Livable Communities and Professor, College of Charleston
More Than a Seat at the Table: Diversity and Inclusion in City Management [Moderator]
Plenaries and Presidential Panels [Speaker]
Re-Examining the Significance of Public Communication for Public Administration [Presenter/Coauthor]
There Is a Promise! Integration of Tribal Governance into Public Administration Curriculum [Presenter]

MARGARET STOUT
Associate Professor, West Virginia University
Discovering and Dismantling White Culture in Public Administration [Presenter/Coauthor]

JUSTIN STRITCH
Assistant Professor, Arizona State University
Personnel Management and Building Workforce Capacity through Diversity and Recruitment Initiatives [Coauthor]

REBEKKAH STUTEVILLE
Teaching Associate Professor, Kansas State University—Olathe
COVID-19 as a Catalyst for Unconventional Partners: The Need for Collaboration Between Public Administration and Animal Health [Moderator/Presenter]

NANCY STUTTS
Associate Professor and Director, Nonprofit Studies, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
Social Equity, Diversity and Inclusion in Nonprofit Organizations [Presenter/Coauthor]

MIN SU
Assistant Professor, Louisiana State University
Competition for Scarce Funding [Presenter]

MINZI SU
Associate Professor, Northern Arizona University
Improving Democratic Governance through Civic Participation and Collaboration [Presenter]

DENISE SUDBECK
Author
The Impact of the Pandemic on the LGBTQIA Community [Presenter]

JIWON SUH
Assistant Professor, University of Texas at Arlington
Challenges and Opportunities with Nonprofit Service Delivery [Presenter/Coauthor]

TIMUR M. SULEIMENOV
Deputy Head, Executive Office of the President of Kazakhstan
Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries [II] [Speaker]

ANDREW SULLIVAN
Doctoral Student, University of Kentucky
At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity [Presenter]
Collaboration and Community Benefit in Challenging Times [Moderator/Presenter]
**MICHAEL SUMMERS**  
Organizational Development Consultant and Coach, SUMMERS Consulting  
*COVID-19: How We Utilize What We’ve Learned to Improve Service to the Public (Presenter)*

**DAVID SWINDELL**  
Associate Professor and Director, Arizona State University  
*The Challenges and Promise of Teaching Public Administration (Presenter)*  
*Personnel Management and Building Workforce Capacity through Diversity and Recruitment Initiatives (Coauthor)*

**FEI SUN**  
Associate Professor, Lanzhou University  
*Collaborative Governance Performance and Service Innovation: Application of the PV-GPG Framework after COVID-19 (Presenter/Coauthor)*

**MUHAMAD IMAM ALFIE SYARIEN**  
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*Intergovernmental Relations, Governance and Performance (Coauthor)*

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Doctoral Student and Research Analyst, Gallaudet University  
*Competition for Scarce Funding (Presenter/Coauthor)*

**MATTHEW SYKORA**  
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*Community Engagement During a Pandemic: Thinking Outside the Box (Presenter)*

**QINGQING SUN**  
Doctoral Student, University of Maryland  
*Nonprofits and Finance (Presenter)*

**KEBA SYLLA**  
Associate Professor, City University of New York (CUNY) Community College  
*SAPA Symposium: Public Leadership and Governance in Turbulent Times (Presenter)*

**RUI SUN**  
Associate Professor, California State University—Dominguez Hills  
*Fiscal Health, Financial Sustainability and Income Inequality: Can We Provide for the Future? (Moderator/Coauthor)*

**SHAHIDUR TALUKDAR**  
Graduate Student, Virginia Tech  
*Policy, Data and Communication in a Context of Uncertainty (Presenter)*

**SIRUI SUN**  
Doctoral Student, Shanghai Jiao Tong University  
*Research Considerations in Advancing Good Governance (Presenter)*

**LINDA-MARIE SUNDSTROM**  
MPA Program Director and Associate Professor, California Baptist University  
*International Perspectives on Shared Learning and Action (Moderator/Presenter)*

**ABIR TARHUNI**  
Graduate Student, University of Nebraska—Omaha  
*Transportation Institute and University of New Orleans Infrastructure Planning (Presenter)*

**CHRISTOPHER SURFUS**  
Doctoral Student, Western Michigan University  
*The Impact of the Pandemic on the LGBTQIA Community (Presenter)*

**WALLACE SWAN**  
Contributing Faculty Member, Walden University  
*The Impact of the Pandemic on the LGBTQIA Community (Moderator/Presenter)*

**JESSICA TERMAN**  
Associate Professor, George Mason University  
*Washington CARES? The Federal Aid Response to COVID-19 (Presenter)*

**JENNIFER SWANN**  
Administrative Coordinator, City of Oklahoma City  
*Food Systems: Networked Public and Nonprofit Responses During COVID-19 (Presenter)*

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Doctoral Student, University of Maryland  
*Nonprofits and Finance (Presenter)*

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Administrative Coordinator, City of Oklahoma City  
*Food Systems: Networked Public and Nonprofit Responses During COVID-19 (Presenter)*
SPEAKERS

ADAM THIEL
Fire Commissioner, City of Philadelphia, Pennsylvania
SECM's Professional Response to COVID-19: An Administrative Study [Presenter]

BLAIR THOMAS
Assistant Professor, Valdosta State University
Facing Equity-Related Challenges of 2020 with Practice, Activism and Scholarship [Presenter]

TONYA THORNTON
Assistant Professor and Director of Grants, George Mason University
ASPA Responds: COVID-19 Policy and Administrative Challenges for Academics, Practitioners and Society [Presenter]
SECM's Professional Response to COVID-19: An Administrative Study [Presenter]

KURT THURMAIER
Distinguished Engagement Professor and Chair, Northern Illinois University
Patterns of Local Collaborative Public Management [Presenter/Coauthor]

ALECIA TILLEY
Environmental Planner, State of Washington
There Is a Promise! Integration of Tribal Governance into Public Administration Curriculum [Presenter]

STEFAN TOEPLER
Professor and MPA Director, George Mason University
Intergovernmental Relations, Governance and Performance [Presenter/Coauthor]

RENE TORENVLIED
Professor, University of Twente
Leveraging Technology to Govern in the Future [Presenter/Coauthor]

JACOB TORFING
Professor, Roskilde University
Democratic Governance and Complex Systems 1 [Presenter/Coauthor]

HANNAH TORRES
Assistant Director for Research Operations, Center for Resilient and Sustainable Communities, George Mason University
SECM’s Professional Response to COVID-19: An Administrative Study [Presenter]
NOAH TUMFO  
Assistant Professor, University of Ghana  
SAPA Symposium: Public Infrastructure, Capacity Building and Free Trade (Presenter)

KRISHNA TUMMALA  
Professor Emeritus, Kansas State University  
Responses to the Pandemic and Reforms in South Asia (Presenter)

JENNY TUMMALA  
Professor Emeritus, Kansas State University  
Responses to the Pandemic and Reforms in South Asia (Presenter)

MATÍAS VALENZUELA  
Director, Equity and Community Partnerships, Public Health, Seattle and King County, Community Mitigation and Recovery, COVID-19  
Getting "Shots in Arms"—Equitably (Presenter)

JESUS VALERO  
Assistant Professor, University of Utah  
COVID-19 and Civil Society in the United States and Beyond (Presenter/Coauthor)

STEVEN VAN DEN OORD  
Lecturer, Researcher and Doctoral Student, University of Antwerp and Avans University of Applied Sciences  
Paradoxes of Interorganizational Collaboration: Attitudinal, Relational and Structural Dimensions and Features (Presenter/Coauthor)

ERIC VAN HOLM  
Assistant Professor, University of New Orleans  
Immigration in America: Social, Economic and Policy Impacts on Local Communities (Coauthor)

DAVID VAN LAAR  
Analyst and Capabilities Developer, U.S. Army Knowledge Management Proponent, Force Modernization Proponent Center  
Using Technology and Data to Facilitate E-Governance (Presenter/Coauthor)

DAVID VAN SLYKE  
Dean, Maxwell School of Citizenship and Public Affairs, Syracuse University  
Antiracism Plenary (Discussant)

PETER VANDENBRUAENE  
Learning Solution Manager and Head of International Relations, Federal Public Service Policy and Support, Belgium  
Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries (II) (Discussant)

KELECHI UZOCUKWU  
Assistant Professor, University of Baltimore  
Citizen Engagement to Achieve Goals of Social Welfare and Sustainability: Cross-National Case Studies (Presenter)

ANNA VALDEZ  
Graduate Student, University of Texas at Austin  
Picking Up the Pieces: Evidence-Based Learning Experiences Using Capstone Projects (Presenter)

NOAH TUMFO  
Assistant Professor, University of Ghana  
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Picking Up the Pieces: Evidence-Based Learning Experiences Using Capstone Projects (Presenter)
SPEAKERS

SAPNA VARKEY
Assistant Professor, University of Missouri—St. Louis
Achieving Good Governance and Meaningful Public Service through Cross-Sector Collaboration [Presenter]

RICHARD WALKER
Professor, City University of Hong Kong
Research Considerations in Advancing Good Governance [Coauthor]

TRIPARNA VASAVADA
Associate Professor, Penn State Harrisburg
Comparative Perspectives on Public-Private Partnerships and Cooperative Procurement [Presenter/Coauthor]
Riggs Symposium: COVID-19 Response in South Asia [Presenter]

KAREN WALLACE
Educator, Walden University
COVID-19’s Impacts on Social Equity [Presenter]

TONY VERHEIJEN
Country Manager (Tunisia), World Bank
Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy [Presenter/Coauthor]

EVAN WALTER
Village Administrator, Village of Burr Ridge, Illinois
Patterns of Local Collaborative Public Management [Presenter/Coauthor]

ERAN VIGODA-GADOT
Professor, The University of Haifa
Assessing the Performance and Efficiency of Public Spending Choices [Coauthor]

HUANMING WANG
Professor, Dalian University of Technology
Complex Governance Systems: Learning from the Literature and Practice across Nations [Presenter/Coauthor]

HYEJIN WANG
Doctoral Student, Incheon National University
Trust in Government [Presenter]

NING WANG
Graduate Student, East China University of Science and Technology
Citizen Engagement to Achieve Goals of Social Welfare and Sustainability: Cross-National Case Studies [Presenter]

WEIJIE WANG
Assistant Professor, University of Missouri—Columbia
Democratic Governance and Complex Systems 2 [Coauthor]
Public Performance Management and Accountability from a Comparative Perspective [Presenter/Coauthor]

XIAOHENG WANG
Assistant Professor, Wichita State University
International Perspectives on Responses to COVID-19 [Presenter/Coauthor]

XUEJUN WANG
Associate Dean and Professor, Lanzhou University
Collaborative Governance Performance and Service Innovation: Application of the PV-GPG Framework after COVID-19 [Presenter]

YAO WANG
Doctoral Student, City University of Hong Kong
Race and (In)Equity: Government Perspectives [Presenter]

LORA WARNER
Associate Professor, University of Wisconsin—Green Bay
SHARE Workshop [Presenter]

LORA WARNER
Associate Professor, German University of Administrative Sciences
Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy [Presenter/Coauthor]
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- **Myung Jae Moon** ’98 Ph.D. (PA)
- **Susan T. Gooden** ’95 M.A. (PSc)/’96 Ph.D. (PSc)
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SPEAKERS

**KEE WARNER CARRILLO**
Professor, University of Colorado Colorado Springs
*International Perspectives on Shared Learning and Action* (Presenter/Coauthor)

**GEOFFREY WHITEBREAD**
Assistant Professor, Gallaudet University
*Exploring Empathy, Engagement, Equity and Ethics* (Presenter/Coauthor)

**FEDERICKIA WASHINGTON**
Assistant Professor, Tennessee State University
*Housing and Homelessness* (Presenter/Coauthor)

**FAJAR WARDANI WIJAYANTI**
Researcher, University of Indonesia
*Intergovernmental Relations, Governance and Performance* (Coauthor)

**RAFEEL WASIF**
Post-Doctoral Researcher, Indiana University—Purdue University Indianapolis
*Communication and Citizen Engagement to Achieve Goals of Social Welfare and Public Trust* (Coauthor)

**BRIAN WILLIAMS**
Assistant Professor, Lamar University
*SECM’s Professional Response to COVID-19: An Administrative Study* (Presenter)

**DOVIE WILLIAMS**
Government Lecturer and Educational Consultant, Central Texas College
*Re-Envisioning Criminal Justice: Through the Eyes of a Practitioner* (Moderator)

**MARISA WAXMAN**
Budget Director, City of Philadelphia
*Equity in Budgeting* (Presenter), Pennsylvania

**ERIC WILLIAMS**
Doctoral Student, Walden University
*Education Policy through a Financial Lens* (Presenter)

**SUSAN WEBB YACKEE**
Professor, University of Wisconsin—Madison
*Deil Wright Symposium* [Speaker]

**TOMICKA WILLIAMS**
Assistant Academic Chair, Purdue University Global
*Multiple Dimensions of Leadership and Decisionmaking in a Complex World* (Presenter/Coauthor)

**JASON WEBB YACKEE**
Professor, University of Wisconsin—Madison
*Deil Wright Symposium* [Speaker]

**DOVIE WILLIAMS**
Government Lecturer and Educational Consultant, Central Texas College
*Re-Envisioning Criminal Justice: Through the Eyes of a Practitioner* (Moderator)

**CAROL WEISSERT**
Professor, Florida State University
*Deil Wright Symposium* [Speaker]

**KATHRYN WEBB-FARLEY**
Assistant Professor, Appalachian State University
*Social Equity, Diversity and Inclusion in Nonprofit Organizations* (Coauthor)

**SKOT WELCH**
Principal and Founder, Global Bridgebuilders
*Enhancing Resilience and Racial Equity through Civic Capital* (Presenter)

**LAICHENG WEN**
Professor, Central University of Finance and Economics
*The Exploitation of Alternative Financial Resources for Local Governments* (Presenter)

**RAFEE WASIF**
Post-Doctoral Researcher, Indiana University—Purdue University Indianapolis
*Communication and Citizen Engagement to Achieve Goals of Social Welfare and Public Trust* (Coauthor)

**RINXIN WEN**
Graduate Student, Claremont Graduate University
*Race and (In)Equity: Government Perspectives* (Coauthor)

**PAWLA WENGIA**
Graduate Student, John Hopkins University
*SAPA Symposium: Public Finance and Resource Management* (Presenter)
JOHN WOOD
Associate Professor, University of Central Oklahoma
Democratic Governance and Complex Systems 1
(Discussant)

BLUE WOOLDRIDGE
Professor Emeritus, L. Douglas Wilder School of Government and Public Affairs, Virginia Commonwealth University
Adapting Public and Nonprofit Management During a Crisis: Lessons Learned During a Pandemic (Presenter/Coauthor)

JAMES WRIGHT, III
Assistant Professor, University of Florida
Policing, Public Safety and Social Equity: Police Reform (Coauthor)
Social Equity, Diversity and Inclusion Workshop (Presenter)

SETH WRIGHT
Doctoral Student, University of Utah
Management Improvements after COVID-19 (Presenter)

HSIN-CHING WU
Independent Researcher, New York University—Steinhardt School of Culture, Education and Human Development
Better Communication and Discourse—Technology and Beyond (Presenter)

JIANNAN WU
Distinguished Professor and Executive Vice Dean, Shanghai Jiaotong University and The American University in Cairo, Egypt, and President, Asian Association for Public Administration
Global Response to COVID-19 Pandemic: Responses from Africa, Asia, Europe and Latin America (Presenter)

WEI-NING WU
Assistant Professor, Institute of Public Affairs Management and National Sun Yat-sen University
Comparative Perspectives on Public and Private Environmental Management (Presenter)

XIAOLIN WU
Professor, Nankai University
The Dynamics of Governance Systems and Community Governance Structures in Asia (Coauthor)

YONGHONG WU
Associate Professor, University of Illinois—Chicago
International Perspectives on Responses to COVID-19 (Coauthor)

TIANYI XIANG
Doctoral Student, Arizona State University
When Leadership Is Needed (Presenter)

MIN XIONG
Doctoral Student, Florida International University
Procurement and Contracting Out (Presenter/Coauthor)

HUA XU
Assistant Professor, East Carolina University
Assessing the Performance and Efficiency of Public Spending Choices (Moderator/Presenter)

XIAOLIN XU
Professor, Huazhong University of Science and Technology
Using Technology and Data to Facilitate E-Governance (Coauthor)

YULIN XU
Managing Director, StudyAbroad International
Policy Failures and Adverse Impacts (Presenter/Coauthor)

YIFEI YAN
Fellow in Social Policy, London School of Economics
The Challenges and Promise of Teaching Public Administration (Presenter)
New Comparative Approaches, Solutions and Empirical Advances in Public Affairs (Coauthor)

ZEXIN YAN
Professor, Capital University of Economics and Business
The Exploitation of Alternative Financial Resources for Local Governments (Presenter)
SPEAKERS

SEUNG-BUM YANG
Professor, Konkuk University
*A New Deal and Public Services in an Era of Artificial Intelligence and Contactless Society* (Presenter)

WENTING YANG
Doctoral Candidate and Visiting Fellow, Shanghai Jiao Tong University
*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters* (Presenter/Coauthor)

XUEMIN YANG
Doctoral Student, Sun Yat-sen University
*Collaboration and Partnership Strategies in Government and Nonprofit Organizations* (Presenter/Coauthor)
*Data and Performance Information Use* (Presenter/Coauthor)

ZHENG YANG
Assistant Professor, California State University—Dominguez Hills
*Fiscal Health, Financial Sustainability and Income Inequality: Can We Provide for the Future?* (Presenter/Coauthor)

KATHLEEN YANG-CLAYTON
Clinical Assistant Professor, University of Illinois—Chicago
*Social Equity, Diversity and Inclusion (SEDI) Workshop* (Speaker)

RONGRONG YAO
Doctoral Student, South China University of Technology
*Good Governance through Regional and Interorganizational Collaboration* (Coauthor)
*International Perspectives on Climate and Natural Resources Policy and Management* (Presenter/Coauthor)

JUNGWON YEO
Assistant Professor, University of Central Florida
*Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy* (Presenter/Coauthor)
*Measured Words and Actions: The Impact of Narratives, Slogans and Ideology* (Presenter/Coauthor)

SRINIVAS YERRAMSETTI
Post-Doctoral Researcher, University of Bern
*COVID-19 Response in South Asia* (Presenter/Coauthor)
*Re-Examining the Significance of Public Communication for Public Administration* (Coauthor)

HAMDI YESILYURT
Chief Executive Officer and Managing Member, Nexus Analysis and Consultancy LLC
*Technological Impacts on Elections and Critical Infrastructure* (Presenter/Coauthor)

JOHN YINGER
Professor, Syracuse University
*At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity* (Coauthor)

WEONJEONG YOO
TOW Fellow, John Jay College of Criminal Justice, City University of New York (CUNY)
*School and Education Topics* (Presenter)

GYUN SOO YOON
Professor, Korea University
*Breaking through Policy Decisionmaking Dilemmas: An Application of Dilemma Theory from South Korea* (Presenter/Coauthor)

KUN YOON
Assistant Professor, Hanshin University
*A New Deal and Public Services in an Era of Artificial Intelligence and Contactless Society* (Presenter/Coauthor)
*Data and Performance Information Use* (Coauthor)

NARA YOON
Doctoral Student, Syracuse University
*Cross-Sector Engagement and Collaborative Governance for Economic and Social Development: Case Studies from around the World* (Coauthor)

MYOUNGSOON YOU
Professor, Seoul National University
*Part 2: Seoul’s Policies for Urban Management* (Presenter)

SARAH YOUNG
Assistant Professor, University of North Georgia
*School and Education Topics* (Moderator/Coauthor)

CHIA-YUAN YU
Assistant Professor, University of Central Florida
*Policing, Public Safety and Social Equity: Police and Race* (Presenter)

JIANXING YU
Professor, Zhejiang University
*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters* (Coauthor)

SEUNG-BUM YANG
Professor, Konkuk University
*A New Deal and Public Services in an Era of Artificial Intelligence and Contactless Society* (Presenter)

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Doctoral Candidate and Visiting Fellow, Shanghai Jiao Tong University
*Ethical Government and Putting Citizens First: Why Transparency and Quality Matters* (Presenter/Coauthor)

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Doctoral Student, Sun Yat-sen University
*Collaboration and Partnership Strategies in Government and Nonprofit Organizations* (Presenter/Coauthor)
*Data and Performance Information Use* (Presenter/Coauthor)

ZHENG YANG
Assistant Professor, California State University—Dominguez Hills
*Fiscal Health, Financial Sustainability and Income Inequality: Can We Provide for the Future?* (Presenter/Coauthor)

KATHLEEN YANG-CLAYTON
Clinical Assistant Professor, University of Illinois—Chicago
*Social Equity, Diversity and Inclusion (SEDI) Workshop* (Speaker)

RONGRONG YAO
Doctoral Student, South China University of Technology
*Good Governance through Regional and Interorganizational Collaboration* (Coauthor)
*International Perspectives on Climate and Natural Resources Policy and Management* (Presenter/Coauthor)

JUNGWON YEO
Assistant Professor, University of Central Florida
*Civil Servants in Transnational and Supranational Spaces: Influence, Migration and Legitimacy* (Presenter/Coauthor)
*Measured Words and Actions: The Impact of Narratives, Slogans and Ideology* (Presenter/Coauthor)

SRINIVAS YERRAMSETTI
Post-Doctoral Researcher, University of Bern
*COVID-19 Response in South Asia* (Presenter/Coauthor)
*Re-Examining the Significance of Public Communication for Public Administration* (Coauthor)
AZIZA ZEMRANI  
Professor, University of Texas at Rio Grande Valley  
Picking Up the Pieces: Evidence-Based Learning Experiences Using Capstone Projects (Moderator)  
Preparing Public and NGO Managers to Govern in a Globalized World: Cases and Opportunities for Development (Presenter/Coauthor)

NIGUSIE TADESSE ZENEBE  
Doctoral Student, Yonsei University, Wonju  
Gender Equity (Presenter/Coauthor)

ANAR ZHAILGANOVA  
Chairperson, Agency of the Republic of Kazakhstan on Civil Service Affairs  
Rethinking Leadership in Public Administration: Challenges and Prospects from the Post-Soviet Countries (I) (Presenter)

CAIWEI ZHANG  
Sun Yat-sen University  
Infrastructure and Finance in Local and National Perspectives: Accountability Mechanisms and Challenges (Coauthor)

CHANGPING ZHANG  
Professor, Harbin Institute of Technology and Guilin University of Technology  
Understanding COVID-19 Responses: Underlying Theories and Empirical Linkages (Coauthor)

HAIBO ZHANG  
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Riggs Symposium: National and Local Responses to COVID-19: Observations from China and the United States (Presenter)  
Values, Ethics and Integrity in 21st Century Public Service (Coauthor)

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Collaboration and Partnership Strategies in Government and Nonprofit Organizations (Presenter)  
Understanding Public-Private Partnerships across Diverse Nations (Coauthor)

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Associate Professor, Shanghai Jiao Tong University  
The Exploitation of Alternative Financial Resources for Local Governments (Presenter/Coauthor)

MENGYAN YU  
Assistant Professor, Jilin Normal University  
The Dynamics of Governance Systems and Community Governance Structures in Asia (Presenter/Coauthor)

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Doctoral Student, State University of New York (SUNY)—Albany  
Rethinking Public Service Delivery During COVID-19: Challenges and Opportunities for Digital Transformation (Presenter/Coauthor)

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Associate Professor, University of Central Florida  
Media Messages, Social Media and Communications Management (Coauthor)

CLaire Jung Ah Yun  
Assistant Professor, Kean University  
The Challenges and Promise of Teaching Public Administration (Presenter)  
Initiatives to Build Organizational Brand and Promote Employee Motivation and Engagement: The Evolving Role of Public Sector Leadership (Coauthor)  
Lessons from Failure: Responses to COVID-19 in South Korea and United States (Moderator/Discussant)  
Social Equity, Diversity and Inclusion in Nonprofit Organizations (Coauthor)

JINHEE YUN  
Doctoral Student, Cleveland State University  
At the Corner of Instability and Inequality: The Nexus of Housing and Social Equity (Coauthor)

NAJAT ZARROUK  
Director, African Local Government Academy, United Cities and Local Government of Africa  
Localizing the United Nations’ Sustainable Development Goals: Experiences across the Continents (Presenter)

ERIC ZEEMERING  
Associate Professor and MPA Director, University of Georgia  
Washington CARES? The Federal Aid Response to COVID-19 (Moderator/Discussant)

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Research Associate, University of Minnesota  
The Exploitation of Alternative Financial Resources for Local Governments (Coauthor)
SPEAKERS

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Graduate Student, Wuhan University
Data and Performance Information Use (Coauthor)
New Comparative Approaches, Solutions and Empirical Advances in Public Affairs (Presenter/Coauthor)

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Associate Professor, Renmin University of China
Understanding Public Service Delivery in Global Public Administration (Moderator/Presenter)

WEIWENZHANG
Professor and Deputy Dean, Zhejiang University
Comparative Perspectives on Public and Private Environmental Management (Moderator/Coauthor)

YAHONGZHANG
Associate Professor, Rutgers University—Newark
Multiple Dimensions of Leadership and Decisionmaking in a Complex World (Coauthor)

YINGZHANG
Doctoral Student, Shanghai Jiao Tong University
Maximizing Job Performance in Challenging Times (Presenter/Coauthor)

YOUULANGZHANG
Assistant Professor, Renmin University of China
Competition for Scarce Funding (Coauthor)

YUJIAOZHANG
Graduate Student, Xi’an Jiaotong University
International Perspectives on Responses to COVID-19 (Presenter)

BOYUANZHAO
Florida International University
COVID-19 Policy Responses and Best Practices: Lessons from Developed and Developing Countries (Presenter)

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The Exploitation of Alternative Financial Resources for Local Governments (Coauthor)
Procurement and Contracting Out (Coauthor)

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Understanding Public Service Delivery in Global Public Administration (Coauthor)
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