8th Fred Riggs Symposium (2021)

Building trust in government during global crises: Current trends and future trajectories

American Society for Public Administration (ASPA) Annual Conference
Section on International and Comparative Administration (SICA)

April 9th- 15th, 2021 (Virtual)

Chair of SICA
Kim Moloney, Murdoch University, Australia

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Alfred Wu, National University of Singapore, Singapore.

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8th Annual Riggs Symposium – 2021

Building trust in government during global crises: Current trends and future trajectories

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RIGGS SYMPOSIUM WELCOME (April 9, 2021 at 9am)

1. Kendra Stewart, President, American Society for Public Administration (College of Charleston, US)
2. Kim Moloney, Chair, Section on International and Comparative Administration (Murdoch University, Australia)
3. Meghna Sabharwal and Atta Ceesay, Co-Chairs, Riggs Symposium Committee; Chair-Elect, Section on International and Comparative Administration (University of Texas at Dallas, US) and Treasurer (SUNY Buffalo, State US)

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Friday. April 9, 2021

Panel 1: 9-10am (EST)

Panel Title: Social Equity from an International and Comparative Perspective

- Moderator: Jodi Benenson, University of Nebraska-Omaha, jbenenson@unomaha.edu
- Discussant: Susan T. Gooden, Virginia Commonwealth University, stgooden@vcu.edu

(1) Title: ‘Race’ and Ethnicity in Mexican Public Administration. The Anti-Discriminatory Perspective in the Council to Prevent and Eliminate Discrimination.
Felipe Blanco, Doctoral Student and Instructor, University of Nebraska-Omaha, fblancosanchez@unomaha.edu

(2) Title: Why school principals deepen social inequalities? An empirical study of equities and inequities at the school level
Edgar E. Ramírez de la Cruz and Sergio Cárdenas Denham, CIDE, Mexico, edgar.ramirez@cide.edu

(3) Title: Efficiency v. equity dilemmas in development perspective: Issues and experiences in Ghana’s reform initiatives
Peter Haruna, Professor, Texas A&M International University, pharuna@tamiu.edu
(4) Title: Absentee Voting as Health Protection, A 50 State Comparison. Did voting in person for the U.S. 2020 general election place citizens at greater risk for COVID-19?

Matthew S. Mingus, Western Michigan University, matthew.mingus@wmich.edu; (Presenter)
Emily (Li) Cheng, Institute for Educational Leadership; Daria Blinova, Western Michigan University

Friday. April 9, 2021
Panel 2: 11:45am-12:45pm (EST)

Panel Title: Government Response and Services Provided to the citizens during the COVID-19 Crisis: A cross-national context

- Moderator: Shin Kue Ryu, Assistant Professor, Idaho State University, ryushin@isu.edu;
- Discussant: Qian Hu, Associate Professor, University of Central Florida, qian.hu@ucf.edu

1) Title: Beyond Resilience: How Do Digital Governance Platforms Transform Public Service Provision post the COVID19 Crisis?

Yuan (Daniel) Cheng, Assistant Professor, Humphrey School of Public Affairs, University of Minnesota, cheng838@umn.edu (Presenter); Yongdong Shen, Associate Professor, Zhejiang University, yongdongshen@zju.edu.cn; Jianxing Yu, Professor, Zhejiang Gongshang University, yujianxing@zju.edu.cn

2) Title: Zimbabwe’s COVID-19 Pandemic Response: Contextual Conditions and Means Nexus

Shin Kue Ryu, Assistant Professor, Idaho State University, ryushin@isu.edu; Phil Nyaku, Graduate Student, Idaho State University (Presenter)

3) Title: Best Practice Pandemic Responses at What Cost? Lessons Learned from Thailand’s COVID-19 Pandemic Responses

Ruechagorn Trairatananusorn, PhD Student, University of Central Florida, ruechagorn.t@hotmail.co.th

4) Title: The Role of Effective Communication and Public Engagement During COVID-19 Pandemic in Pakistan

Samiya Khalid, PhD Candidate, University of Massachusetts Boston, samiya.khalid001@umb.edu
Friday, 9, 2021

Panel 3: 2:30-3:30pm (EST)

*Note: This panel was pre-recorded, please check back for time that the panelists will be live for Q&A*

Panel Title: Sheltering in Place in the COVID-19 Crisis: Issues and Experiences in Comparative Perspective
- Moderator: Peter Haruna, Professor, Texas A&M International University, pharuna@tamiu.edu
- Discussant: Mehnaaz Momen, Associate Professor, Texas A&M International University, mmomen@tamiu.edu

(1) Title: Fighting COVID-19 in Ghana: Threats and Opportunities in Public Service
Peter Haruna, Professor, Texas A&M International University, pharuna@tamiu.edu

(2) Title: Communicative Governance to Mitigate the COVID-19 Pandemic: A Case Study of Delhi
Nidhi Vij, Associate Professor, University of Mississippi, nvij@olemiss.edu

Saturday. April 10, 2021

Panel 4: 9-10am (EST)

Note: Time zone: South Asia (India and Singapore) (April 10th, 9-10am EST/April 10th, 8:30-9:30pm IST/9-10pm Singapore)

Panel title: The role of Government and Lessons Learned from the COVID-19 Pandemic Reponses in South and South East Asia.
- Moderator: Pooja Paswan, Assistant Professor, Jamia Millia Islamia, poojapaswan.jmi@gmail.com
- Discussant: Aroon Manoharan, Associate Professor, University of Massachusetts Boston, Aroon.Manoharan@umb.edu

(1) Title: Singapore’s Policy Response to Covid-19: A state capacity perspective
Hui Li, Assistant Professor, California State University Dominguez Hills, spplih@gmail.com; Sin Tze Ker, Adjunct Professor, kersintze@gmail.com (Presenter), National University of Singapore

(2) Title: Towards More Inclusive Conception of Urban Administrative Sovereignties: The Case of Low-Income Migrants in Urban India
Srinivas Yerramsetti, Visiting Professor, School of Public Affairs and Administration (SPAA) Rutgers University – Newark, sv364@scarletmail.rutgers.edu (Presenter); Suparna Soni, Assistant Professor, SUNY-Buffalo State College, sonis@buffalostate.edu

(3) Title: The role community participation in rural India in tackling the pandemic.

Pooja Paswan, Assistant Professor, Jamia Millia Islamia, poojapaswan.jmi@gmail.com

(4) Title: Considering the Consequences: A Comparative Analysis of Policy Design and Implementation of COVID-19 Smartphone Apps in the United Kingdom and India

Srinivas Yerramsetti, Adjunct Professor, Rutgers SPAA, sv364@scarletmail.rutgers.edu (Presenter); Nidhi Vij Mali, Assistant Professor, The Mississippi State University, nvij@olemiss.edu (Presenter); Aroon Manoharan, Associate Professor, University of Massachusetts Boston, Aroon.Manoharan@umb.edu

Saturday. April 10, 2021

Panel 5: 1-2pm (EST)

Note: Time Zone: Europe (UK) (April 10th 1-2pm EST/6-7pm UK)

Panel Title: Role of Nonprofit Organizations in Managing Crisis

- Moderator: Bridgit Teemterah Kabah, The University of Manchester Bridgit.kabah@manchester.ac.uk
- Discussant: Sabith Khan, Assistant Professor, California Lutheran University, khanpgg@vt.edu

1) Title: An Environmental Analysis of Dynamics and Circumstances of Role of I/NGOs in Refugee Crisis: The case of I/NGOs in Turkey

Dr Emrah Atar, Lecturer at Recep Tayyip Erdogan University, Turkey ataremrah1223@gmail.com (Presenter); Farhad Hossain, Reader, farhad.hossain@manchester.ac.uk, Global Development Institute (GDI), School of Environment, Education and Development (SEED), University of Manchester, UK

2) Title: Factors affecting Public Health Sector Organizational Capacity in Refugee Crisis: The Case of Rohingya Influx in Bangladesh

Mohammad Kamrul Hasan, Phd Candidate, mohammad.hasan@manchester.ac.uk (Presenter); Farhad Hossain, Reader, The University of Manchester, farhad.hossain@manchester.ac.uk

3) Title: Best Practices of OECD NGOs and Their Applicability to National NGOs in Ghana: Opportunities and Challenges from Management Perspective.

Bridgit Teemterah Kabah, The University of Manchester. Bridgit.kabah@manchester.ac.uk
Sunday. April 11, 2021

Panel 6: 9-10am (EST)

Note: Time Zone US and India (April 11, 9-10am EST/April 11th, 8:30-9:30pm IST)

Panel Title: COVID-19 Response in South

- Moderator: Karabi Bezboruah, Associate Professor, The University of Texas at Arlington, bezborua@uta.edu
- Discussant: Suparna Soni, Assistant Professor, SUNY-Buffalo State College, sonis@buffalostate.edu

(1) Title: Technology a Key Aid to Communicate with Citizens during Coronavirus Pandemic
Ram Kumar Mishra, Senior Professor and Director, rkmishra@ipeindia.org; Geeta Potaraju, Assistant Professor, pgeeta@ipeindia.org (Presenter); Sridhar Raj, Associate Professor, satishkumar@ipeindia.org, Institute of Public Enterprise, India

(2) Title: Individual citizen engagement, social capital and dealing with Covid-19 Pandemic
Triparna Vasavada, Associate Professor, Penn State Harrisburg, tbv1@psu.edu

(3) Title: Emerging Collaborative Social Networks as Crisis Mitigation Strategy - The case of the Indian Education Sector
Apoorva Gupta, Doctoral Student, ag1566@rutgers.edu (Presenter); Meril Anthony, Doctoral Candidate, Rutgers University – Newark, School of Public Affairs and Administration, meril.antony@rutgers.edu

(4) Title: Public Health Policies and Organizational Response in India: A Narrative Policy Framework
Karabi Bezboruah, Associate Professor, The University of Texas at Arlington, bezborua@uta.edu
Tuesday, April 13, 2021

Panel 7: 7:30-8:30pm (EST)

Note: Time zone (US and India) (Tuesday, April 13th, 7:30-8:30pm EST/Wednesday, April 14th, 7-8am IST)

Panel Title: Role of Local and National Government in addressing the COVID-19 Crisis in India

- Moderator: Pallavi Awasthi, Assistant Professor, Nova South Eastern University, pawasthi@nova.edu
- Discussant: Kim Moloney, Murdoch University, K.Moloney@murdoch.edu.au

1. Title: The Widening Digital Education Divide in India During the Pandemic
   Pooja Paswan, Assistant Professor, Jamia Millia Islamia, New Delhi, India, poojapaswan.jmi@gmail.com

2. Title: In the Making of a ‘Karmayogi’: An Analysis of Civil Service Capacity Building during COVID-19 Crisis in Modi 2.0
   Pallavi Awasthi, Assistant Professor, Nova South Eastern University, pawasthi@nova.edu

3. Title: The New CSR Policy Influence on Decision Making by Leaders in Indian Organizations during COVID-19 Crisis
   Sabith Khan, Assistant Professor, California Lutheran University, khanpgg@vt.edu

4. Title: Indian Police Twitter Usage During the COVID-19 Pandemic: A Computational Analysis of Bureaucratic Communication and Policy Diffusion
   Shilpa Viswanath, Assistant Professor, John Jay College of Criminal Justice, sviswanath@jjay.cuny.edu; Meril Anthony, Ph.D. Candidate, Rutgers University – Newark, School of Public Affairs and Administration, meril.antony@rutgers.edu (Presenter)
**Wednesday, April 14, 2021**

**Panel 8: 6:45-7:45pm (EST)**

Note: Time zone: US/South Korea/Trinidad- (Wednesday, April 14, 6:45-7:45pm /Thursday, April 15, 7:45-8:45am KST)

Panel title: The role of Public Management in improving public service delivery and employee outcomes.

- **Moderator:** Charlene M. L. Roach, Lecturer (Asst. Professor), The University of The West Indies, cmlroach@gmail.com
- **Discussant:** Peter Haruna, Professor, Texas A&M International University, pharuna@tamiu.edu

(1) Title: Public Service Delivery and the Disconnect between Citizens and Government – A case study of the Gambia.

Aminata Sillah, Towson University, asillah@towson.edu; Sait Matty Jaw, Lecturer, The University of The Gambia, saitjaw@gmail.com

(2) Title: Willingness to Pay for Environmental Improvement Programs in Times of Crisis: Empirical Analysis in Western Nepal

Jill Tao, Professor, Inchen National University, j.tao.808@gmail.com; Uttam Paudel, Health and Environmental Economist, World Bank, Nepal, uuupaudel22@gmail.com; Devid Kumar Basyal, Assistant Professor, Kathmandu University School of Arts, devidbasyal@gmail.com

(3) Title: New Public Management: Cross-national Impact on Organizational and Employee Outcomes

Charlene M. L. Roach, Lecturer (Asst. Professor), The University of The West Indies, cmlroach@gmail.com (Presenter); Rashmi Chordiya, Assistant Professor, Seattle University, chordiyarash@seattleu.edu (Presenter); Meghna Sabharwal, Professor, University of Texas at Dallas, meghna.sabharwal@utdallas.edu
Wednesday, April 14, 2021

Panel 9: 8-9pm

Note: Time zone: US/China (Wednesday, April 14th 8-9pm EST/Thursday, April 15th 8-9am China Standard Time)

Panel Title: National and Local Responses to COVID-19: Observations from China and the United States

- Moderator: Qian Hu, Associate Professor, University of Central Florida, Qian.Hu@ucf.edu
- Discussant: Naim Kapucu, Professor, University of Central Florida, Kapucu@ucf.edu

(1) Title: Achieving the Transition from Cognition to Action in Responding to the COVID-19 in the Context of China

Haibo Zhang, Professor, Nanjing University, China, zhb@nju.edu.cn (Presenter); Louise Comfort, Professor, University of Pittsburgh, USA, lkc@pitt.edu; Zongju Zhong, Student, Nanjing University, China; Yulun Nie, Student, Nanjing University, China

(2) Title: Examining Resilience of Disaster Response System for COVID-19 in China from A Complex Adaptive System Perspective

Xuesong Guo, Professor, School of Public Policy and Administration, Xi’an Jiaotong University, China, guoxues1@163.com (Presenter); Naim Kapucu, University of Central Florida, kapucu@ucf.edu; Jixin Huang, Student, School of Public Policy and Administration, Xi’an Jiaotong University, China, huangjixin666@163.com

(3) Title: Explaining the Variance of Local Responses to the COVID-19 Pandemic in China

Xinming Chen, Assistant Professor, School of Management, Capital Normal University of China, 6807@cnu.edu.cn; Yihong Liu, Assistant Professor, School of Public Administration and Policy, Renmin University of China, y.liu@ruc.edu.cn (Presenter)

(4) Title: State-Level Government Risk Communication on Social Media During COVID-19 In the United States: The Effects of Information Sufficiency and Consistency

Wei Zhong, Associate Professor, School of Public Policy and Management, Tsinghua University, China, wzhong@tsinghua.edu.cn (Presenter); Qian Hu, School of Public Administration, University of Central Florida, Qian.Hu@ucf.edu