



8th Fred Riggs Symposium (2021)

Building trust in government during global crises: Current trends and future trajectories

American Society for Public Administration (ASPA) Annual Conference
Section on International and Comparative Administration (SICA)

April 9th- 15th, 2021 (Virtual)

Chair of SICA

Kim Moloney, Murdoch University, Australia

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Meghna Sabharwal, Chair-Elect of SICA, University of Texas at Dallas, US (Co-Chair)

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8th Annual Riggs Symposium – 2021

Building trust in government during global crises: Current trends and future trajectories

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RIGGS SYMPOSIUM WELCOME (April 9, 2021 at 9am)

1. *Kendra Stewart*, President, American Society for Public Administration (College of Charleston, US)
2. *Kim Moloney*, Chair, Section on International and Comparative Administration (Murdoch University, Australia)
3. *Meghna Sabharwal and Atta Ceesay*, Co-Chairs, Riggs Symposium Committee; Chair-Elect, Section on International and Comparative Administration (University of Texas at Dallas, US) and Treasurer (SUNY Buffalo, State US)

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Friday. April 9, 2021

Panel 1: 9-10am (EST)

Panel Title: Social Equity from an International and Comparative Perspective

- Moderator: Jodi Benenson, University of Nebraska-Omaha, jbenenson@unomaha.edu
- Discussant: Susan T. Gooden, Virginia Commonwealth University, stgooden@vcu.edu

(1) Title: ‘Race’ and Ethnicity in Mexican Public Administration. The Anti-Discriminatory Perspective in the Council to Prevent and Eliminate Discrimination.

Felipe Blanco, Doctoral Student and Instructor, University of Nebraska-Omaha, fblancosanchez@unomaha.edu

(2) Title: Why school principals deepen social inequalities? An empirical study of equities and inequities at the school level

Edgar E. Ramírez de la Cruz and Sergio Cárdenas Denham, CIDE, Mexico, edgar.ramirez@cide.edu

(3) Title: Efficiency v. equity dilemmas in development perspective: Issues and experiences in Ghana’s reform initiatives

Peter Haruna, Professor, Texas A&M International University, pharuna@tamiu.edu

(4) Title: Absentee Voting as Health Protection, A 50 State Comparison. Did voting in person for the U.S. 2020 general election place citizens at greater risk for COVID-19?

Matthew S. Mingus, Western Michigan University, matthew.mingus@wmich.edu; (Presenter)
Emily (Li) Cheng, Institute for Educational Leadership; Daria Blinova, Western Michigan University

Friday, April 9, 2021

Panel 2: 11:45am-12:45pm (EST)

Panel Title: Government Response and Services Provided to the citizens during the COVID-19 Crisis: A cross-national context

- Moderator: Shin Kue Ryu, Assistant Professor, Idaho State University, ryushin@isu.edu;
- Discussant: Qian Hu, Associate Professor, University of Central Florida, qian.hu@ucf.edu

- 1) Title: Beyond Resilience: How Do Digital Governance Platforms Transform Public Service Provision post the COVID19 Crisis?

Yuan (Daniel) Cheng, Assistant Professor, Humphrey School of Public Affairs, University of Minnesota, cheng838@umn.edu (Presenter); Yongdong Shen, Associate Professor, Zhejiang University, yongdongshen@zju.edu.cn; Jianxing Yu, Professor, Zhejiang Gongshang University, yujianxing@zju.edu.cn

- 2) Title: Zimbabwe's COVID-19 Pandemic Response: Contextual Conditions and Means Nexus

Shin Kue Ryu, Assistant Professor, Idaho State University, ryushin@isu.edu; Phil Nyaku, Graduate Student, Idaho State University (Presenter)

- 3) Title: Best Practice Pandemic Responses at What Cost? Lessons Learned from Thailand's COVID-19 Pandemic Responses

Ruechagorn Trairatnanusorn, PhD Student, University of Central Florida, ruechagorn.t@hotmail.co.th

- 4) Title: The Role of Effective Communication and Public Engagement During COVID-19 Pandemic in Pakistan

Samiya Khalid, PhD Candidate, University of Massachusetts Boston
samiya.khalid001@umb.edu

Friday. 9, 2021

Panel 3: 2:30-3:30pm (EST)

***Note: This panel was pre-recorded, please check back for time that the panelists will be live for Q&A**

Panel Title: Sheltering in Place in the COVID-19 Crisis: Issues and Experiences in Comparative Perspective

- Moderator: Peter Haruna, Professor, Texas A&M International University, pharuna@tamiu.edu
- Discussant: Mehnaaz Momen, Associate Professor, Texas A&M International University, mmomen@tamiu.edu

(1) Title: Fighting COVID-19 in Ghana: Threats and Opportunities in Public Service

Peter Haruna, Professor, Texas A&M International University, pharuna@tamiu.edu

(2) Title: Communicative Governance to Mitigate the COVID-19 Pandemic: A Case Study of Delhi

Nidhi Vij, Associate Professor, University of Mississippi, nvij@olemiss.edu

Saturday. April 10, 2021

Panel 4: 9-10am (EST)

Note: Time zone: South Asia (India and Singapore) (April 10th, 9-10am EST/April 10th, 8:30-9:30pm IST/9-10pm Singapore)

Panel title: The role of Government and Lessons Learned from the COVID-19 Pandemic Reponses in South and South East Asia.

- Moderator: Pooja Paswan, Assistant Professor, Jamia Millia Islamia, poojapaswan.jmi@gmail.com
- Discussant: Aroon Manoharan, Associate Professor, University of Massachusetts Boston, Aroon.Manoharan@umb.edu

(1) Title: Singapore's Policy Response to Covid-19: A state capacity perspective

Hui Li, Assistant Professor, California State University Dominguez Hills, spplih@gmail.com;
Sin Tze Ker, Adjunct Professor, kersintze@gmail.com (Presenter), National University of Singapore

(2) Title: Towards More Inclusive Conception of Urban Administrative Sovereignities: The Case of Low-Income Migrants in Urban India

Srinivas Yerramsetti, Visiting Professor, School of Public Affairs and Administration (SPAA) Rutgers University – Newark, sy364@scarletmail.rutgers.edu (Presenter); Suparna Soni, Assistant Professor, SUNY-Buffalo State College, sonis@buffalostate.edu

(3) Title: The role community participation in rural India in tackling the pandemic.

Pooja Paswan, Assistant Professor, Jamia Millia Islamia, poojapaswan.jmi@gmail.com

(4) Title: Considering the Consequences: A Comparative Analysis of Policy Design and Implementation of COVID-19 Smartphone Apps in the United Kingdom and India

Srinivas Yerramsetti, Adjunct Professor, Rutgers SPAA, sy364@scarletmail.rutgers.edu (Presenter); Nidhi Vij Mali, Assistant Professor, The Mississippi State University, nvij@olemiss.edu (Presenter); Aroon Manoharan, Associate Professor, University of Massachusetts Boston, Aroon.Manoharan@umb.edu

Saturday. April 10, 2021

Panel 5: 1-2pm (EST)

Note: Time Zone: Europe (UK) (April 10th 1-2pm EST/6-7pm UK)

Panel Title: Role of Nonprofit Organizations in Managing Crisis

- Moderator: Bridgit Teemterah Kabah, The University of Manchester
Bridgit.kabah@manchester.ac.uk
- Discussant: Sabith Khan, Assistant Professor, California Lutheran University,
khanpgg@vt.edu

- 1) Title: An Environmental Analysis of Dynamics and Circumstances of Role of I/NGOs in Refugee Crisis: The case of I/NGOs in Turkey

Dr Emrah Atar, Lecturer at Recep Tayyip Erdogan University, Turkey
ataremrah1223@gmail.com (Presenter); Farhad Hossain, Reader,
farhad.hossain@manchester.ac.uk, Global Development Institute (GDI), School of Environment, Education and Development (SEED), University of Manchester, UK

- 2) Title: Factors affecting Public Health Sector Organizational Capacity in Refugee Crisis: The Case of Rohingya Influx in Bangladesh

Mohammad Kamrul Hasan, Phd Candidate, mohammad.hasan@manchester.ac.uk (Presenter); Farhad Hossain, Reader, The University of Manchester, farhad.hossain@manchester.ac.uk

- 3) Title: Best Practices of OECD NGOs and Their Applicability to National NGOs in Ghana: Opportunities and Challenges from Management Perspective.

Bridgit Teemterah Kabah, The University of Manchester. Bridgit.kabah@manchester.ac.uk

Sunday. April 11, 2021

Panel 6: 9-10am (EST)

Note: Time Zone US and India (April 11, 9-10am EST/April 11th, 8:30-9:30pm IST)

Panel Title: COVID-19 Response in South

- Moderator: Karabi Bezboruah, Associate Professor, The University of Texas at Arlington, bezborua@uta.edu
- Discussant: Suparna Soni, Assistant Professor, SUNY-Buffalo State College, sonis@buffalostate.edu

(1) Title: Technology a Key Aid to Communicate with Citizens during Coronavirus Pandemic

Ram Kumar Mishra, Senior Professor and Director, rkmishra@ipeindia.org; Geeta Potaraju, Assistant Professor, pgeeta@ipeindia.org (Presenter); Sridhar Raj, Associate Professor, satishkumar@ipeindia.org, Institute of Public Enterprise, India

(2) Title: Individual citizen engagement, social capital and dealing with Covid-19 Pandemic

Triparna Vasavada, Associate Professor, Penn State Harrisburg, tbv1@psu.edu

(3) Title: Emerging Collaborative Social Networks as Crisis Mitigation Strategy - The case of the Indian Education Sector

Apoorva Gupta, Doctoral Student, ag1566@rutgers.edu (Presenter); Meril Anthony, Doctoral Candidate, Rutgers University – Newark, School of Public Affairs and Administration, meril.antony@rutgers.edu

(4) Title: Public Health Policies and Organizational Response in India: A Narrative Policy Framework

Karabi Bezboruah, Associate Professor, The University of Texas at Arlington, bezborua@uta.edu

Tuesday, April 13, 2021

Panel 7: 7:30-8:30pm (EST)

Note: Time zone (US and India) (Tuesday, April 13th, 7:30-8:30pm EST/Wednesday, April 14th, 7-8am IST)

Panel Title: Role of Local and National Government in addressing the COVID-19 Crisis in India

- Moderator: Pallavi Awasthi, Assistant Professor, Nova South Eastern University, pawasthi@nova.edu
- Discussant: Kim Moloney, Murdoch University, K.Moloney@murdoch.edu.au

(1) Title: The Widening Digital Education Divide in India During the Pandemic

Pooja Paswan, Assistant Professor, Jamia Millia Islamia, New Delhi, India, poojapaswan.jmi@gmail.com

(2) Title: In the Making of a ‘Karmayogi’: An Analysis of Civil Service Capacity Building during COVID-19 Crisis in Modi 2.0

Pallavi Awasthi, Assistant Professor, Nova South Eastern University, pawasthi@nova.edu

(3) Title: The New CSR Policy Influence on Decision Making by Leaders in Indian Organizations during COVID-19 Crisis

Sabith Khan, Assistant Professor, California Lutheran University, khanpgg@vt.edu

(4) Title: Indian Police Twitter Usage During the COVID-19 Pandemic: A Computational Analysis of Bureaucratic Communication and Policy Diffusion

Shilpa Viswanath, Assistant Professor, John Jay College of Criminal Justice, sviswanath@jjay.cuny.edu; Meril Anthony, Ph.D. Candidate, Rutgers University – Newark, School of Public Affairs and Administration, meril.antony@rutgers.edu (Presenter)

Wednesday, April 14, 2021

Panel 8: 6:45-7:45pm (EST)

Note: Time zone: US/South Korea/Trinidad- (Wednesday, April 14, 6:45-7:45pm /Thursday, April 15, 7:45-8:45am KST)

Panel title: The role of Public Management in improving public service delivery and employee outcomes.

- Moderator: Charlene M. L. Roach, Lecturer (Asst. Professor), The University of The West Indies, cmlroach@gmail.com
- Discussant: Peter Haruna, Professor, Texas A&M International University, pharuna@tamiu.edu

(1) Title: Public Service Delivery and the Disconnect between Citizens and Government – A case study of the Gambia.

Aminata Sillah, Towson University, asillah@towson.edu; Sait Matty Jaw, Lecturer, The University of The Gambia, saitjaw@gmail.com

(2) Title: Willingness to Pay for Environmental Improvement Programs in Times of Crisis: Empirical Analysis in Western Nepal

Jill Tao, Professor, Inchen National University, j.tao.808@gmail.com; Uttam Paudel, Health and Environmental Economist, World Bank, Nepal, uuupaudel22@gmail.com; Devid Kumar Basyal, Assistant Professor, Kathmandu University School of Arts, devidbasyal@gmail.com

(3) Title: New Public Management: Cross-national Impact on Organizational and Employee Outcomes

Charlene M. L. Roach, Lecturer (Asst. Professor), The University of The West Indies, cmlroach@gmail.com (Presenter); Rashmi Chordiya, Assistant Professor, Seattle University, chordiyarash@seattleu.edu (Presenter); Meghna Sabharwal, Professor, University of Texas at Dallas, meghna.sabharwal@utdallas.edu

Wednesday, April 14, 2021

Panel 9: 8-9pm

Note: Time zone: US/China (Wednesday, April 14th 8-9pm EST/Thursday, April 15th 8-9am China Standard Time)

Panel Title: National and Local Responses to COVID-19: Observations from China and the United States

- Moderator: Qian Hu, Associate Professor, University of Central Florida, Qian.Hu@ucf.edu
- Discussant: Naim Kapucu, Professor, University of Central Florida, Kapucu@ucf.edu

(1) Title: Achieving the Transition from Cognition to Action in Responding to the COVID-19 in the Context of China

Haibo Zhang, Professor, Nanjing University, China, zhh@nju.edu.cn (Presenter); Louise Comfort, Professor, University of Pittsburgh, USA, lkc@pitt.edu; Zongju Zhong, Student, Nanjing University, China; Yulun Nie, Student, Nanjing University, China

(2) Title: Examining Resilience of Disaster Response System for COVID-19 in China from A Complex Adaptive System Perspective

Xuesong Guo, Professor, School of Public Policy and Administration, Xi'an Jiaotong University, China, guoxues1@163.com (Presenter); Naim Kapucu, University of Central Florida, kapucu@ucf.edu; Jixin Huang, Student, School of Public Policy and Administration, Xi'an Jiaotong University, China, huangjixin666@163.com

(3) Title: Explaining the Variance of Local Responses to the COVID-19 Pandemic in China

Xinming Chen, Assistant Professor, School of Management, Capital Normal University of China, 6807@cnu.edu.cn; Yihong Liu, Assistant Professor, School of Public Administration and Policy, Renmin University of China, y.liu@ruc.edu.cn (Presenter)

(4) Title: State-Level Government Risk Communication on Social Media During COVID-19 In the United States: The Effects of Information Sufficiency and Consistency

Wei Zhong, Associate Professor, School of Public Policy and Management, Tsinghua University, China, wzhong@tsinghua.edu.cn (Presenter); Qian Hu, School of Public Administration, University of Central Florida, Qian.Hu@ucf.edu