PUBLIC ADMINISTRATION IN A TIME OF CHANGE: EMERGING CHALLENGES AND SOLUTIONS
THURSDAY, NOVEMBER 1
3-5PM – PRE-CONFERENCE TOUR OF THE COMMONWEALTH MUSEUM

FRIDAY, NOVEMBER 2
9AM–5PM
CONFERENCE REGISTRATION- 3rd Floor – Campus Center
9AM–10:30AM
WELCOME AND OPENING CEREMONY- Ballroom AB-3550AB, 3rd Floor Campus Center
10:45AM-12:15PM
CONCURRENT SESSION I - Conference Rooms 2nd and 3rd Floor – Campus Center
12:30–2:00PM
GENERAL PLENARY SESSION AND LUNCH - Ballroom AB-3550AB, 3rd Floor Campus Center
2:15–3:45PM
CONCURRENT SESSION II - Conference Rooms 2nd and 3rd Floor – Campus Center
4:00–5:30PM
CONCURRENT SESSION III - Conference Rooms 2nd and 3rd Floor – Campus Center
5:45–8PM
WELCOME RECEPTION - Ballroom AB-3550AB, 3rd Floor Campus Center

SATURDAY, NOVEMBER 3
8–9AM
BREAKFAST - Ballroom AB-3550AB, 3rd Floor Campus Center
9–11AM
CONFERENCE REGISTRATION - 3rd Floor – Campus Center
9–10:30AM
CONCURRENT SESSION IV - Conference Rooms 2nd and 3rd Floor – Campus Center
10:45AM–12:15PM
CONCURRENT SESSION V - Conference Rooms 2nd and 3rd Floor – Campus Center
12:30–1:45PM
LUNCH - Ballroom AB-3550AB, 3rd Floor Campus Center
1:45–2:15PM
NECoPA BUSINESS MEETING - Ballroom AB-3550AB, 3rd Floor Campus Center
2:30–4:00PM
CONCURRENT SESSION VI - Conference Rooms 2nd and 3rd Floor – Campus Center
Friday, November 2nd, 2012

Opening and Welcome: 9-10:30am

Concurrent Session 1: 10:45am-12:15pm
Panel 1: Challenges of the Local Fiscal Management
   Location: Conference room 3545, 3rd Floor Campus Center
   Moderator: Jerry Gianakis, Associate Professor, Suffolk University, Boston MA.

   “Determinants of Local Government Stabilization Fund Balances in Massachusetts.”
   Douglas Snow, Associate Professor, Suffolk University, Boston MA
   Jerry Gianakis, Associate Professor, Suffolk University, Boston MA

   “Implementation and Management of Stabilization Funds in New York State Counties”
   Marc Fudge, Assistant Professor, California State San Berardino, CA
   Helisse Levine, Assistant Professor, Long Island University-Brooklyn, NY

   “Pension Reform in Local Governments in Florida”
   Howard Frank, Associate Professor, Florida International University, FL
   Carrie Cong, Doctoral Student, Florida International University, FL

   “The Influence of State and Local Economic Conditions on Municipal Pension Plans”
   Jeffrey A. Weber, PhD, Professor, East Stroudsburg University, PA
   Thomas H. Fail, MS Student, East Stroudsburg University, PA

Panel 2: Challenges of Human Resource Management and Training I
   Location: Conference room 2540, 2nd Floor Campus Center
   Moderator: Pilar Gorordo, MPA, MA, Administrator, Beth Israel Medical Center, New York, NY;
   Adjunct Lecturer of Public Administration John Jay College of Criminal Justice, CUNY, NY

   “Lean Process Improvement in New Hampshire”
   Kate McGovern, PhD. Associate Professor, New Hampshire Bureau of Education and
   Training, Concord, NH

   “How Do We Meet The Challenge of Recycling People?”
   Marvin N. Pichla, Ph.D., Executive Director, ThumbWorks!, Marlette, MI

   “Using Managed Competition to Enhance Labor Productivity In the Public Sector”
   Kevin M. Bronner, Ph.D. University at Albany, Albany, NY

   “The Effects of Pay for Performance on Organizational Commitment: Does Type of Pay
   for Performance Matter?”
   Ji Min Choi, Seoul National University, Seoul, South Korea
   Kwangho Jung, Ph.D., Associate Professor. Seoul National University, South Korea
   Chulyoung Roh, PhD, Associate Professor, City University of New York, NY

Panel 3: New Urban Mechanics: Driving Civic Innovation through Partnerships
   Location: Ballroom C-3550C, 3rd Floor Campus Center
   Moderator: Ann Hess Braga, MPA, Compliance Officer. City of Boston Office of Human Resources,
   Boston, MA
Panel 4: Citizen Participation, Transparency and Governance
Location: Conference room 2545, 2nd Floor Campus Center
Moderator: Maria Ivanova, Assistant Professor, Department of Conflict Resolution, Human Security, and Global Governance, and Co-Director, Center for Governance and Sustainability, University of Massachusetts Boston

“Redefining Leadership Amidst Occupy Wall Street and Other Protests”
Donna Montgomery, PhD, Adjunct Professor, California College of the Arts, CA
Maria Hegbloom, PhD, Assistant Professor, Bridgewater State University, Bridgewater, MA
Nancy Van Leuven, Ph.D., Center for Legislative Studies, Bridgewater State University, Bridgewater, MA

“From Transparency to Citizen Trust: the relative importance of Satisfaction, Participation, and Demography”
Yueping Zheng, Doctoral Student, Rutgers-Newark, NJ

“Particularities of Budget Hearings in Kyrgyzstan”
Jyldyz Kasymova, Doctoral Candidate, Rutgers-Newark, NJ

"Participation in Global Environmental Governance: Science, Policy and Citizenry"
Maria Ivanova, Assistant Professor, Department of Conflict Resolution, Human Security, and Global Governance, and Co-Director, Center for Governance and Sustainability, University of Massachusetts Boston

Panel 5: State and Local Fiscal Management: Performance, Accountability and Transparency
Location: Conference room 3540, 3rd Floor Campus Center
Moderator: Craig C. Hall, MPA, Director of Accountability, Association of Government Accountants-Boston Chapter; Associate Faculty, University of Phoenix

Speakers:
Craig C. Hall, MPA, Director of Accountability, Association of Government Accountants-Boston Chapter; Associate Faculty, University of Phoenix
Relmond Van Daniker, DBA, CPA, Executive Director, Association of Government Accountants
William Kilmartin, Director, State and Local Government Finance and Administration, Accenture

MassASPA Plenary Luncheon Session 1: The Challenges of Regulating the Private Sector
Time: 12:30-2pm. Location: Ballroom AB-3550AB, 3rd Floor Campus Center
The Public: Peter Cassidy, Senior Staff Attorney, Security Division – Corporate Finance Section, Office of the Commonwealth of Massachusetts Secretary of State.
The Private: Sarah Quinlan, Founder and CIO of Katen Capital, a global macro hedge fund manager.
The Moderator: Frances Burke, Professor Emerita, Suffolk University, President/Founder-Integrity International

Concurrent Session 2: 2:15-3:45pm
Panel 1: Citizen Participation in Government
“Public Agencies or Nonprofit Organizations: Which Sector is Maximizing Its E-Participation Tools to Promote Citizen Engagement?”
Georgette Dumont, PhD, Assistant Professor, University of North Florida, FL

“Economic Inequality and the Density of Nonprofit Organizations”
Mirae Kim, Doctoral Student, Rutgers-Newark, NJ

“Bridging Practice and Research: Lessons from a Local Government Needs Assessment”
Valerie Berger, Commonwealth Care, Boston, MA
Heather MacIndoe, PhD, Assistant Professor, University of Massachusetts Boston, MA

“Vigilante, Volunteer, or Profiteer? Deploying Independent Citizen-Investigators for Law Enforcement: The Case of Korea’s ‘Caparazzi’ “
Robert J. Dickey, MPA/JD, Keimyung University, Daegu, South Korea

Panel 2: Health Care Reform

Location: Conference room 3545, 3rd Floor Campus Center
Moderator: Edward Miller, PhD, Associate Professor, University of Massachusetts, Boston, MA

“Rhode Island’s Global Consumer Choice Compact Waiver: Lessons for Health and Long-Term Care Reform?”
Edward Miller, PhD, Associate Professor, University of Massachusetts Boston, MA

“What’s in It For Me? Lesson Learned from Macro and Micro Systems in Action”
Karen Zgoda, Doctoral Student, Boston College, MA
Lynn Curran, LICSW, Brigham & Woman’s Hospital, Boston, MA

“Preventing Medical Errors in Massachusetts Hospitals: A Case Study of the Quality And Patient Safety Division of the Massachusetts Board of Registration in Medicine”
Beth Capstick, MSPA, Sr. Consultant, Freedman HealthCare LLC Boston, MA

Brian L. Marufi, PhD, Professor, Yeshiva University, NY
Lawrence Rosenberg, MD, McGill University, and Jewish General Hospital, Canada

Panel 3: Public-Private Collaboration, Partnership, and Public Investment

Location: Conference room 2545, 2nd Floor Campus Center
Moderator: Wendy Hayes, PhD, Bridgewater State University, Bridgewater, MA

“Awesome Undertakings: Understanding Infrastructure Megaprojects”
Wendy Hayes, PhD, Associate Professor, Bridgewater State University, Bridgewater, MA
Jody Hart Lehrer, J.D., MPA Student, Bridgewater State University, Bridgewater, MA

“A Comparative Study of Cross Sector Partnership, Intergovernmental Bargaining and Negotiation in Local Governance between the U.S and South Korea”
Byoung Kim, PhD, Assistant Professor, Purdue University Fort Wayne, IN
Panel 4: State and Local Finance in a Time of Fiscal Crisis
Location: Ballroom C-3550C, 3rd Floor Campus Center
Moderator: Stephen Rolandi, MPA, Deputy Commissioner for Finance and Administration State of New York, Division of Human Rights, Bronx, NY; Adjunct Lecturer of Public Administration John Jay College of Criminal Justice, CUNY, NY

“Could Different Retirement Benefits Result in More Effective Teachers?”
Christian E. Weller, Professor, Dept. of Public Policy and Public Affairs, University of Massachusetts Boston and Senior Fellow at the Center for American Progress, Washington, DC.

“The Impact of Authority States on Local Finances Under Periods of Cyclical Fluctuation: The Case of North Carolina and Florida”
Theodore Arapis, PhD, Assist Professor, Villanova University, PA
Brennan Georgianni, Aubrun University, AL

“Balancing Political Policy with Financial Reality”
Lisa Wong, Mayor of Fitchburg, Fitchburg, MA

“Political and Institutional Determinants of U.S. States Bond Yields During The 2008 Crisis”
Sounman Hong, Doctoral Candidate, Harvard University, MA*
Daniel Nadler, Doctoral Candidate, Harvard University, MA*

Panel 5: Information Technology Innovation in the Public Sector I
Location: Conference room 2540, 2nd Floor Campus Center
Moderator: William Ciaccio, Senior Director, Capital Program Management, MTA/NYC Transit, NY, NY

“Loss of Locational Privacy: The Use of Geo-Positioning Capable Personal Technology and the Issue of Privacy”
John Nold, Doctoral Student, University of Delaware, DE

“The Telework Enhancement Act of 2010: An Overview and Analysis”
Robert Zarnetske, Regional Administrator for New England, U.S. General Services Administration, Boston, MA

Concurrent Session 3: 4:00-5:30pm
Panel 1: Diversity, Gender and Social Justice - Challenges and Lessons Learned
Location: Conference room 3540, 3rd Floor Campus Center
Moderator: Robyn-Jay Bage, MPA, Chief Executive Officer, Women and Families Center, Meriden, CT; Assistant Professor, Naugatuck Valley Community College
“Gender Equality, Social Justice and Sustainability in Public Administration: Challenges and Lessons Learned”
Maria J. D’Agostino, PhD, Assistant Professor, City University of New York, NY

“Lessons From a Buried Past: Settlement Women and Democratically Anchored Governance Networks”
Kathryn R. Gabriele, MPA Student, Suffolk University, MA**

“Workplace Affinity Groups: A Comparison of Private and Public Sector Experiences”
Georgianna Melendez, Executive Director, Commonwealth Compact, University of Massachusetts Boston, MA
Michael P. Johnson, PhD, Associate Professor, University of Massachusetts, Boston, MA

“Equitable healthcare for Massachusetts' LGBT population: Understanding what barriers may exist and what opportunities are available for improvement”
Danielle Fox, MSPA, University of Massachusetts Boston, MA

Panel 2: Fiscal Stress and Crisis in Local Governments
Location: Ballroom C-3550C, 3rd Floor Campus Center
Moderator: Jonathan B. Justice, PhD, Associate Professor, University of Delaware, DE

“Pension Gap and State Credit Rating”
Helisse Levine, PhD, Assistant Professor, Long Island University-Brooklyn, NY
Qiushi Wang, PhD, Assistant Professor, Rutgers University-Newark, NJ

“Making Sense of City Manager’s Responses to the 2008 Fiscal Crisis”
Kaifeng Yang, Professor, Florida State University, FL
Jonathan B. Justice, PhD, Associate Professor, University of Delaware, DE

“Best Practices for Municipal Bankruptcy”
Nathan Roby, MPA Student, University of Delaware, DE
Cimore Philpotts, MPA Student, University of Delaware, DE

“Lessons Learned in Fiscal Sustainability in Local and County Governments”
Rich Callahan, Associate Professor, University of San Francisco, CA
Mark Pisano, MA, Co-Chair Committee on Fiscal Sustainability and Sr. Fellow, USC, Center on Governance, CA

Panel 3: Social Justice in the Era of Fiscal Crisis and Efficiency
Location: Conference room 3545, 3rd Floor Campus Center
Moderator: Gedeon Mudacumura, PhD, Associate Professor, Cheyney University of Pennsylvania, PA

“Fiscal Crisis in Marginalized Communities : Socio-Economic Impacts”
Gail Brooks, PhD, Independent Consultant

“Holistic Sustainable Strategies to Rebuilding Marginalized Communities”
Gedeon Mudacumura, PhD, Associate Professor, Cheyney University of Pennsylvania, PA

“Sustainability of Social Welfare Policies in the Era of Self-Sufficiency”
Kristie Roberts, PhD, Assistant Professor, Troy University, AL
Jody Fields, PhD, University of Arkansas. Little Rock, AR
“Redefining Social Welfare - Preserving Equality and Fairness In A Time of Great Income disparity”
Ana Maria Sanchez, Doctoral Student, University of Massachusetts, Boston, MA

Panel 4: Challenges of Human Resource Management and Training II
Location: Conference room 2540, 2nd Floor Campus Center
Moderator: Eugene J. Monaco, Public Service Professor, State University of New York at Albany, NY

“The Technology Training Challenge: How to Improve E-Learning Course Design with Usability Testing”
Eugene J. Monaco, Public Service Professor, State University of New York at Albany, NY

“Employment in a Time of Change: Marketing Your Cross Cutting Skills”
Ann Hess Braga, Compliance Officer, City of Boston Office of Human Resources, Boston, MA

“Estimating the Employability Effects of Job Training Programs for Unemployed”
Chulyoung Roh, PhD, Associate Professor, City University of New York, NY
Kwangho Jung, Associate Professor, Seoul National University, Seoul, South Korea
Myung Jae Moon, Underwood Distinguished Professor, Yonsei University, Seoul, South Korea

Chul-Young Roh, PhD, Associate Professor, City University of New York, NY
Kwangho Jung, Associate Professor, Seoul National University, Seoul, South Korea
Myung Jae Moon, Underwood Distinguished Professor, Yonsei University, Seoul, South Korea

Panel 5: Challenges in Public Management
Location: Conference room 2545, 2nd Floor Campus Center
Moderator: Katie Baird, PhD, Associate Professor, University of Washington, Tacoma, WA

“The Clash between Logical-Positivism and Ethics in Management: The Case of the 2008 Subprime Crisis”
Claude Joseph, Doctoral Student, The New School, NY

“New Public Management and Politicization: Senior Civil Servants in Malaysia”
Ahmad Faiz Yaakob, Doctoral Candidate, MARA University of Technology, Dungun, Malaysia
Asri Salleh, MA, MARA University of Technology, Terengganu, Malaysia
Kartini Aboo Talib, Phd, Sr. Research Fellow, National University of Malaysia, Bangi, Malaysia
Ahmad Nidzamuddin Sulaiman, Sr. Research Fellow, National University of Malaysia, Bangi, Malaysia

“Higher Education, Shared Governance, and the Collective Action Problem”
Katie Baird, PhD, Associate Professor, University of Washington Tacoma, WA
Zoe Barsness, PhD, Associate Professor, University of Washington, Tacoma, WA
Jill Purdy, PhD, Associate Professor, University of Washington Tacoma, WA

“Urban Food Policy: Exploring Small-Scale City Gardens for Local Food Production”
Bessie DiDomenica, MBA, Doctoral Candidate, Walden University, MN
Dinner Reception & Best Student Award
Time: 5:45-8 pm. Location: Ballroom AB-3550AB, 3rd Floor Campus Center
Sponsored by The Public Service Institute, Sawyer Business School, Suffolk University

Saturday, November 3rd, 2012

Concurrent Session 4: 9:00am-10:30 am
Panel 1: Community Health Performance and Equity: Meeting the Need Amid Turmoil and Fiscal Austerity
Location: Ballroom C-3550C, 3rd Floor Campus Center
Moderator: Hillary Knepper, PhD, Assistant Professor, Pace University, NY

“Implementing ACA: The Role of Public Administrators and Nurse Practitioners in Reforming State Regulatory Policy”
Andréa Sonenberg, Assistant Professor, Pace University, NY
Hillary Knepper, PhD, Assistant Professor, Pace University, NY
Joyce Pulcini, PhD, Professor, George Washington University, NW

“Broadening the Health Care Conversation: Public Administration and Emergency Medical Services”
Alexander C. Henderson, PhD, Assistant Professor, Long Island University Post, NY

Hillary J. Knepper, Ph.D, Assistant Professor, Pace University, NY
Helisse Levine, PhD, Assistant Professor, Long Island University Brooklyn, NY

“Street-level Bureaucrats: A Comparative Research on Home Health Aides with Dissimilar Cultures”
Minerva Cruz, Ph.D., Assistant Professor, Kentucky State University, Frankfort, KY

Panel 2: Improving Public Sector Performance
Location: Conference room 3545, 3rd Floor Campus Center
Moderator: Amy Smith, PhD, Assistant Professor, University of Massachusetts Boston, MA

“A community of practice in performance measurement: The case of New England StatNet”
Amy Smith, PhD, Assistant Professor, University of Massachusetts, Boston, MA
Michael Ward, Director of Municipal Services Collins Center for Public Management, University of Massachusetts Boston, MA
Amy Dain, StatNet Coordinator Collins Center for Public Management, University of Massachusetts Boston, MA

“A Global Perspective of Sanitation Management and Performance Measurement”
Tony Carrizales, PhD, Associate Professor, Marist College, NY
Jay Bainbridge, PhD, Assistant Professor, Marist College, NY

“Development of The Performance Management Program in The Office of Intelligence and Analysis in The Department of Homeland Security”
John C. Peery, Management and Program Analyst, Office of Intelligence & Analysis, DHS
Panel 3: Information Technology Innovation in the Public Sector II
Location: Conference room 2545, 2nd Floor Campus Center
Moderator: Robert Zarnetske, Regional Administrator for New England, U.S. General Services Administration, Boston, MA

“State Government Utilization of Mobile Device Applications”
Rachel Linstead Goldsmith, MPA Student, University of Delaware, DE

“Teleconferencing in Government”
Wendy Ginsberg, PhD, Congressional Research Service, Washington, DC
Jacob Strauss, CRS analyst, Washington, DC
Jaclyn Petruzzelli, Master’s Candidate, College of William and Mary, VA

“Municipal Websites: Linking Democratic Theory and Citizen Participation”
Lamar Vernon Bennett, Assistant Professor of Public Administration Long Island University-Brooklyn, NY
Aroon Manoharan, Assistant Professor of Public Administration, Kent State University, OH

Panel 4: Challenges of Human Resource Management and Training III
Location: Conference room 3540, 3rd Floor Campus Center
Moderator: Lauren Bock Mullins, PhD, Assistant Professor, Long Island University, NY

“Collective bargaining restrictions impact on agency performance – the case of Wisconsin”
Todd Jordan, PhD Candidate, University of Texas at Dallas, TX

“Balancing Work and Family: How Does Family Responsibilities Discrimination Affect Career Advancement?”
Lauren Bock Mullins, PhD, Assistant Professor, Long Island University, NY

“Differences in Job Satisfaction Between Public and Private Organizations: Evidences from the Korean Labor Panel Data”
Jae Wan Lee, Seoul National University, Seoul, South Korea
Kwangho Jung, Associat Professor, Seoul National University, Seoul, South Korea
Myung Jae Moon, Underwood Distinguished Professor, Yonsei University, Seoul, South Korea

“A Longitudinal Analysis of Work–Family Role Interdependency and Domain Power for the Healthiness of Public Employees and their Family Members in South Korea”
Geunpil Ryu, PhD Candidate, State University of New York Albany, NY

Panel 5: Influence of Politics and Institution on Public Administration
Location: Conference room 2540, 2nd Floor Campus Center
Moderator: John Rouse, Professor, Ball State University, Muncie, IN

John R. Lombard, Associate Professor, Old Dominion University, VA
Luisa Diaz-Kope, Doctoral Student, Old Dominion University, VA
Katrina Miller-Stevens, Assistant Professor, Old Dominion University, VA
“Pay to Play: Understanding Tools to Curb Undue Influence in Government Contracting”
Daniel Bromberg, PhD, Assistant Professor, University of New Hampshire, NH
Deborah Spigner, PhD, Rutgers-Newark, NJ
Roger Hartley, PhD, Associate Professor, Western Carolina University, NC

“Pale Shades of Green—Environmental Interest Groups and Their Efforts to Improve Environmental Policy in Delaware”
David Carter, Center for Community Research and Service, University of Delaware, DE

“Supreme Court’s Judgment and Its Effectiveness: The Case of Zelman v. Simmons-Harris and School Vouchers Policy”
Ching-Mei Lin, Doctoral Student, University of Massachusetts Boston, MA

Poster Session
Time: 10:45am-2:15 pm. Location: Ballroom AB-3550AB, 3rd Floor Campus Center

“An Asset Approach to Aging in Community”
Jodi Benenson, Ph.D. Candidate, Brandeis University, MA
Lawren Bercaw, Ph.D. Candidate, Brandeis University, MA

“Secure Communities: A Wrong Approach to Illegal Immigration”
Kathleen J. Smith, MA Candidate, Villanova University, PA

“An Analysis of the Feasibility of a Universal Early Childhood Education System”
Sheri Baxter, PhD, Walden University, MN

“Paradoxically Correct When It Comes to Environmental Policy: New Jersey’s Atlantic County ad region in the Environmental Reform Era—Regional equality for the future turned out”
David M Chapinski, PhD Candidate, Rutgers-Newark, NJ

“Health IT and Labor Efficiency: An Empirical Test in Residential Care Facilities”
Jason D. Smith, Doctoral Student, Syracuse University, NY

“Public Value Pragmatism”
Ayman Hussein, Master Student, American University of Beirut, Lebanon

“Income Inequality, Redistributive Alternatives, and Economic Growth”
Kate Ellis, Graduate Student, Northwestern University, Boston, MA

“Fiscal Policy in Costa Rica”
Cimone Philpotts, MPA Student, University of Delaware, DE

“Sharing of Services in the Federal Court Environment as a Model for Other Governmental Agencies in Pursuing Cost Containment”
David D. Bird, Clerk of Court, U.S. Bankruptcy Court, District of Delaware; Doctoral Student, University of Delaware, DE

“Succession Planning at Executive Branch Federal Agencies”
Raymond Marbury, DBA, MPA, Walden University, MN

Concurrent Session 5: 10:45am–12:15pm.
Panel 1: Civil Society and Government in a Technological Society
Location: Ballroom C-3550C, 3rd Floor Campus Center
Moderator: John McNutt, PhD, Professor, University of Delaware, DE

“Comparing Social Media Strategies of Lawmakers and State-Level Advocacy Groups”
John McNutt, PhD, Professor, University of Delaware, DE
Katherine Boland, Rowan University, NJ
“Understanding Web 2.0 Use In The Human Services: Understanding How Human Service Organizations Engage In Electronic Advocacy Strategies to Impact Social Change”
   Lauri Goldkind, PhD, Assistant Professor, Fordham University, NY
“Social Media and the Top 25 Municipal Police Departments: Current Use and Future Prospects for Gov 2.0”
   MariGlynn Collins, PhD, Assistant Professor, University of Baltimore, MD
   Lori Brainard, PhD, Associate Professor, George Washington University, DC
“The University of Massachusetts (Boston)/Americorp VISTA Technology Assistance Program: A Case Study”
   Karen Zgoda, Doctoral Student, Boston College, MA

Panel 2: The Virtual Museum of Public Service – Recognizing and Representing the Achievements and Sacrifices of Public Servants
Location: Conference room 3545, 3rd Floor Campus Center
Moderator: Marc Holzer, Dean, SPAA, Rutgers-Newark, NJ

Panel 3: Structuring Public Service – Consolidation, Acquisition, Privatization and Restructuring
Location: Conference room 2545, 2nd Floor Campus Center
Moderator: Erika Pilver, Professor, Westfield State University. Westfield, MA
“Questions of Consolidation in Government – Factors to Consider”
   Jessica Nierenberg, Senior Analyst, U.S. Government Accountability Office
“Policy Impact of Privatization of Korea Telecom (KT)—Measuring the Efficiency Using Data Envelopment Analysis (DEA)”
   Seyeon Hwang, Doctoral Student, University of Pittsburgh, PA
“Functional and Organizational Structure of Government—Focused on Korean Government Reorganization in 2008”
   MyoungJin Lee, PhD, Yonsei University, South Korea
   M. Jae Moon, PhD, Professor, Yonsei University, South Korea
“Challenges of Acquisition in Federal Government”
   Penny Berrier, Assistant Director, U.S. Government Accountability Office
   Anne McDonough-Hughes, Senior Analyst, U.S. Government Accountability Office

Panel 4: Challenges of Disaster and Emergency Management and Lessons Learned
Location: Conference room 2540, 2nd Floor Campus Center
Moderator: William Lester, Associate Professor, Jacksonville State University, Jacksonville, AL
“Critical Factors of Effective Flood Management—And A Case Study on the Flooding in Vermont after Hurricane Irene”
   Lien D. To, MSPA, University of Massachusetts Boston, MA
“Leadership, Collaboration, and Systems: Setting the Stage for Overcoming Large and Wicked Problems”
Panel 5: Immigrant Integration and Community Development  
Location: Conference room 3540, 3rd Floor Campus Center  
**Moderator:** Christine T. Brenner, PhD, Associate Professor, University of Massachusetts Boston, MA  
**Speakers:**  
Christine T. Brenner, PhD, Associate Professor, University of Massachusetts, Boston, MA  
Westy Egmont, Professor, Boston College, MA  
Ron Marlow, Assistant Secretary for Access and Opportunity, State of Massachusetts, Boston, MA

**Luncheon:** 12:30-1:45pm  
Location: Ballroom AB-3550AB, 3rd Floor Campus Center  
**NECoPA Business Meeting:** 1:45-2:15pm.  
Location: Ballroom AB-3550AB, 3rd Floor Campus Center

**Concurrent Session 6:** 2:30pm-4:00pm.  
Panel 1: Sustainable Community and Economic Development  
Location: Conference room 3545, 3rd Floor Campus Center  
**Moderator:** Carrie Blanchard, Assistant Professor, Appalachian University, Boone, NC

“A House Divided Cannot Stand: Capacity Building in Community Based Development Organizations (CBOs)”  
Sean Nathaniel Wright, Doctoral Student, University of Louisville

“Sustainability Initiative within Hampton Roads Municipalities”  
Bryan Witt, MPA, Senior Project Coordinator, Department of Development, City of Newport News, Virginia  
William M. Leavitt, PhD, Associate Professor, Old Dominion University, VA

“The ‘What For’ of Local Economic Development”  
Carrie Blanchard, Assistant Professor, Appalachian University, Boone, NC

“Feminist Perspective of “Value” in Economic Development”  
Sebawit Bishu, PhD Student, Old Dominion University

Panel 2: Disability, Access and Diversity  
Location: Conference room 3540, 3rd Floor Campus Center  
**Moderator:** Gary Kirk, PhD, Virginia Tech, VA

“Perception and Accommodation of Citizens with Disabilities”  
Gary Kirk, PhD, Virginia Tech, VA
Karen Michalski-Karney, Blue Ridge Independent Living Center, VA
“The Underutilization of Support Networks for the Developmentally Disabled in the Latino Community of Greater Worcester”
Heather Goodale, MPA, Clark University, MA
Eve Dolkart, MPA, Clark University, MA
Catherine Mumbi, MPA, Clark University, MA

“Changing Diversity Values and Challenges for Representative Bureaucracy”
Nicole Rishel, Doctoral Student, Virginia Tech, VA

“Advancing Equity and Enhancing Accessibility within State Government through the use of Administrative Discretionary Authority”
Ron Marlow, Assistant Secretary for Access and Opportunity, State of Massachusetts, Boston, MA

Panel 3: Challenges of Contracting-Out Government Services
Location: Ballroom C-3550C, 3rd Floor Campus Center
Moderator: Mary Gardill, Division of Capital Asset Management, State of Massachusetts, Boston, MA

“Challenges of Contracting Out – An Oversight Perspective”
Mark Till, Analyst, Massachusetts Office of the Inspector General

“Challenges of Contracting Out in Public Institutions: The Korean Experience”
Hanjun Park, PhD, Korean Institute of Public Finance, Seoul, South Korea
Kyungsun Heo, PhD, Korean Institute of Public Finance, Seoul, South Korea

Harold C. Moeller, MPA, JD, Contract Administrator, University of Medicine and Dentistry of New Jersey, NJ

“Best Value Legislation Leads to High Performance and Increased Accountability”
Jake Smithwick, Doctoral Student, Arizona State University, AZ
Kenn Sullivan, PhD, Associate Professor, Arizona State University, AZ

Panel 4: Structure, Capacity, and Public Service Provision
Location: Conference room 2540, 2nd Floor Campus Center
Moderator: Brenda J. Bond, PhD, Assistant Professor, Suffolk University, MA

“State Constitutional Design of the Lieutenant Governorship: Gubernatorial Ally or Foe?”
Michael Stewart Keeney, PhD, Presidential Management Fellow Washington, DC

“Research and Planning Units: An Instrument for Innovation in the 21st Century Police Organization”
Brenda J. Bond, PhD, Assistant Professor, Suffolk University, MA
Kathryn Gabriele, MPA Student, Suffolk University, MA

“Local Government Services to Citizens: A Comparison of Needs vs. Wants”
Dina M. Krois, PhD, Kaplan University, MD
John H. Parham, PhD, South University, GA
“Milton VT: A Case Study in Challenges Facing Small Municipalities in Data Collection and Performance Measurement”
Tony Mazzuco, MPA, Management Intern, Town of Milton, VT

Panel 5: The Role of the Public Sector in Arts and Culture
Location: Conference room 2545, 2nd Floor Campus Center
Moderator: Hsin-Ching Wu, Doctoral Student, University of Massachusetts Boston, MA

“The Art of Nation Branding: The Role of Government in Promoting the Arts, Culture and Nation Branding”
Hsin-Ching Wu, Doctoral Student, University of Massachusetts Boston, MA
Michael J. Ahn, PhD, Assistant Professor, University of Massachusetts Boston, MA

“Organizing the Arts at the State Level: How Agency Structure Affects States’ Arts Funding”
Katherine Preston Keeney, Doctoral Student, Virginia Polytechnic and State University, VA
Michael Stewart Keeney, PhD, Presidential Management Fellow, Washington, DC